Bot Academy: Chat bot copywriting



Andrew Warner
Bot Academy Co-Creator

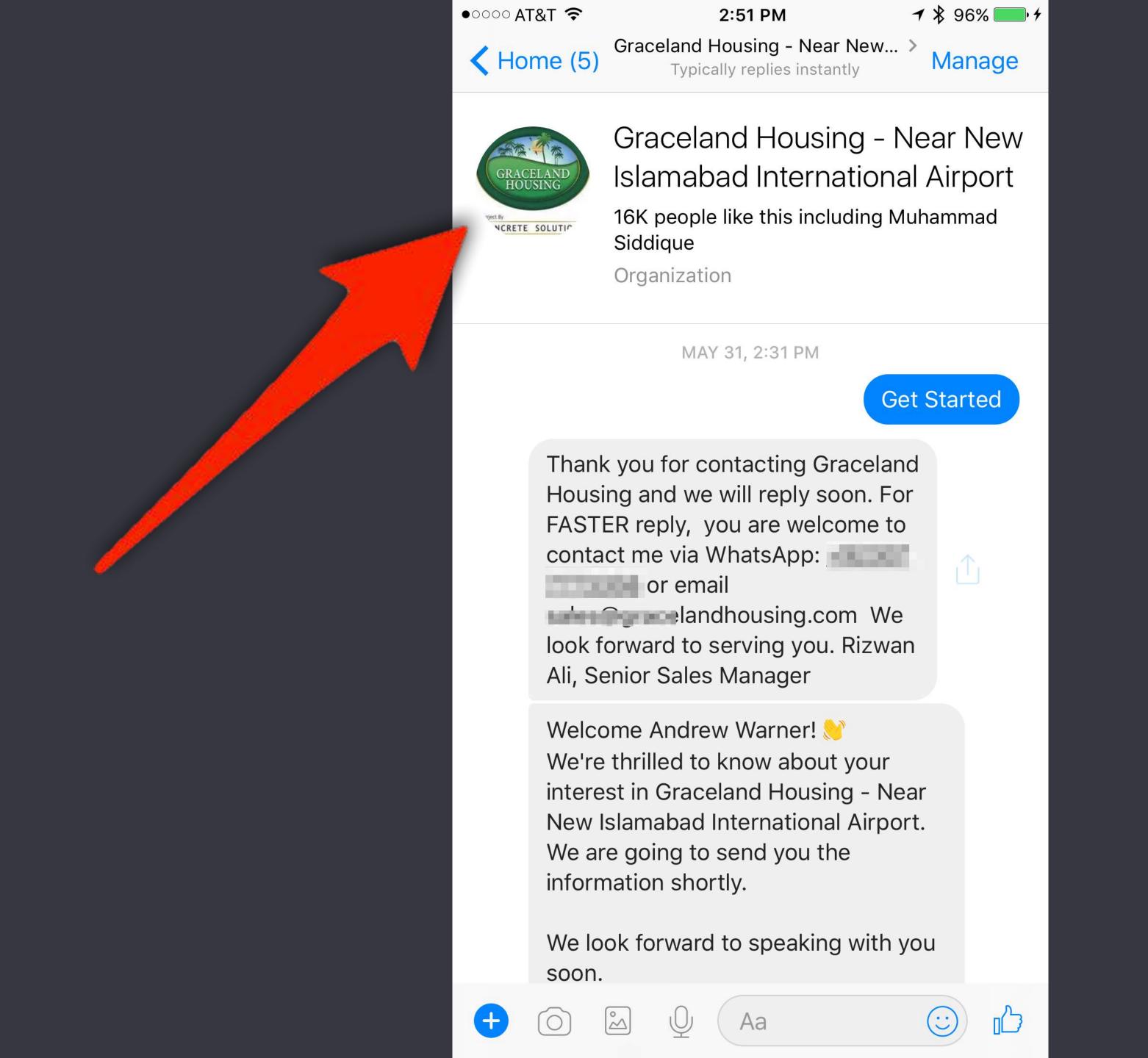
The Modules

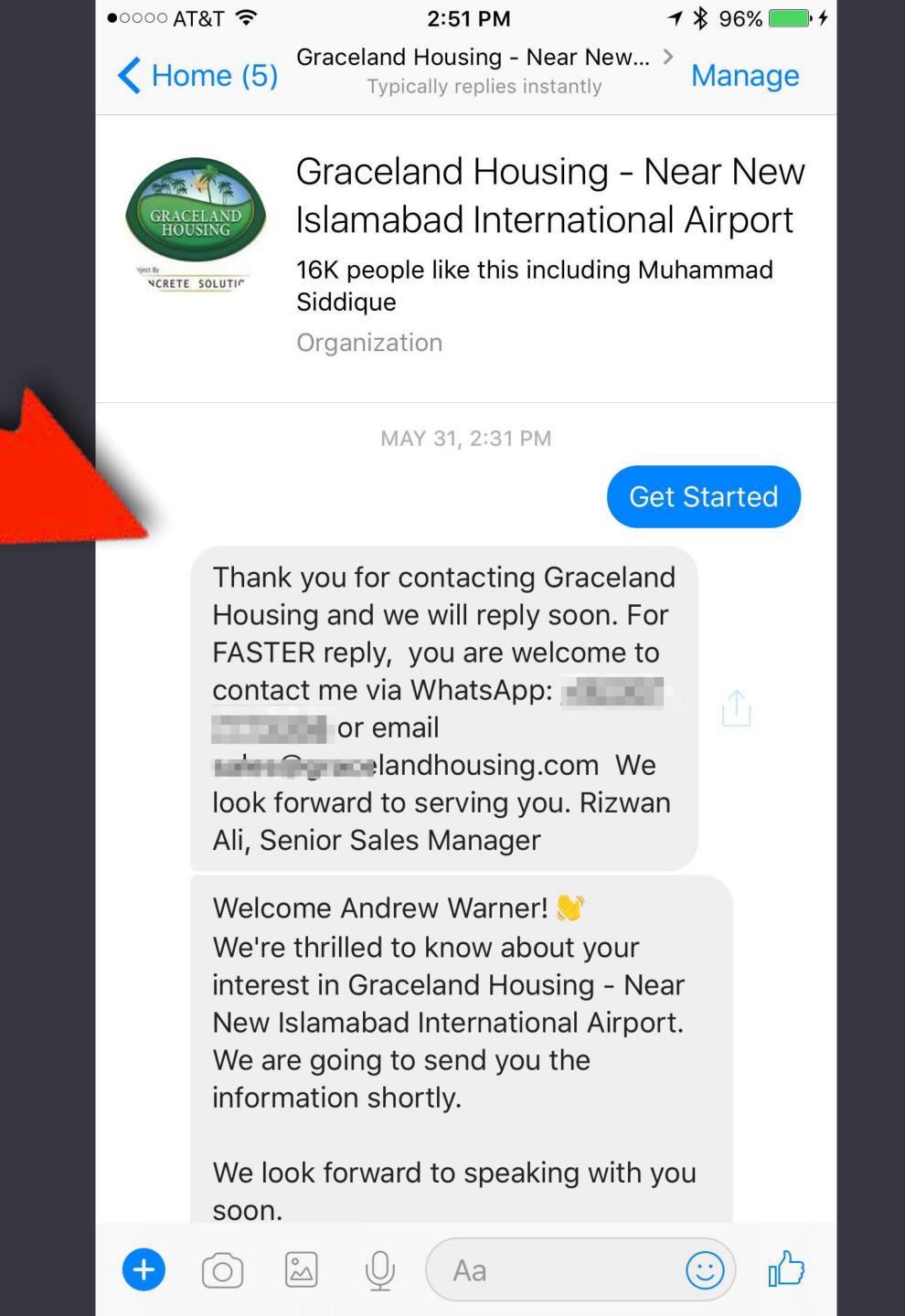
Building Your Bot

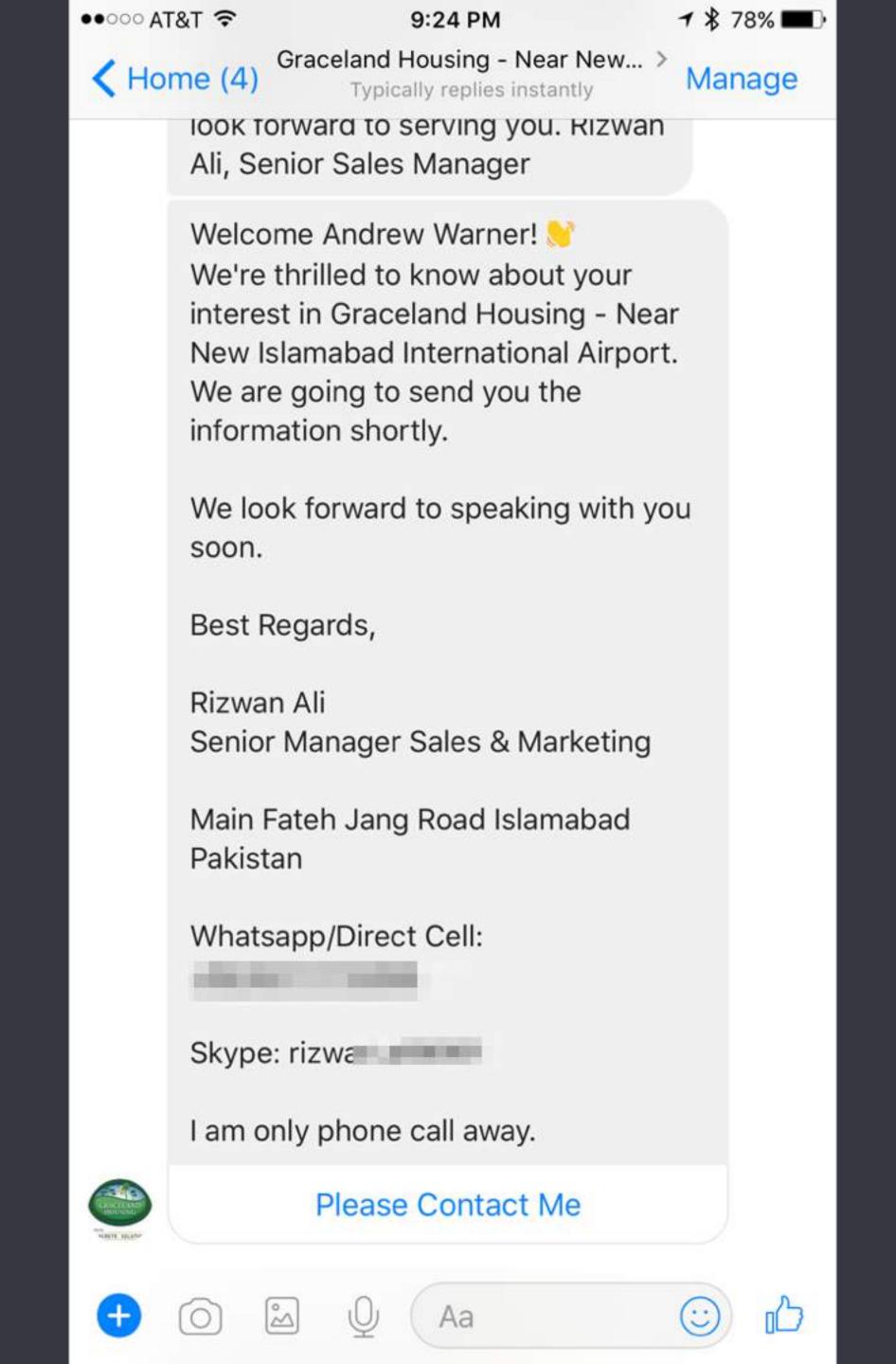
Copywriting

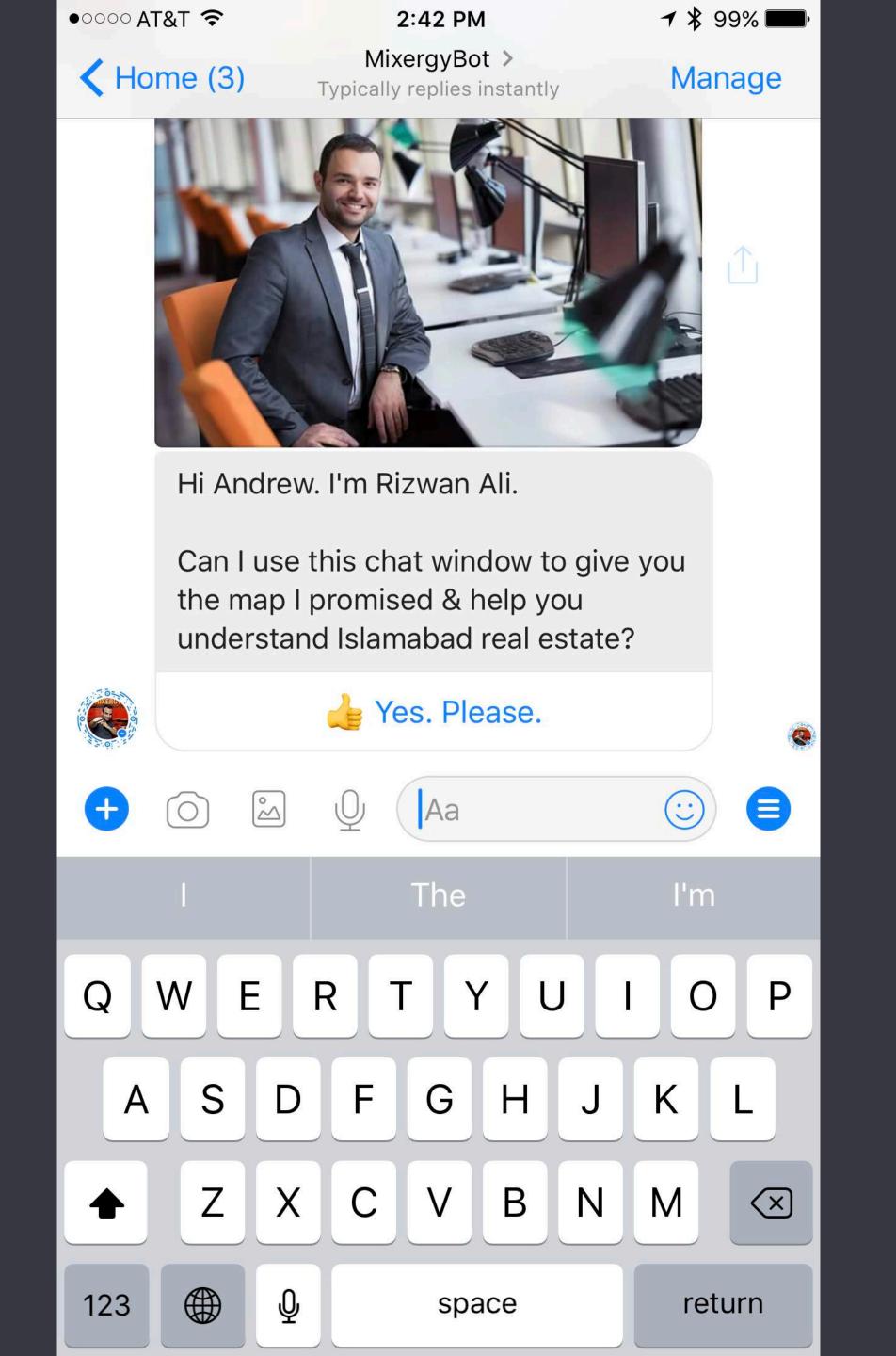


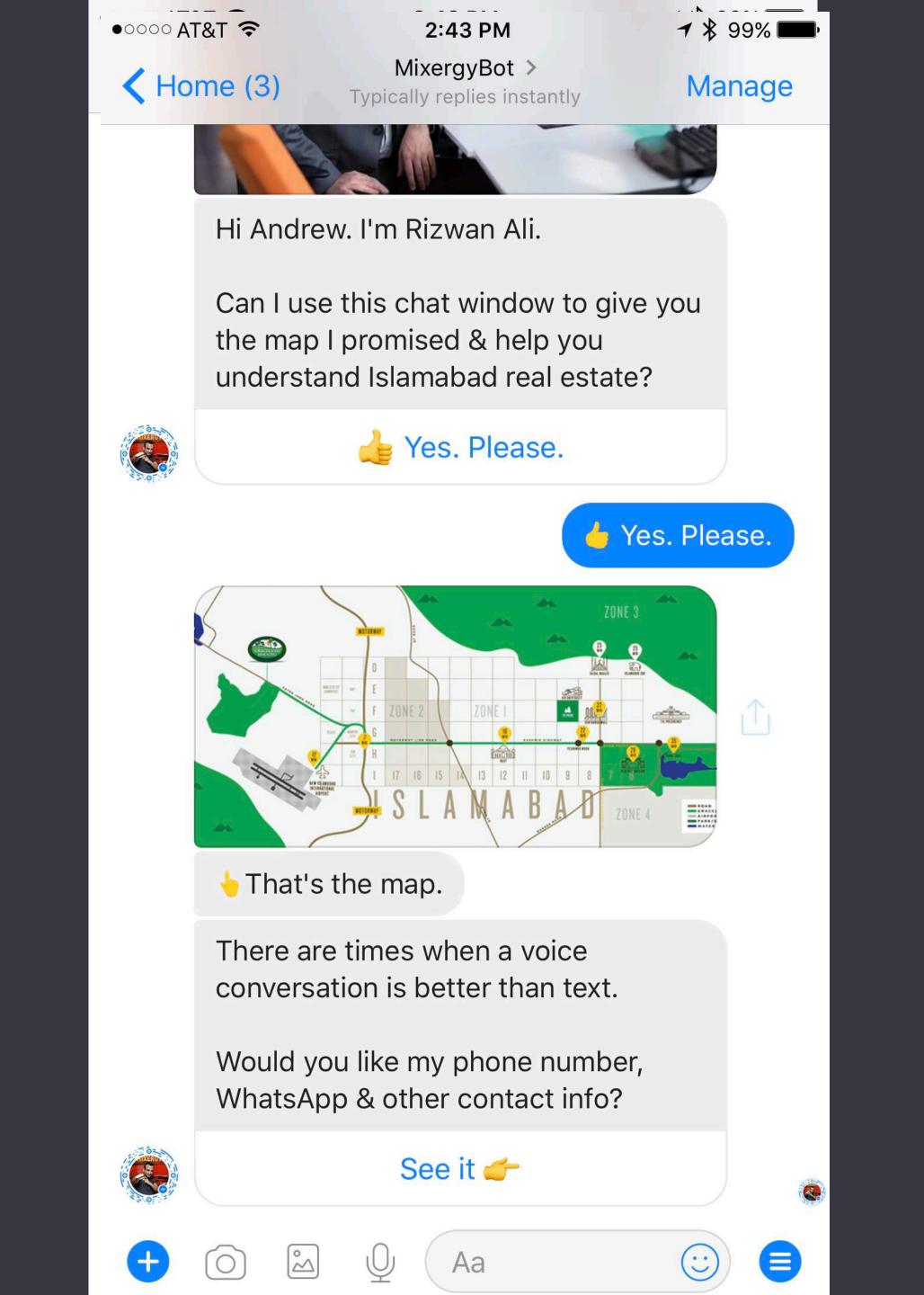
Landing Clients

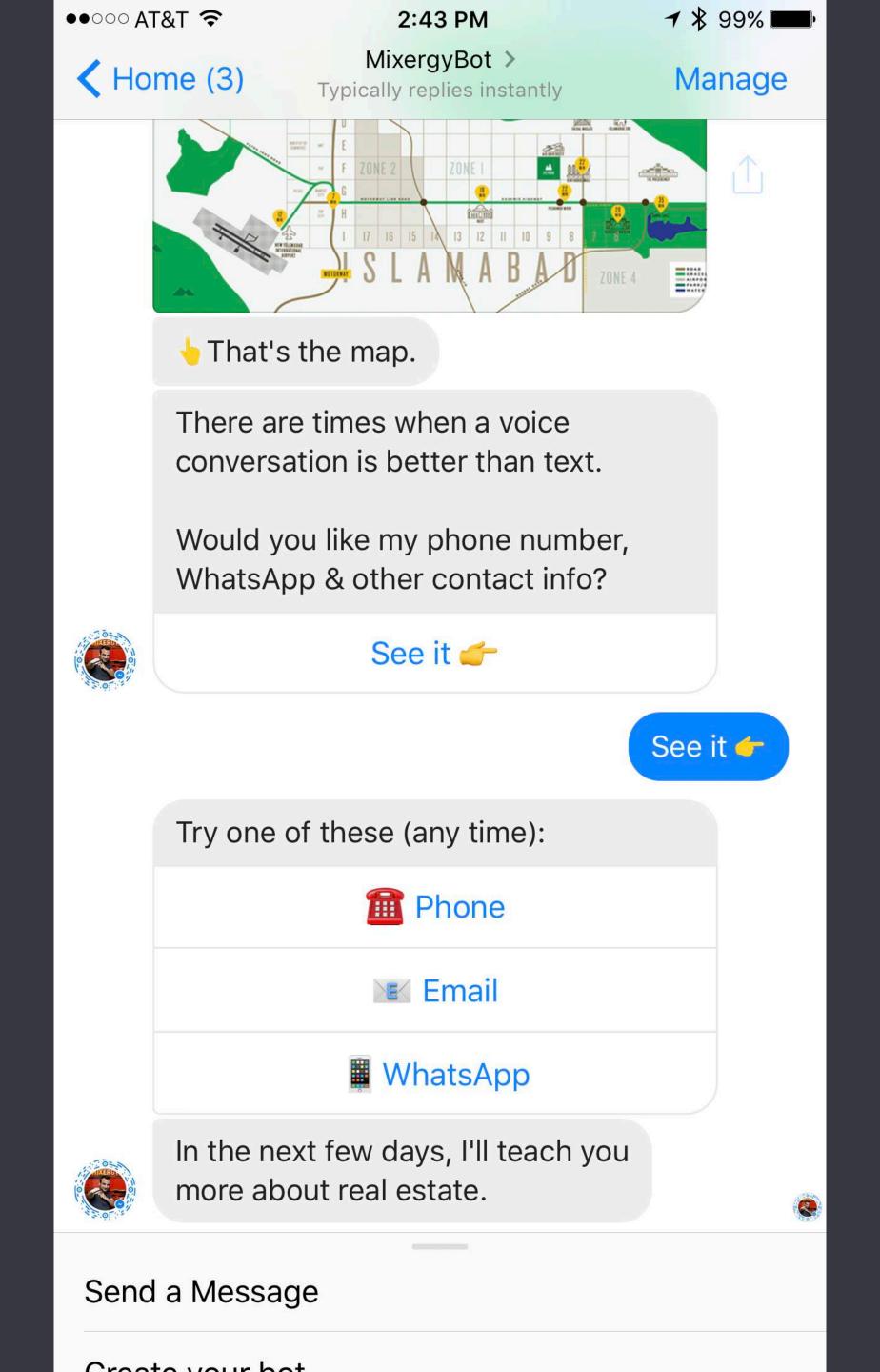




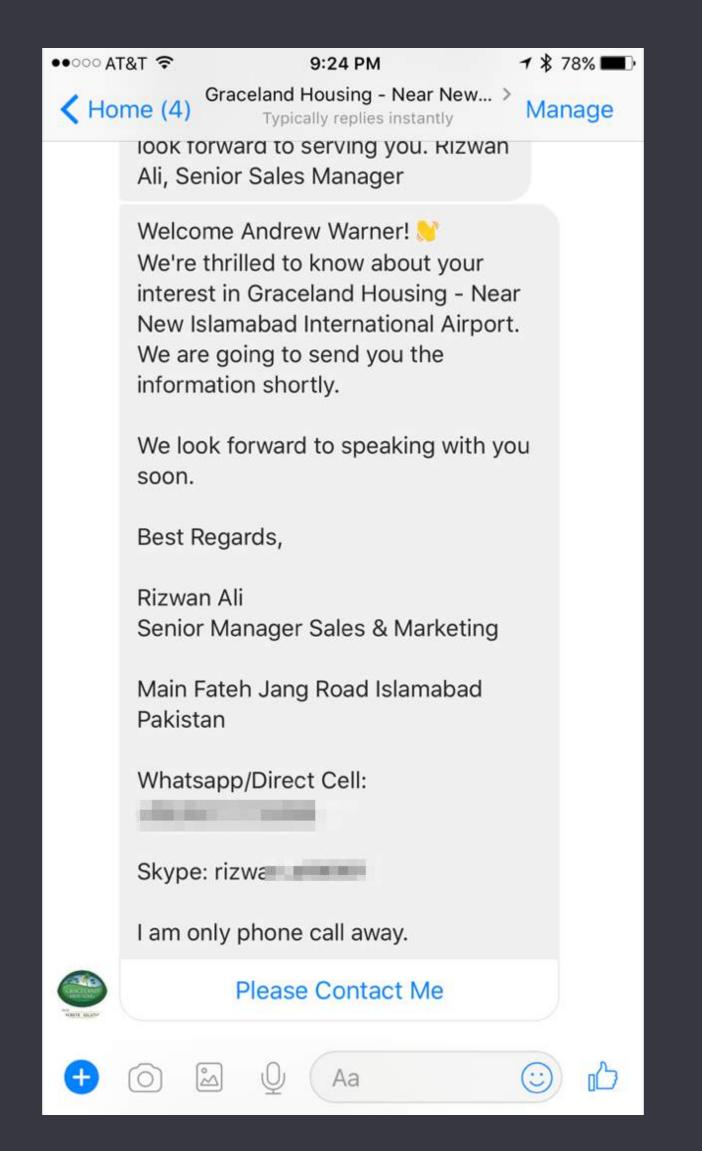


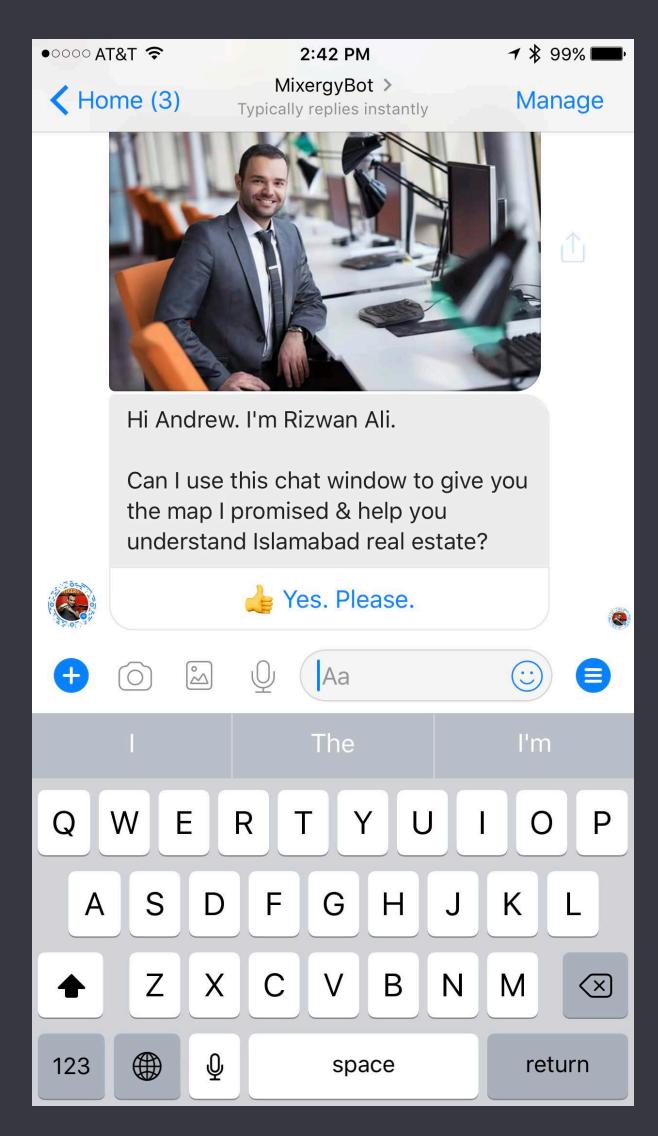




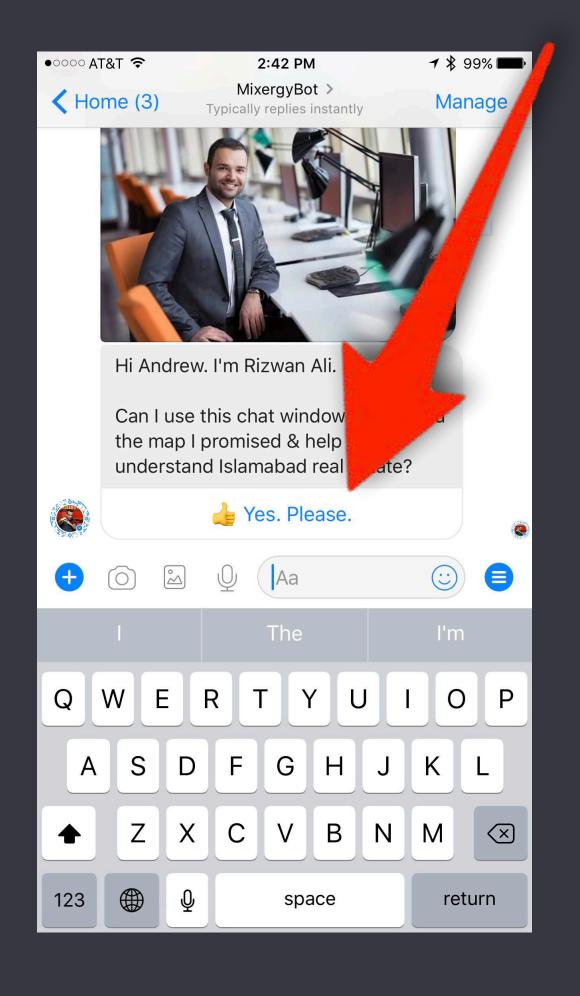


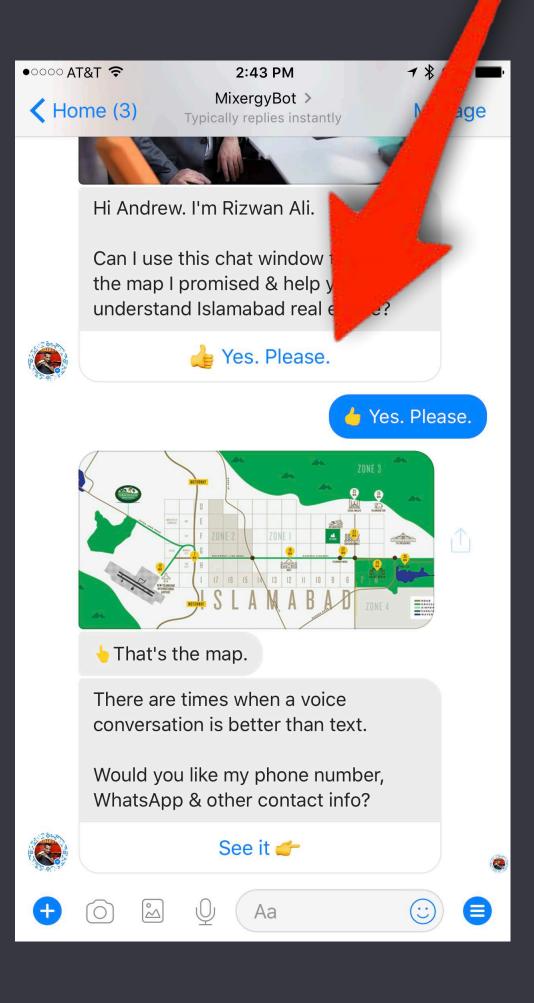
Compare for yourself

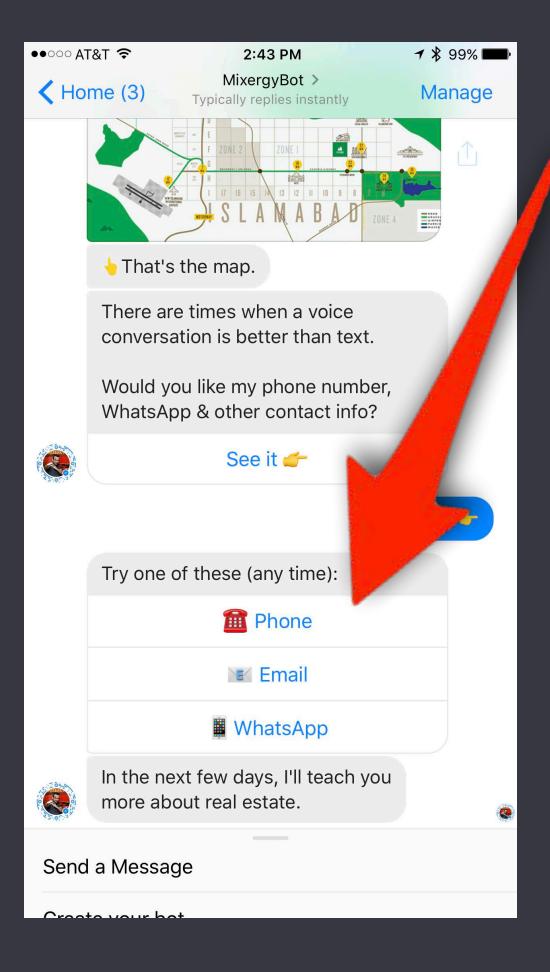




Tag for improvement & followup!







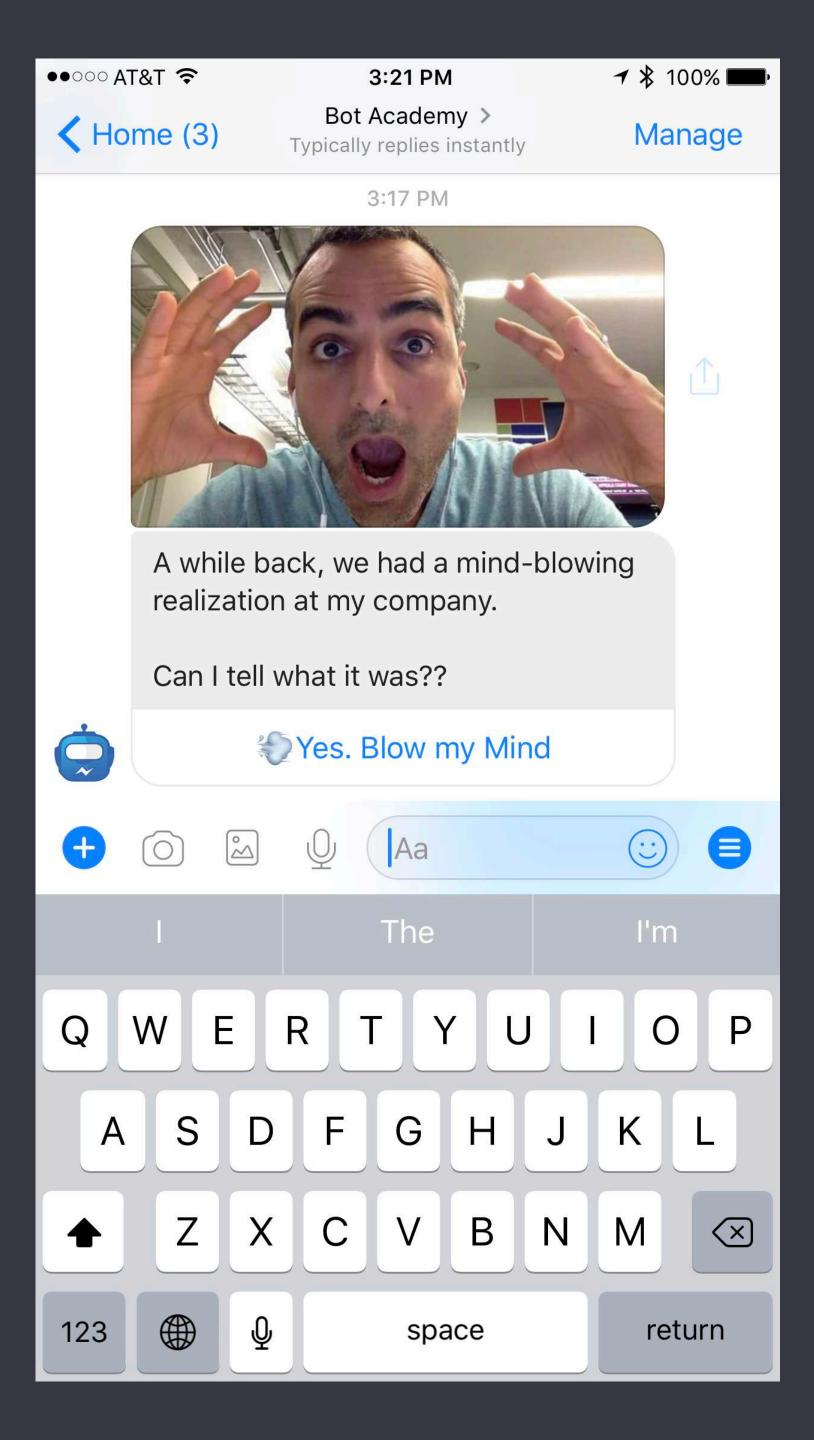
Your Super Power 6



Write compelling content & get sales

Concise Text







Welcome Message ③



Dashboard

Audience

Live Chat

Growth Tools

Engage

8

Auto

Main M

Default R

Welcome Message

Keywords

Sequences



Content



Settings

Welcome Message



Bee Blop Beep Bop. I'm Bot Academy's Facebook Messenger bot.

Can I show you how you can get more sales from FB Messenger than from email newsletters?

Yes. Show me how 👀

CTR 82%



Sent

238

Delivered

238

100.0%

Opened

237

99.6%

Clicked

189

79.4%

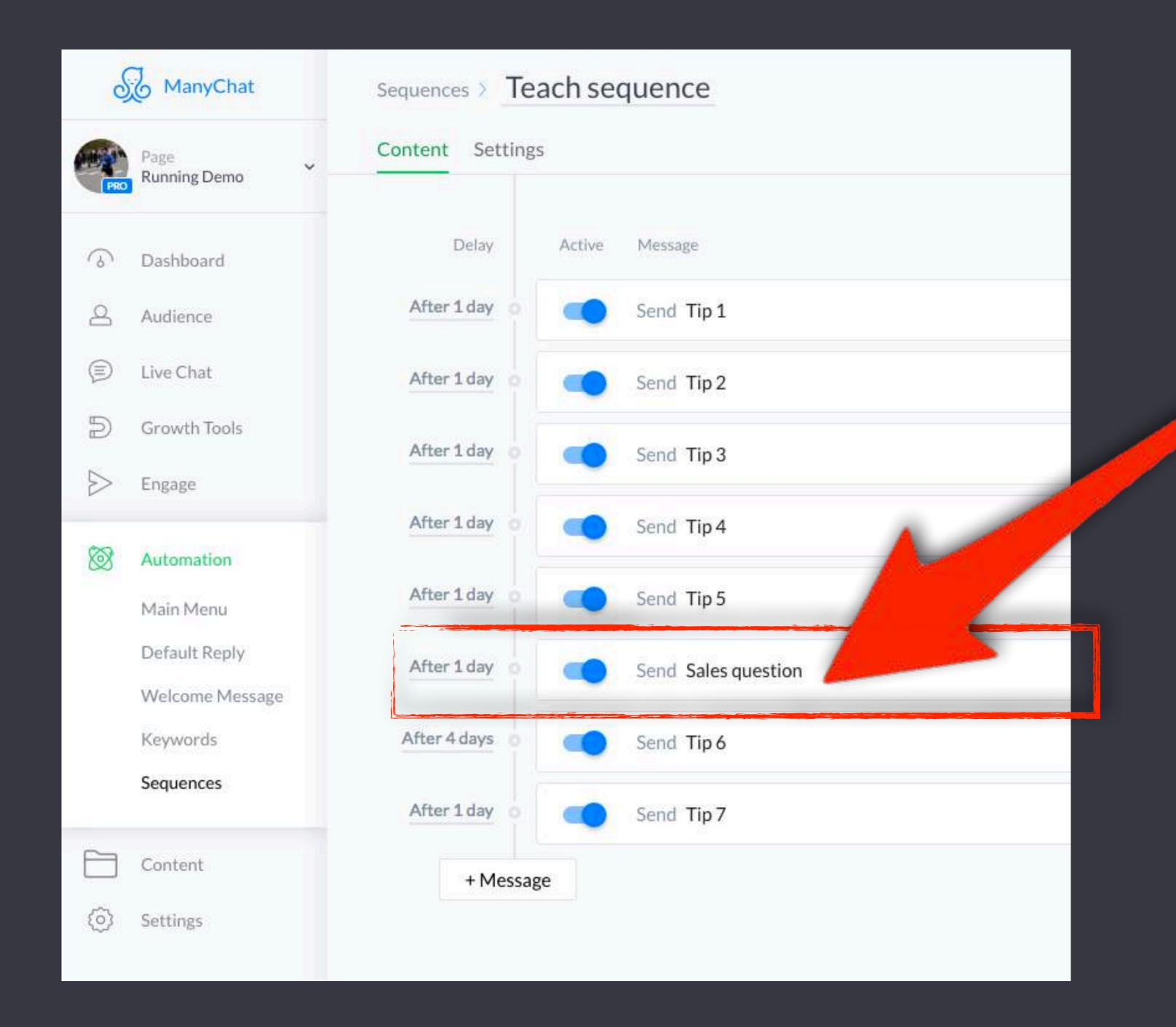
Typing ① 6 seconds

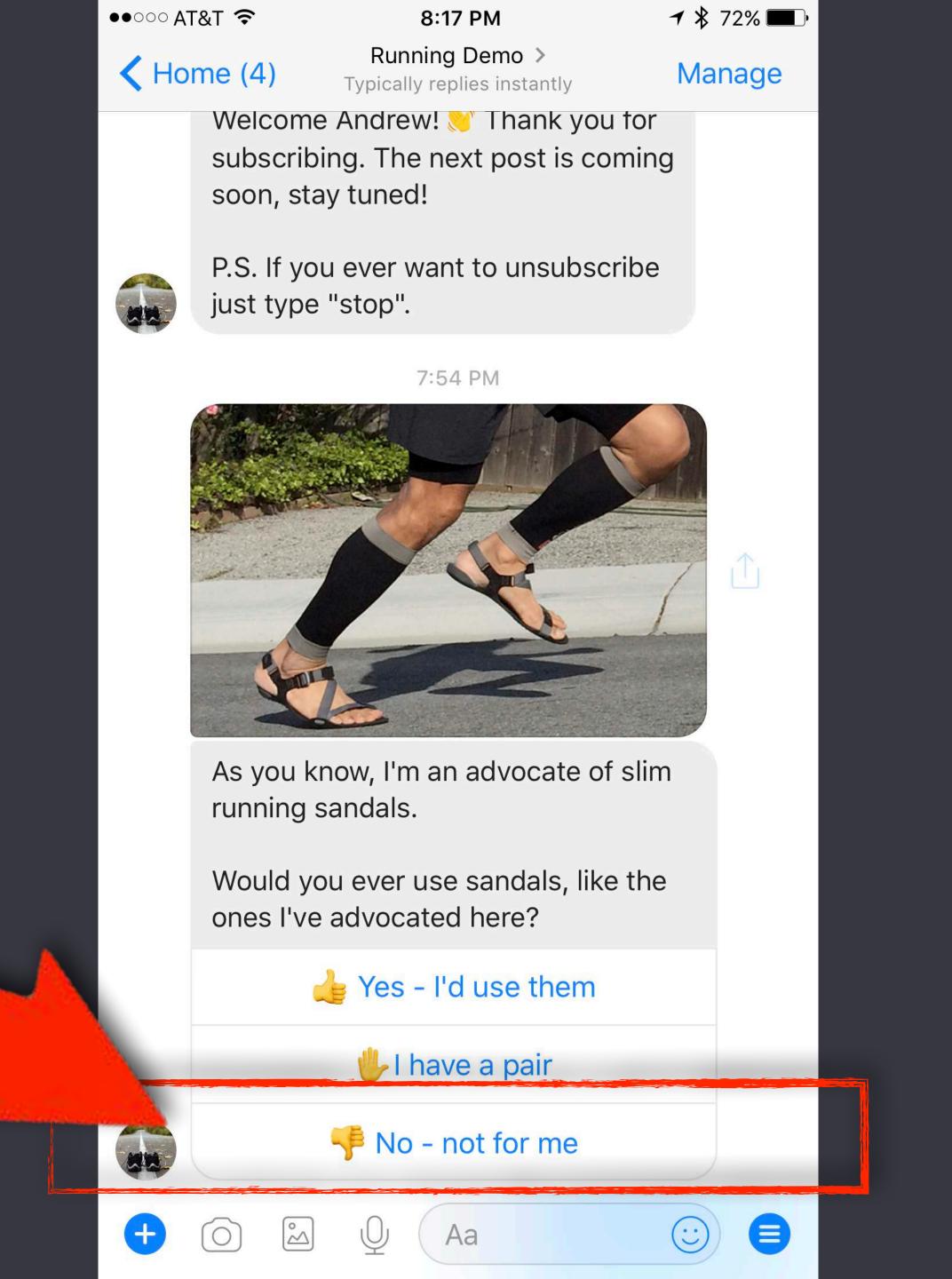
What I'm showing you above is very BASIC marketing automation.

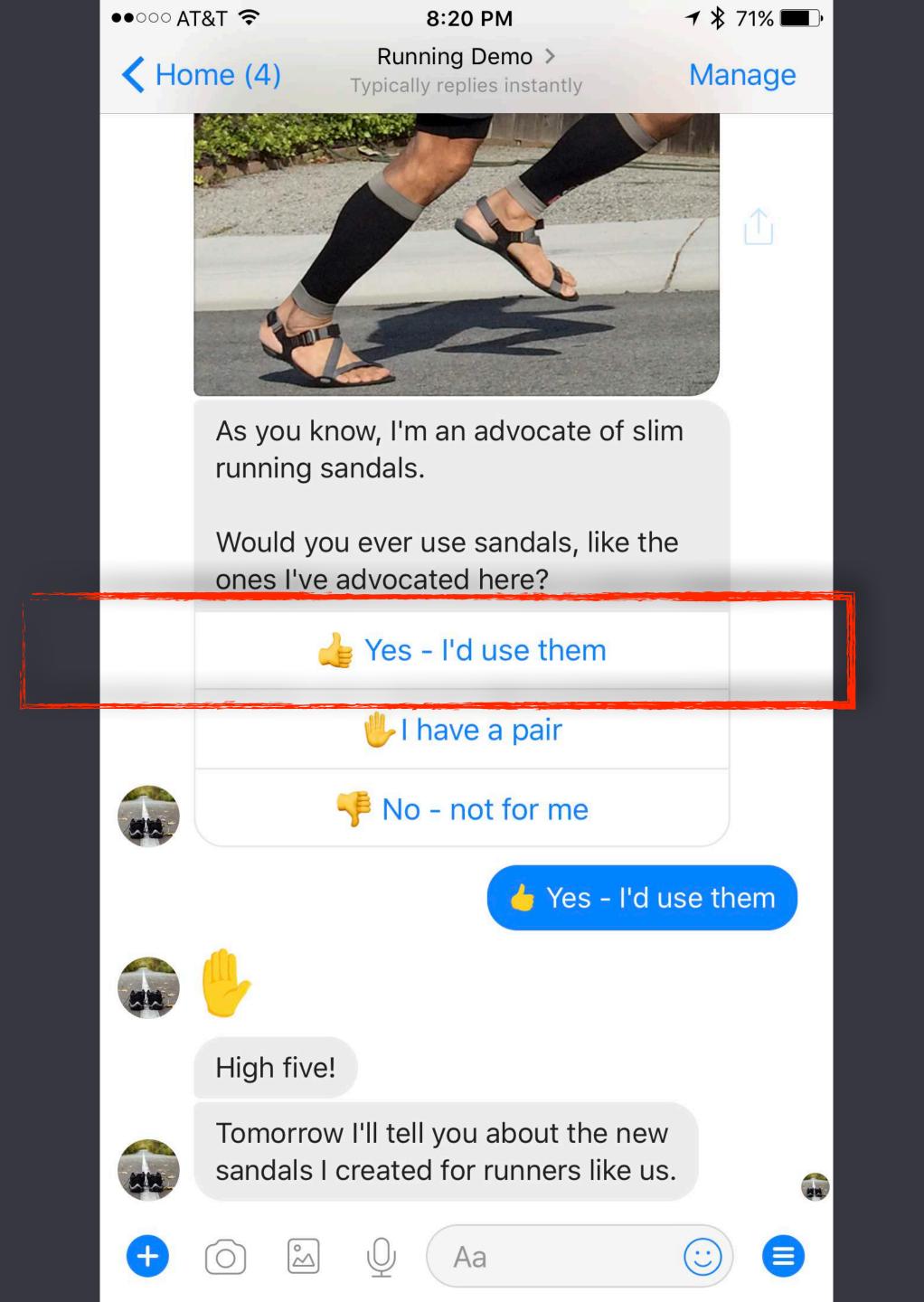
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For now I just want you to know you can automate what you send people when they subscribe to your bot.

Does this make sense?		
Yes, I understand	CTR 81%	
Kinda 💡	CTR 14%	
No, I'm lost 🥯	CTR 9%	



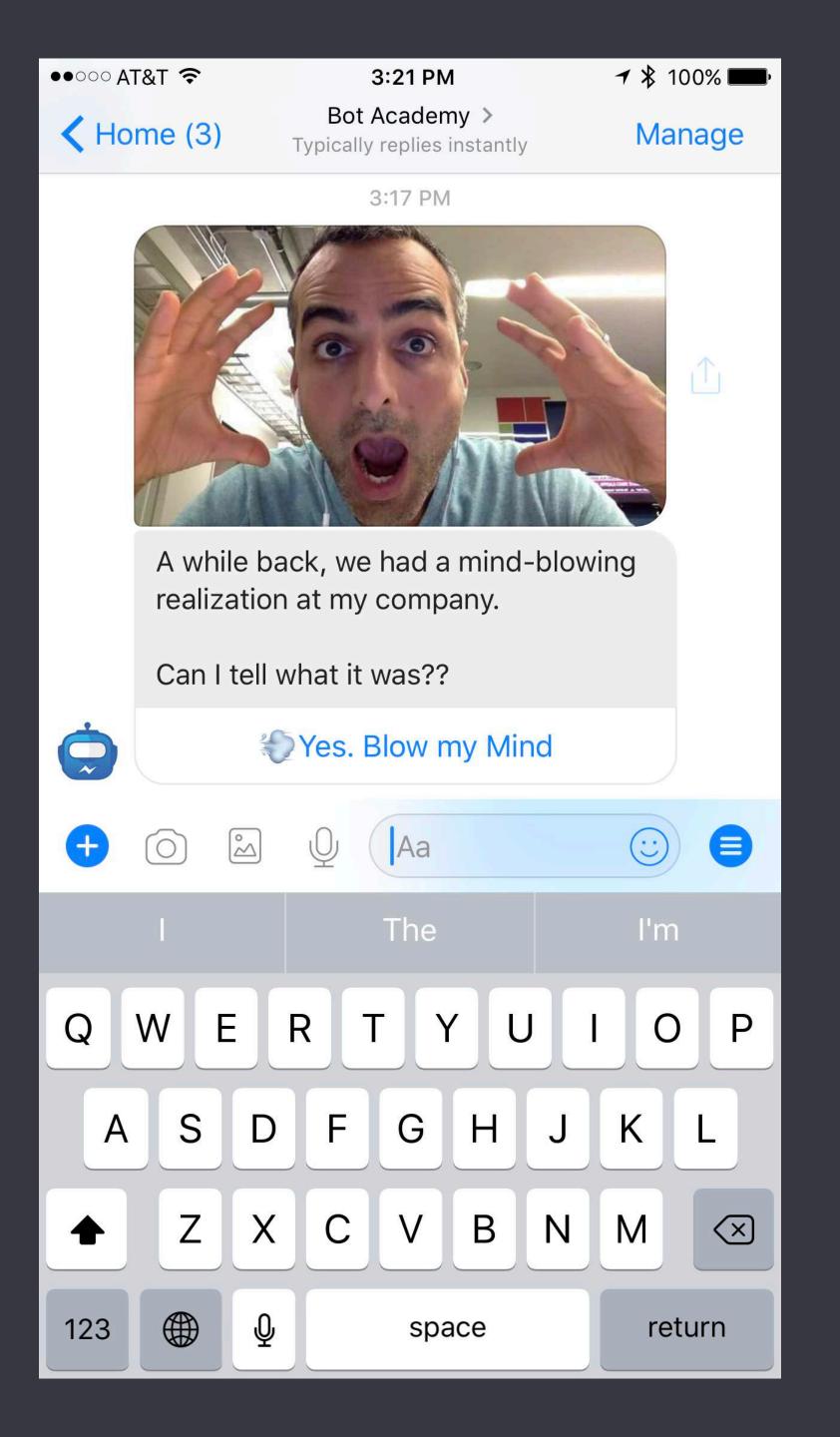






Write actionable and interesting messages

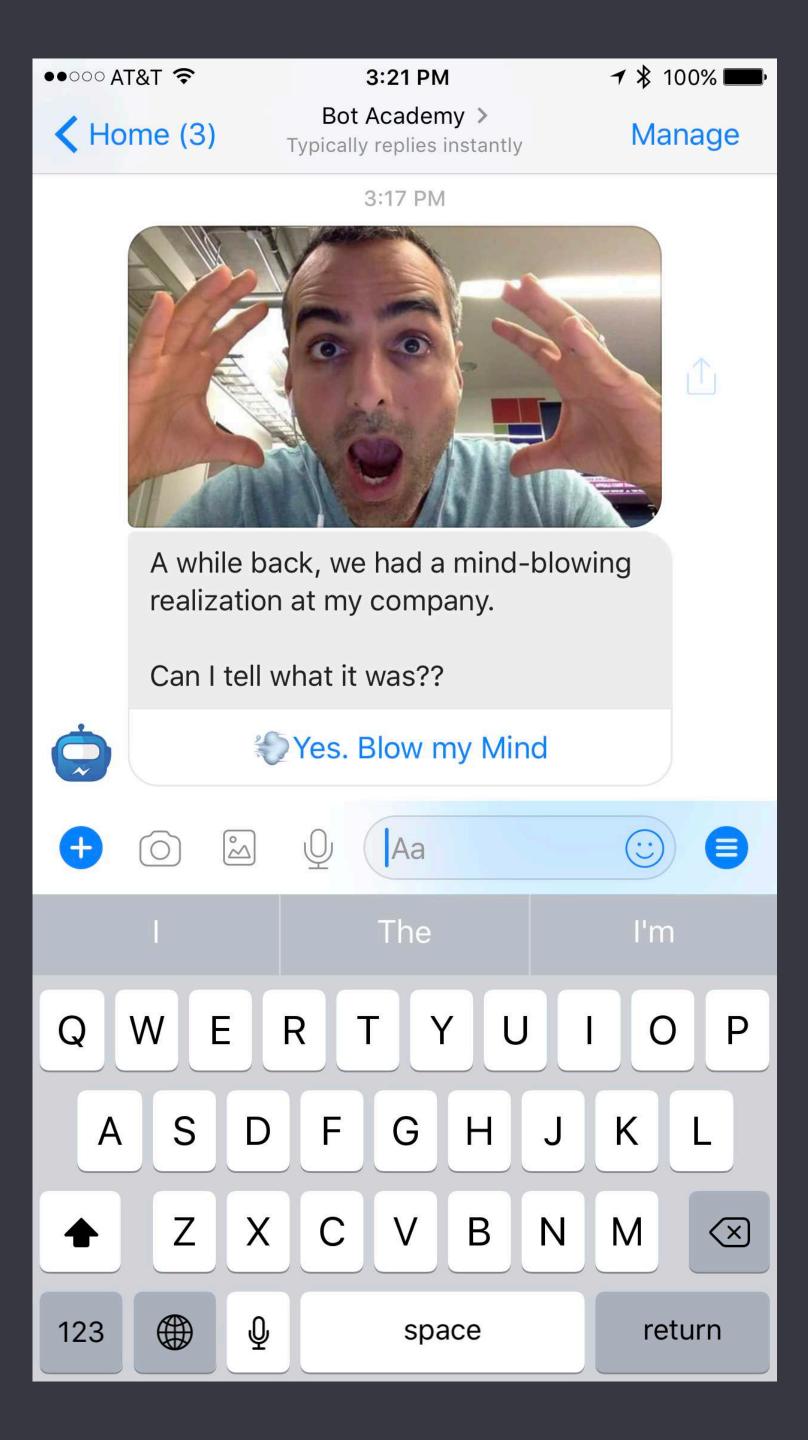
Concise Text



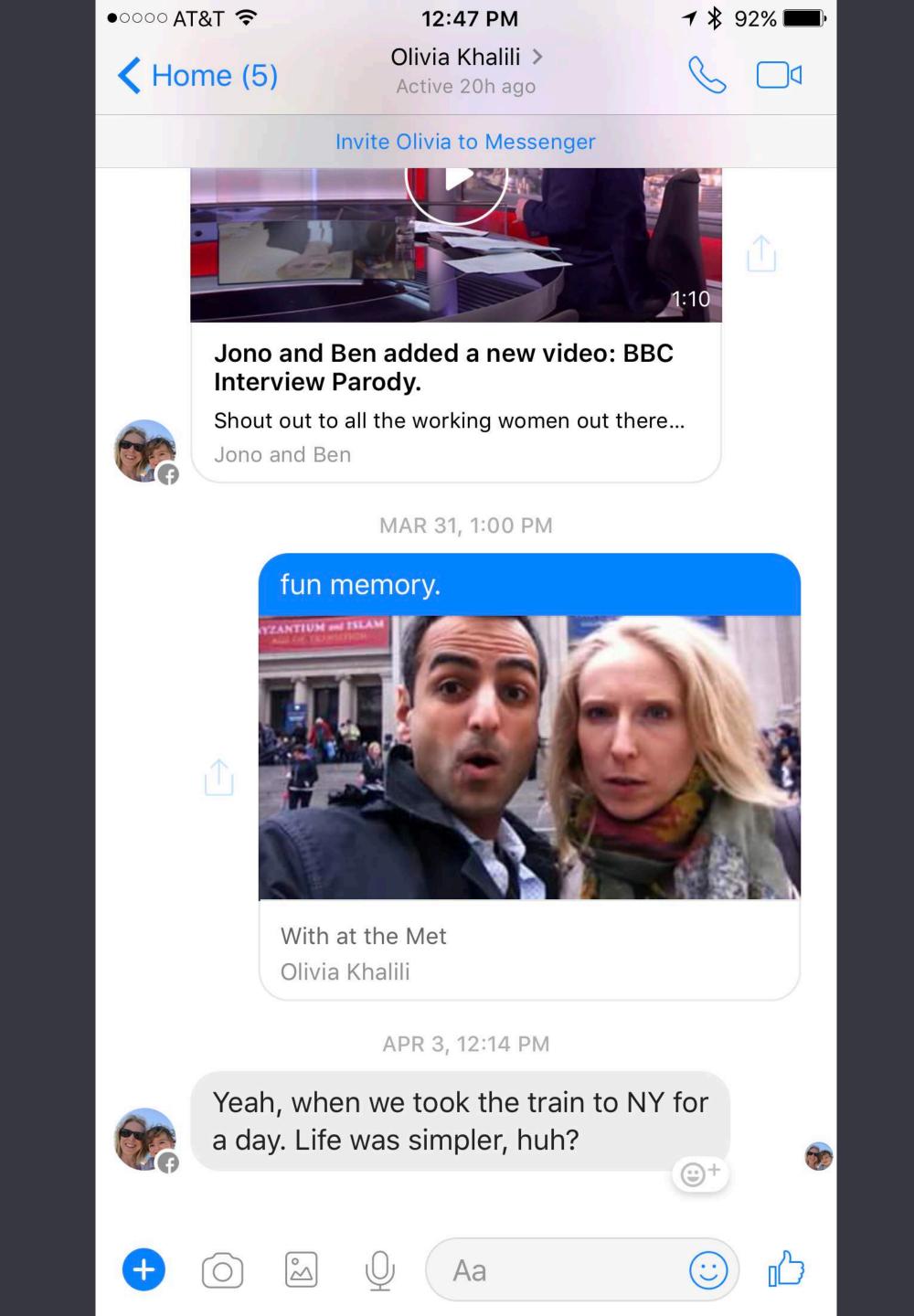
Visual IIII

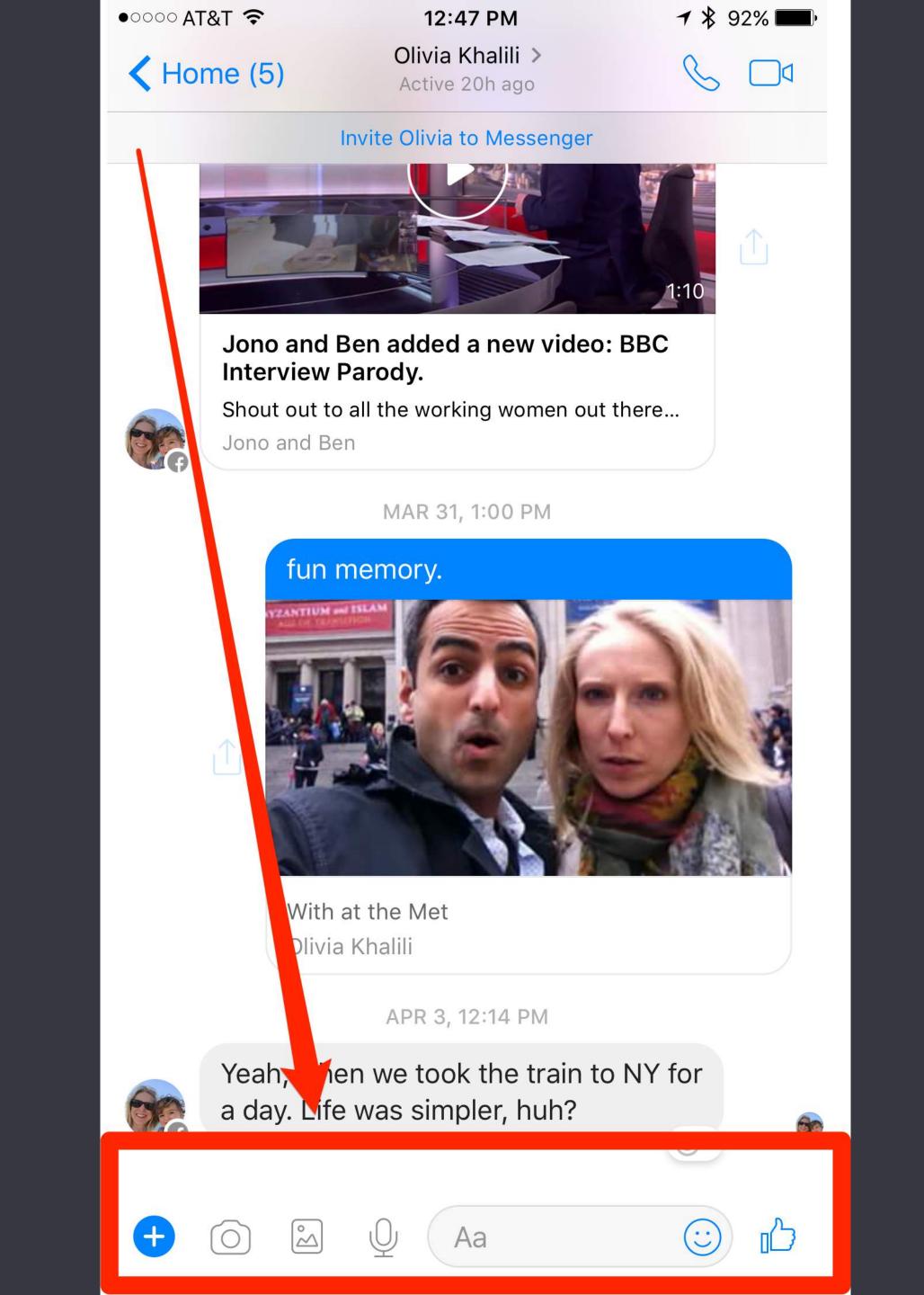
Concise Text

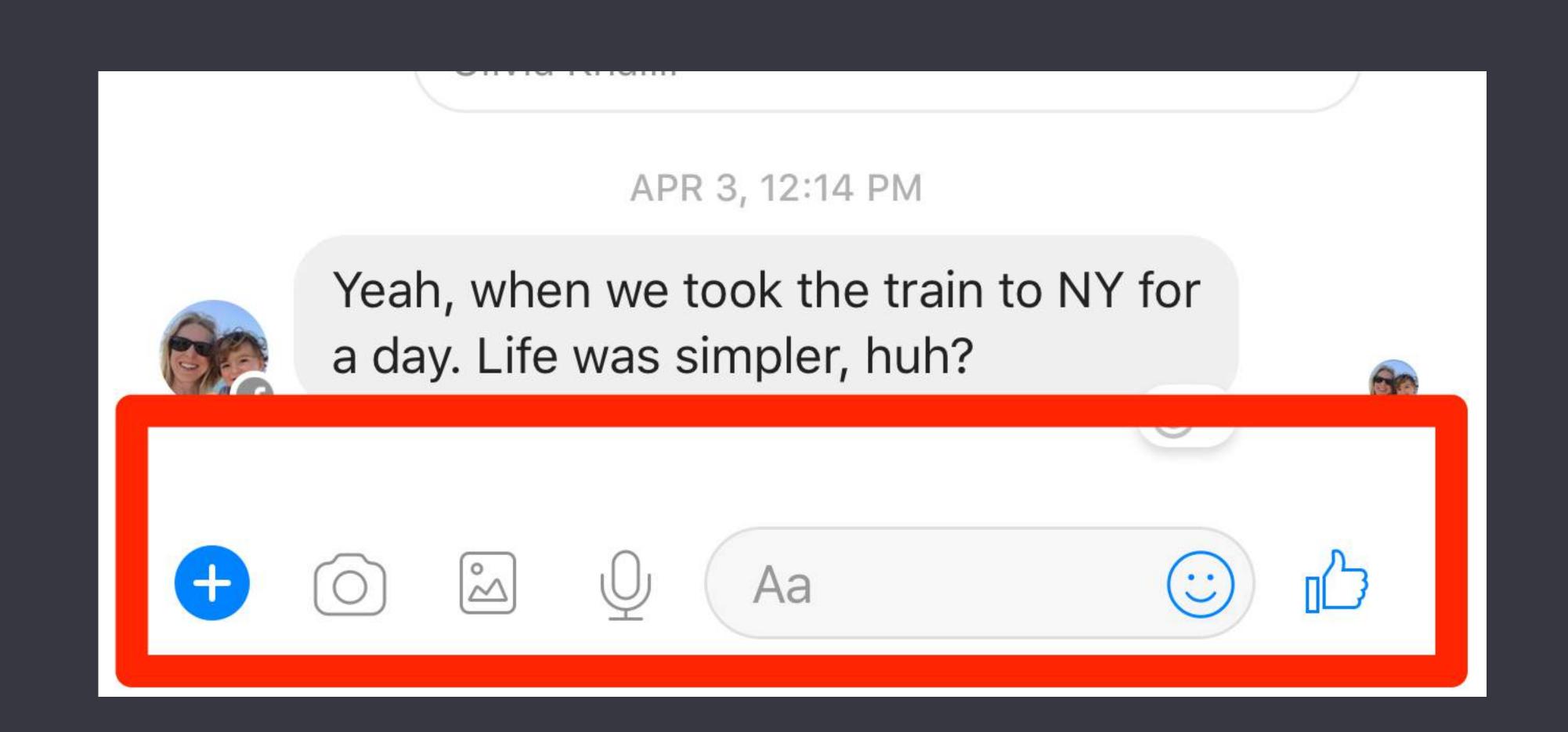




Why heavy visuals, light text, & more interaction



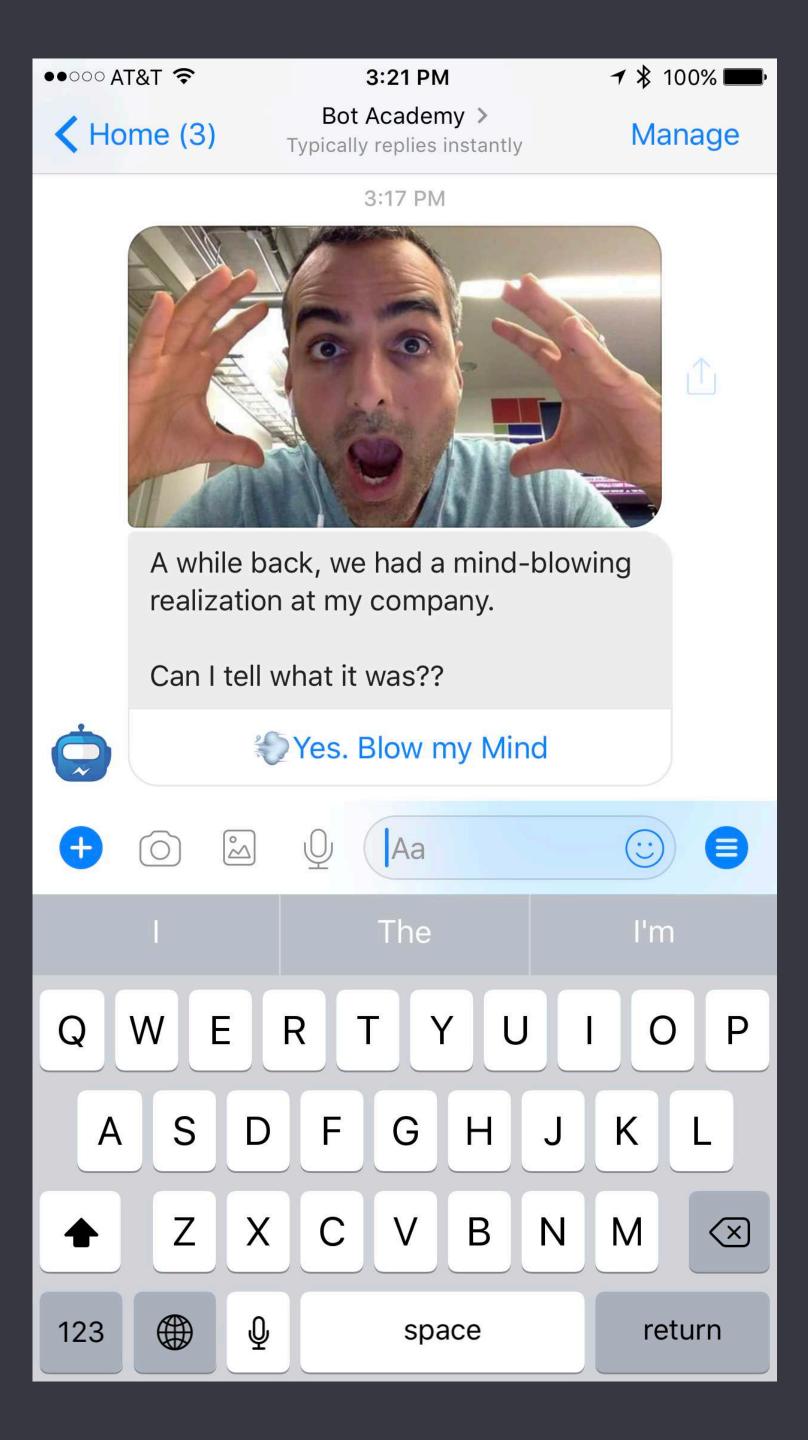




Visual IIII

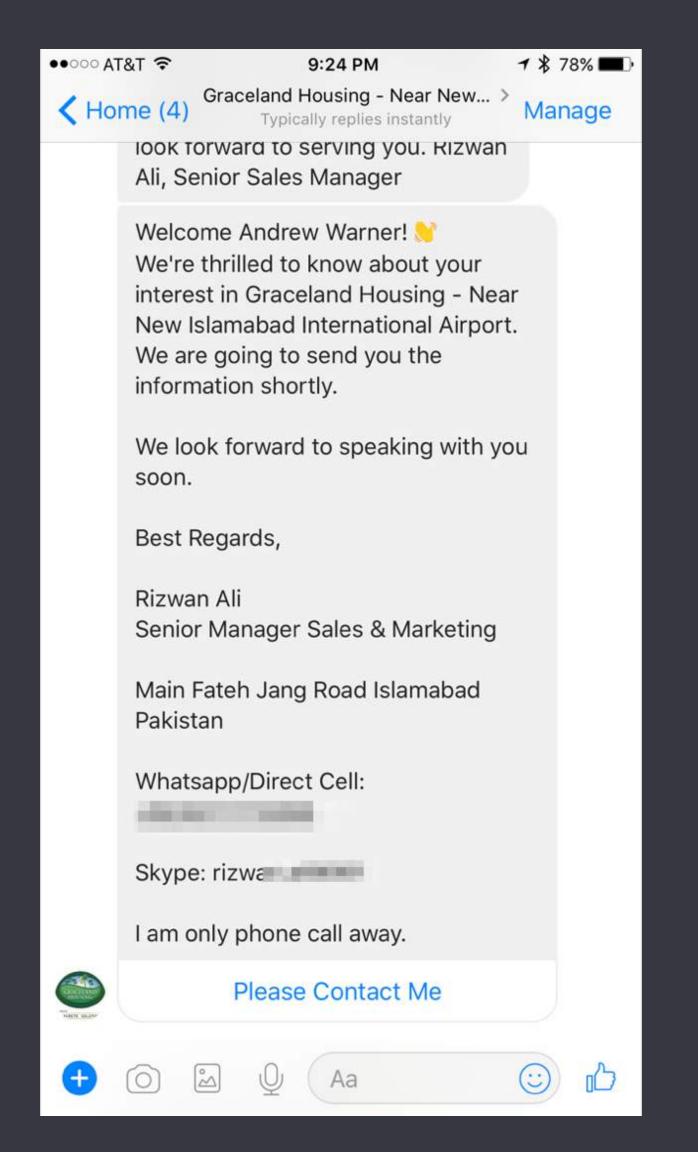
Concise Text

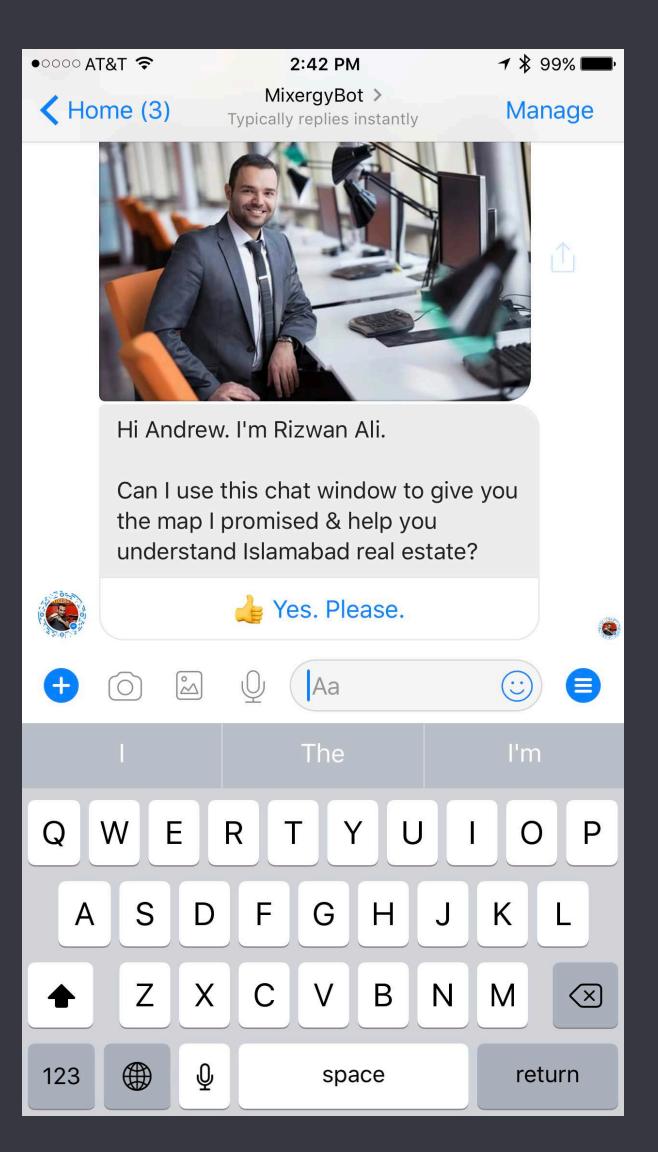


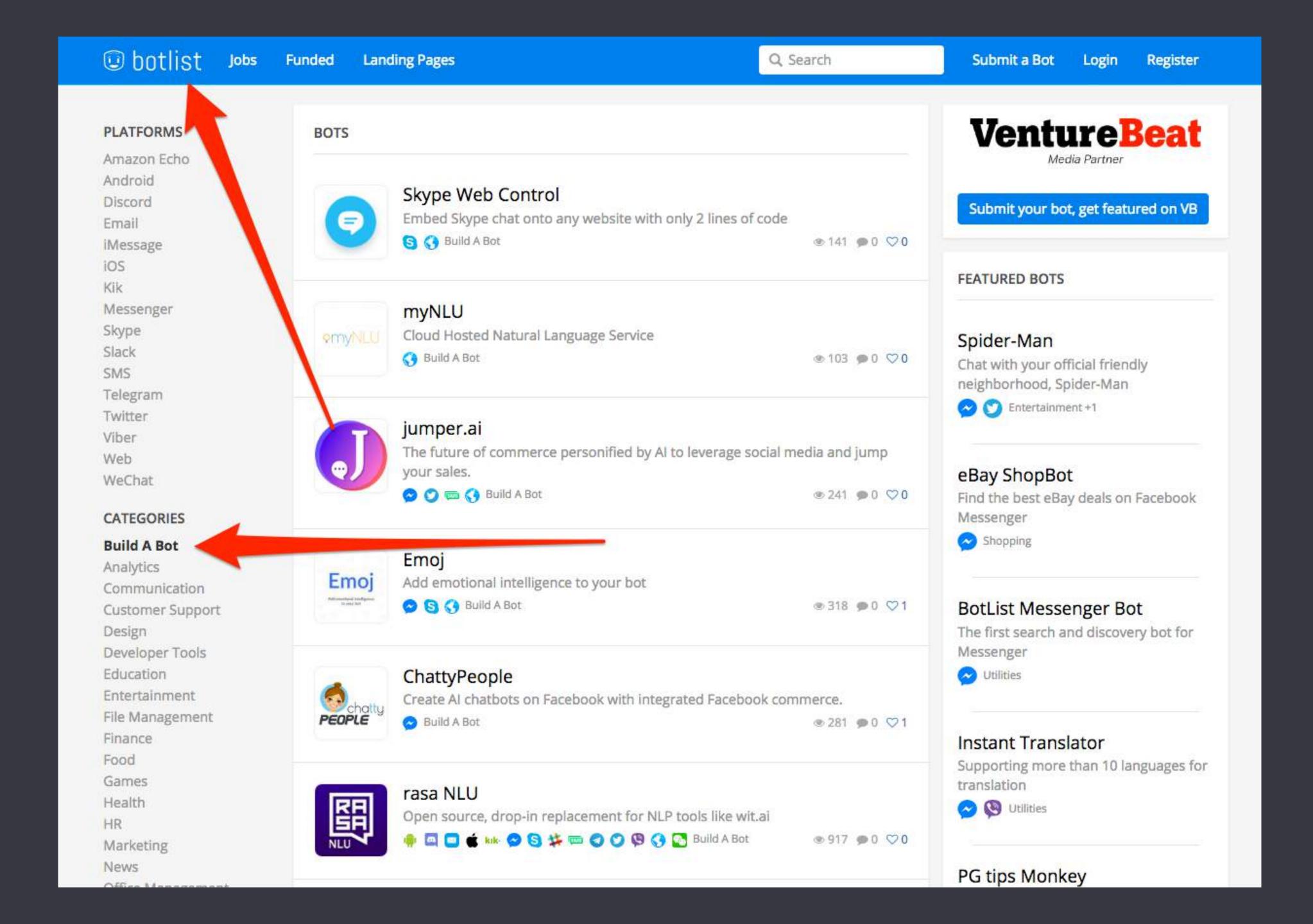


The 3-sentence rule: Ideally, your bot shouldn't send more than 3 sentences without a user interaction.

Compare for yourself









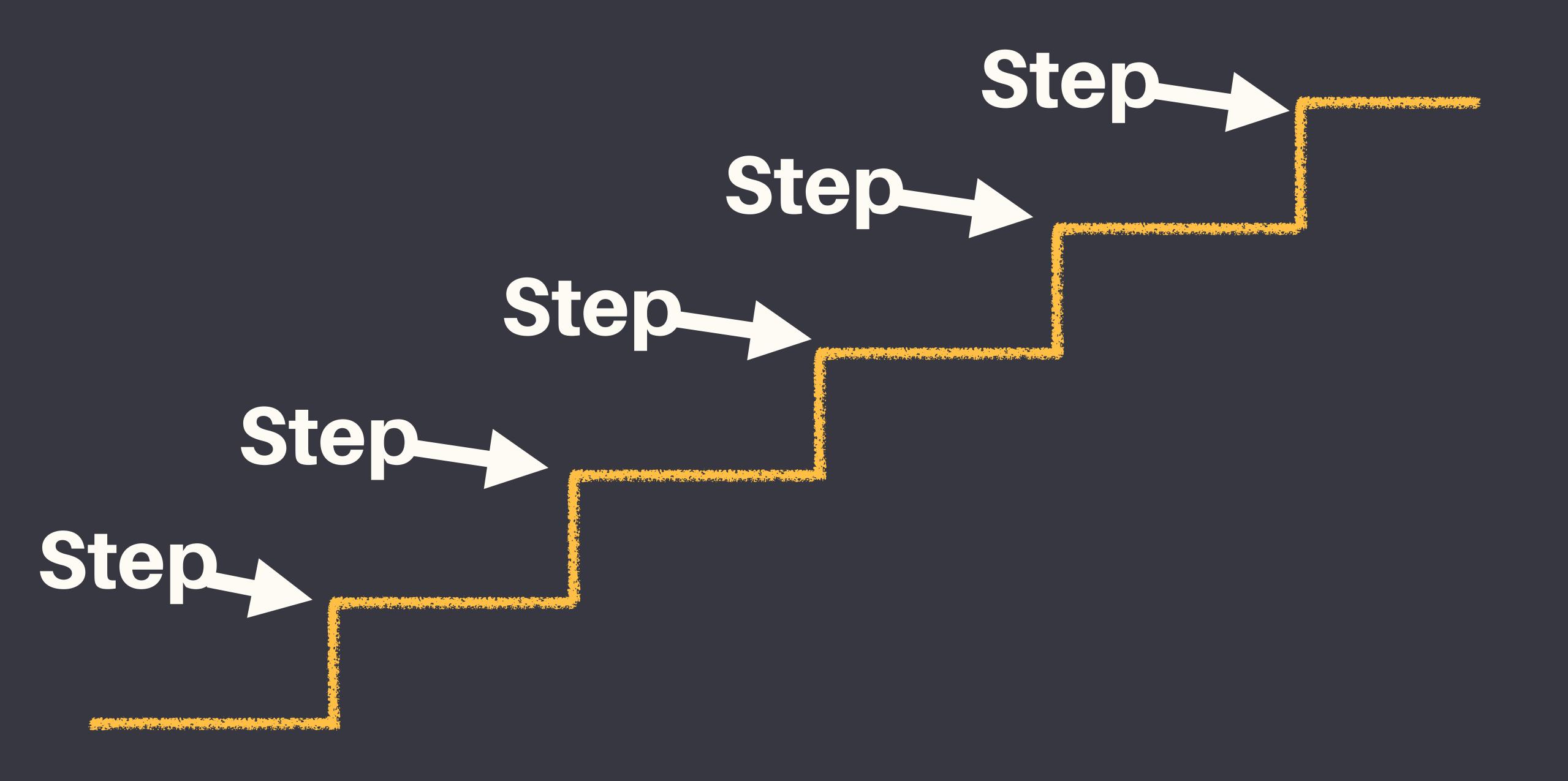
Start with the goal

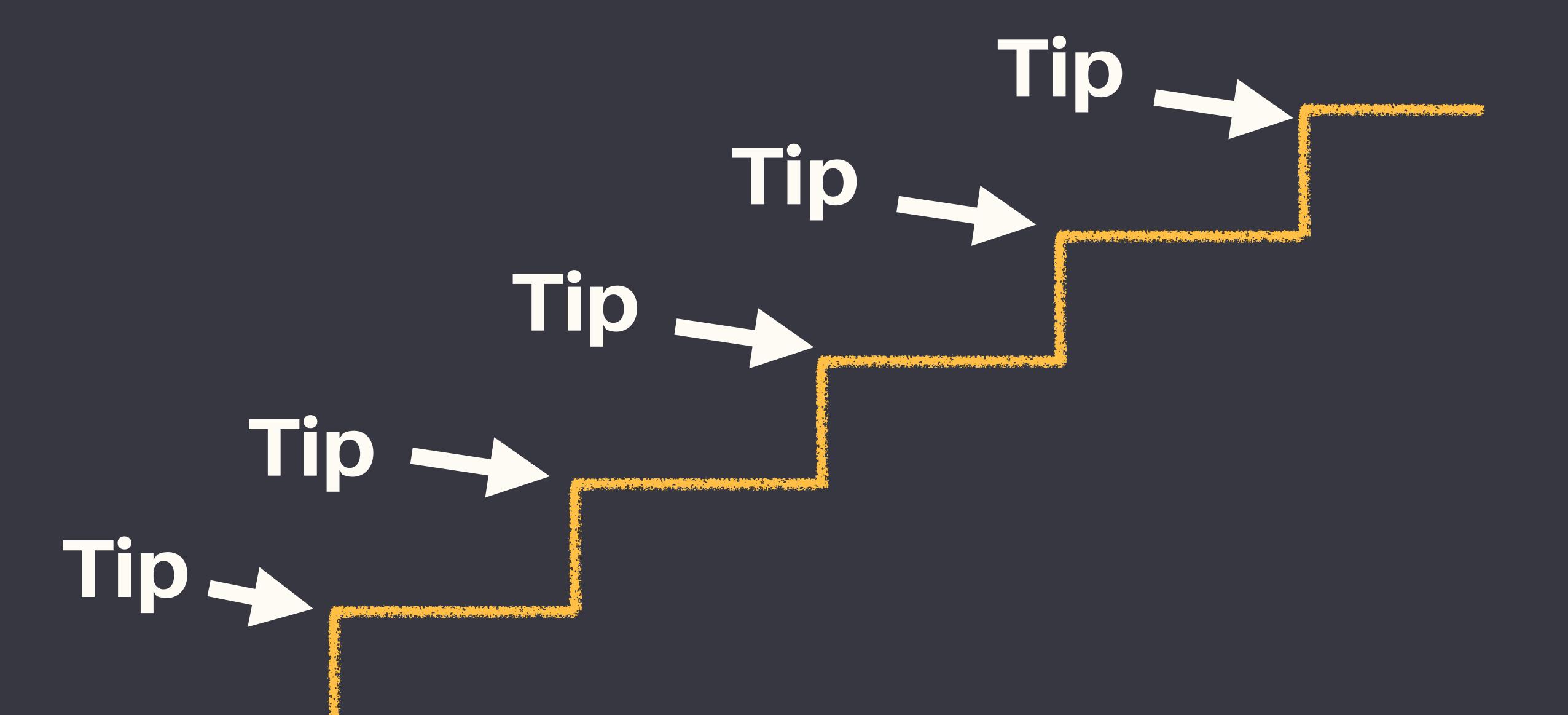
Our Approach

Teach -> Build relationships -> Sell

They're here, but...

...they want to go here.





Get clear on the goal

My subscriber's goal is:

Mygoalis:

My subscriber's goal is:

To run a marathon for the first time

Mygoalis:

To sell running shoes

My subscriber's goal is:

To run a marathon for the first time

Mygoalis:

To sell run coaching programs

My subscriber's goal is:

To run a PB marathon

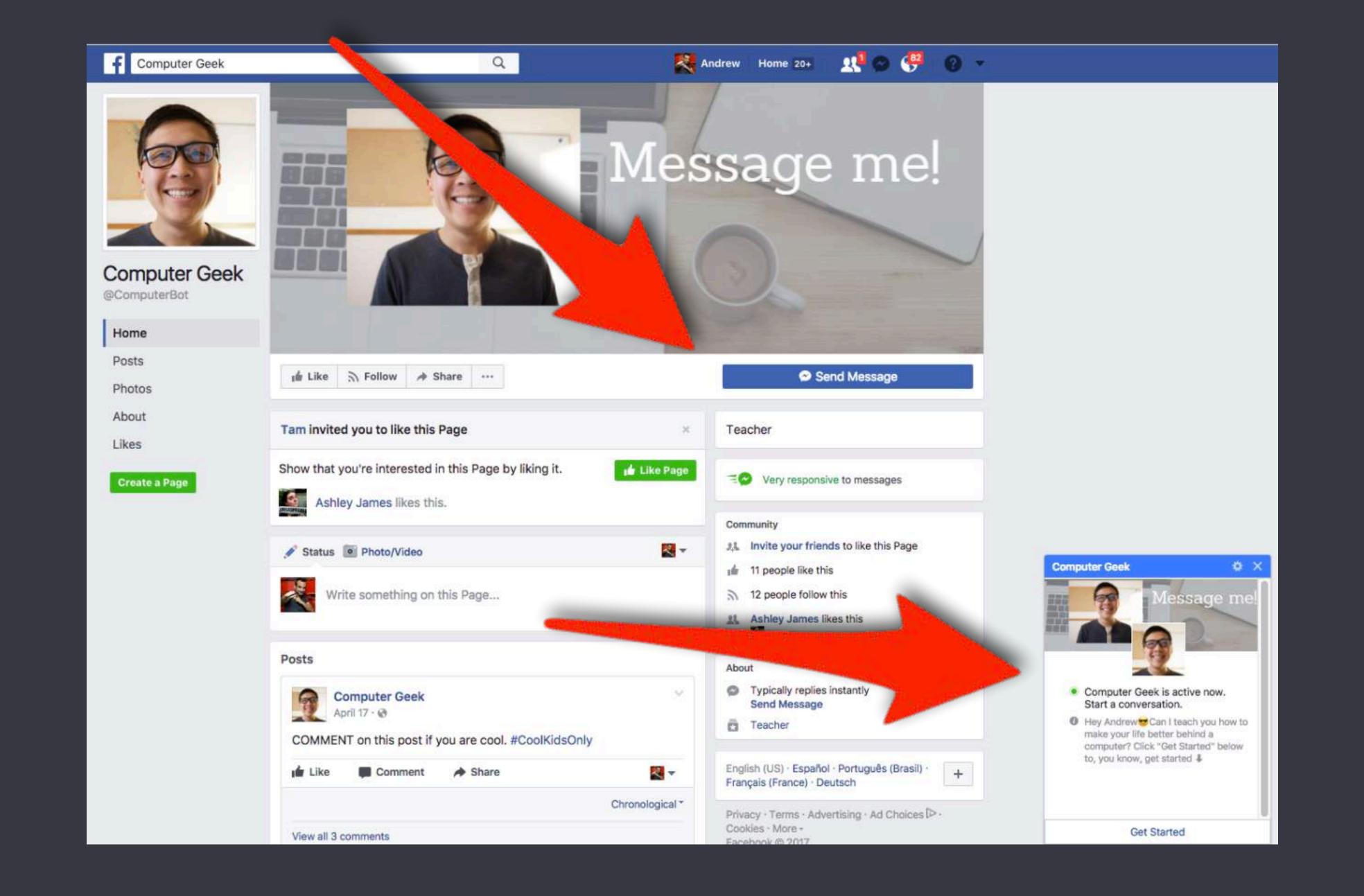
Mygoalis:

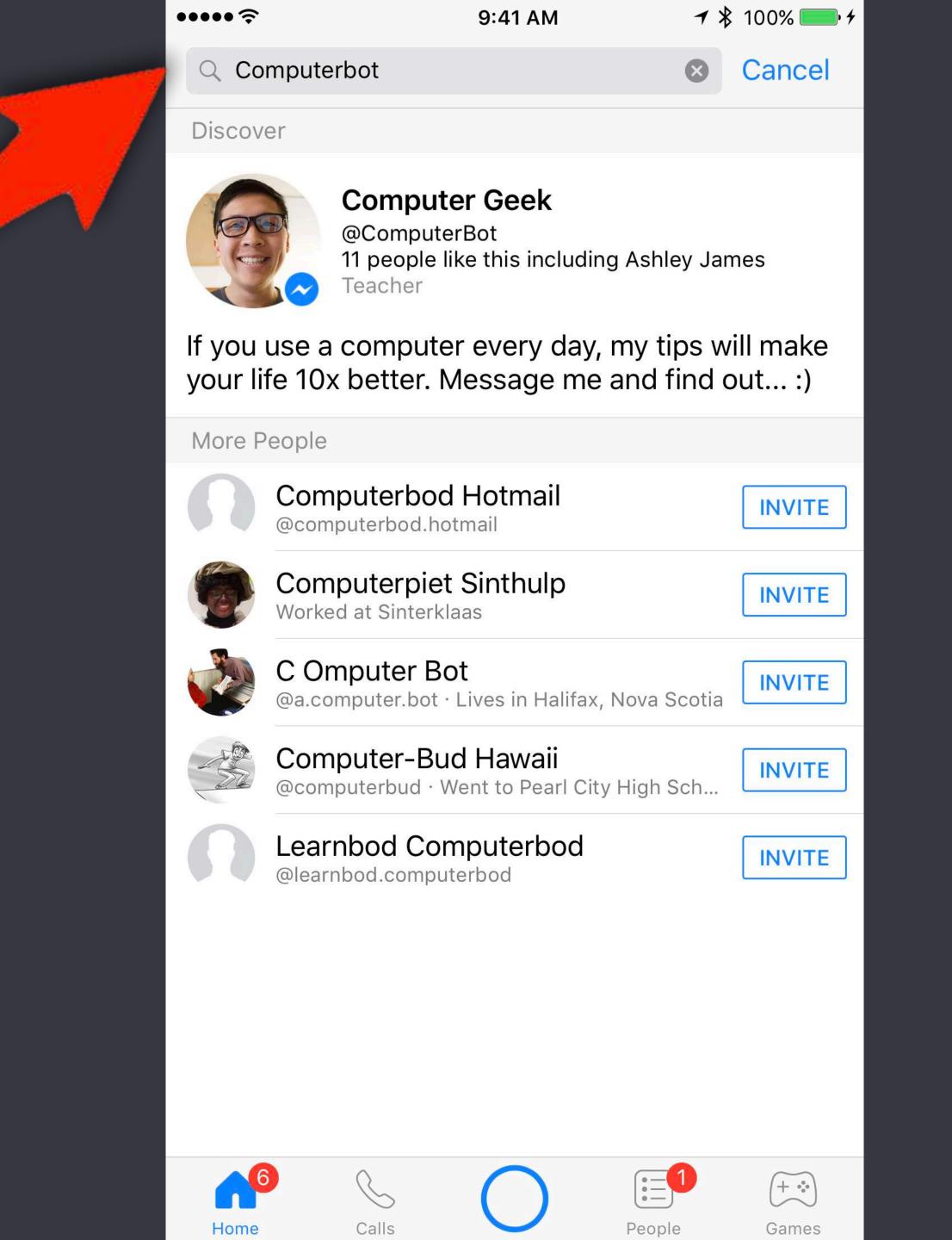
To sell run coaching programs

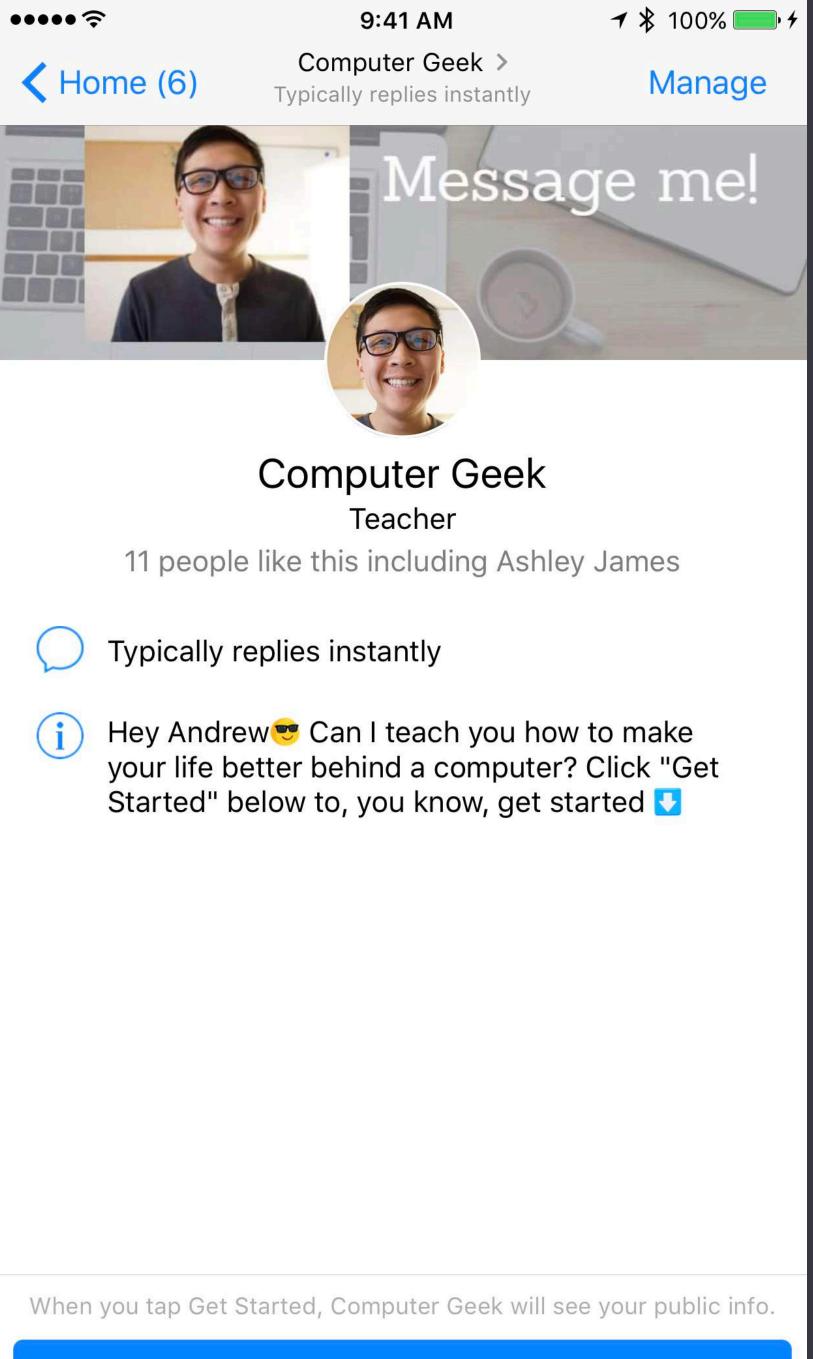
Hey, what about customer service?!



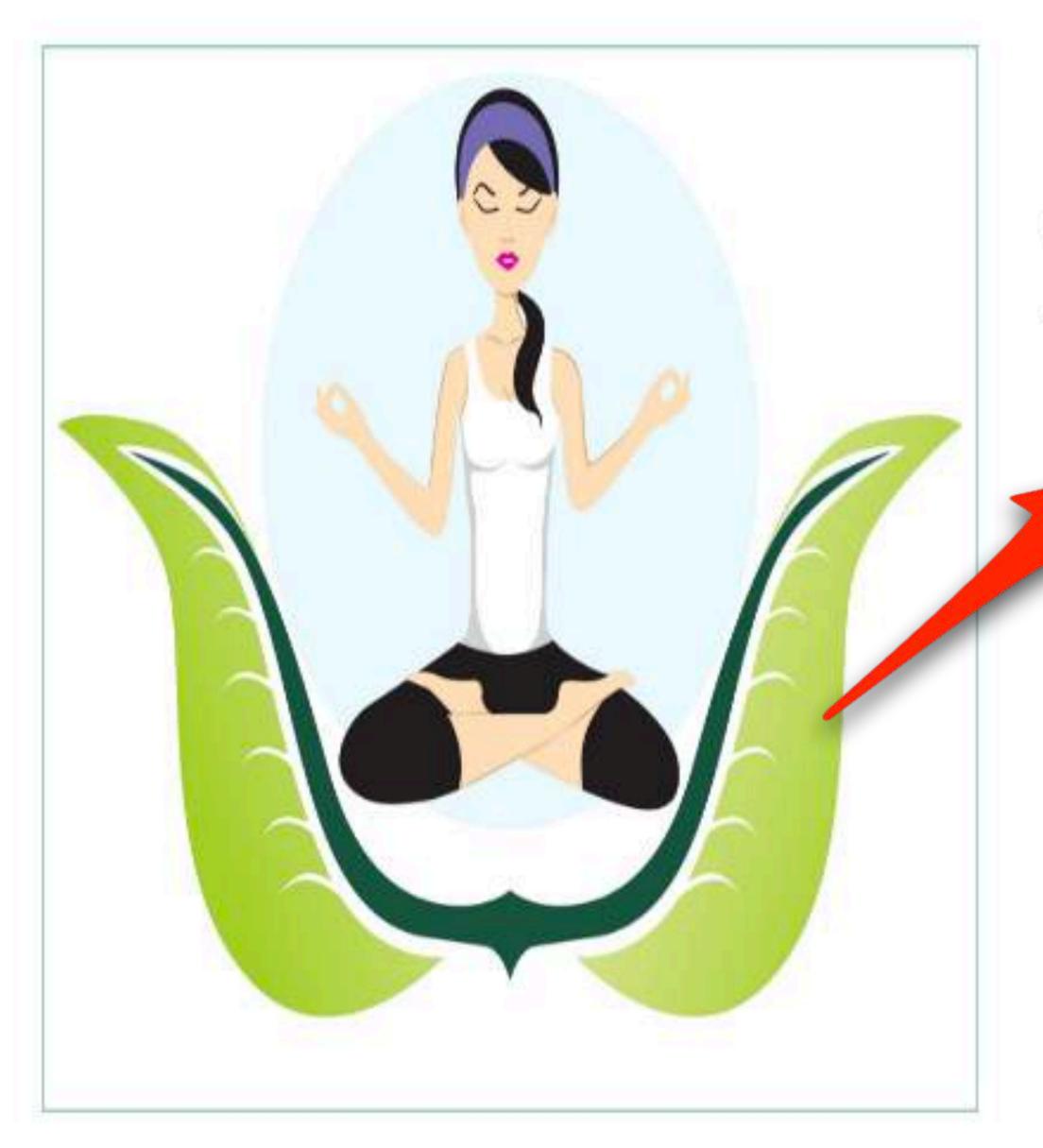
Write your start message







Get Started

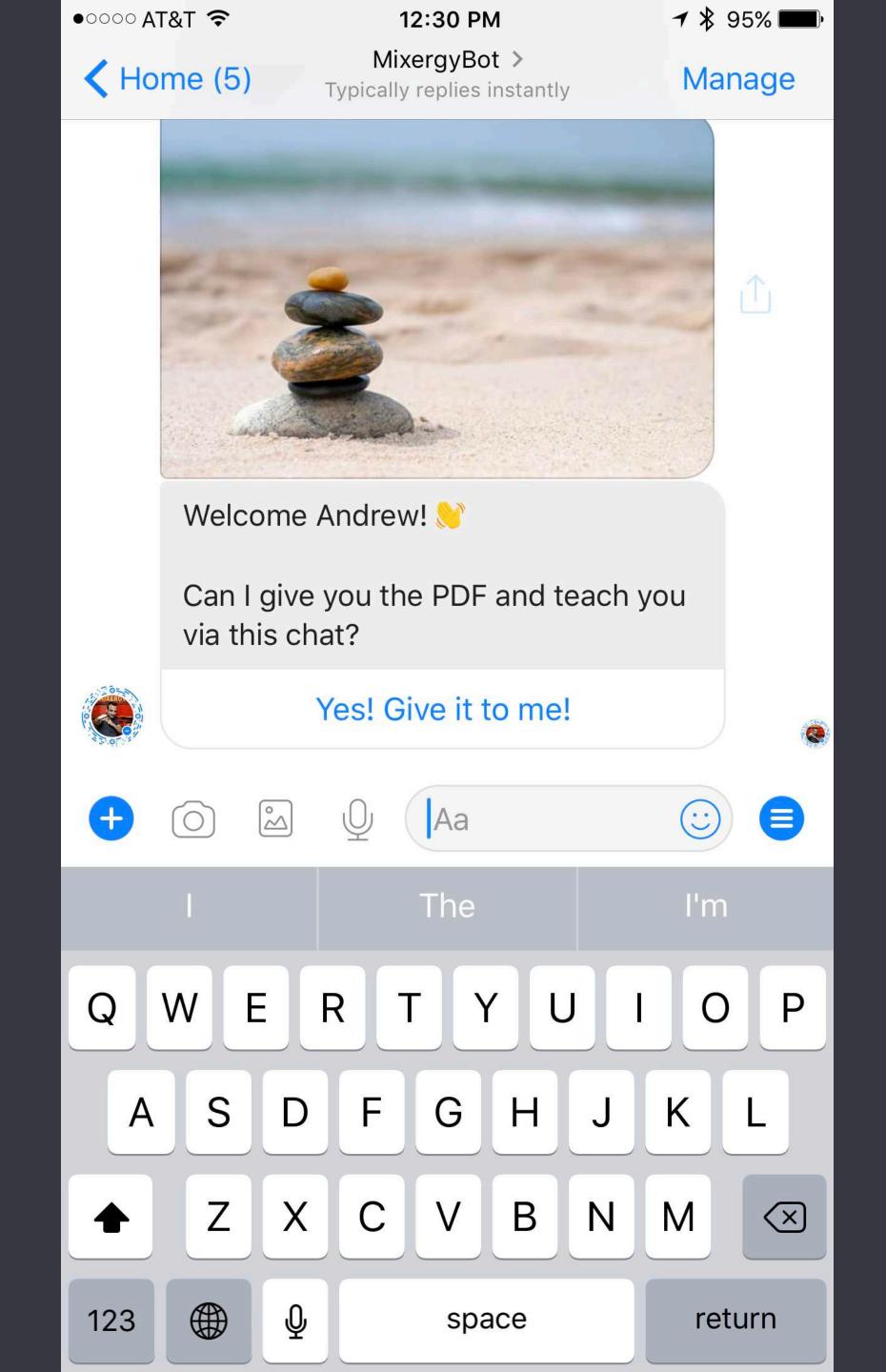


Get my free yoga guide Learn the step-by-step method used by millions.

Send me the guide

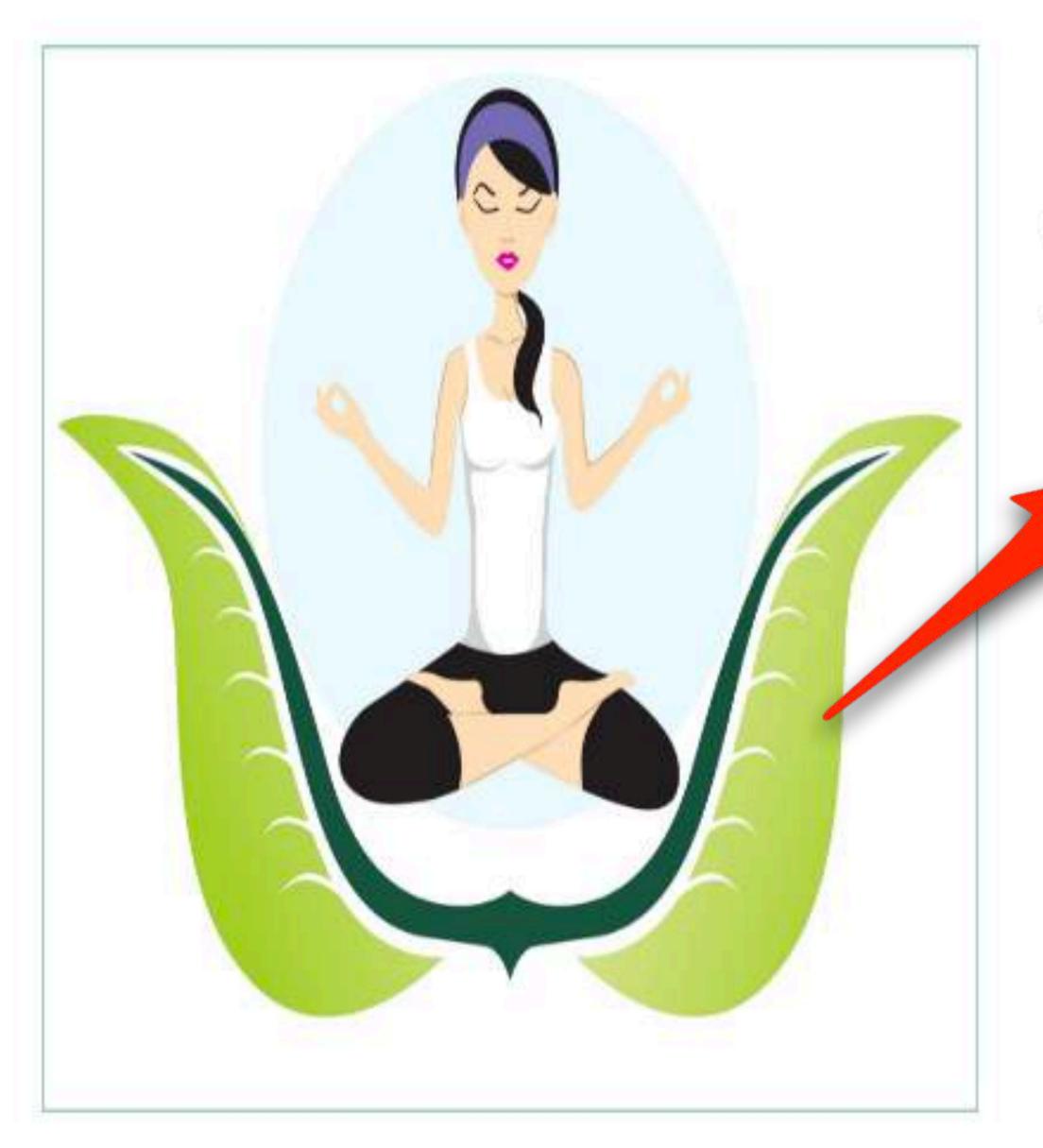


Andrew Warner Not you?



Start message's purposes:

- 1. Give them what you promised
- 2. Get their permission
- 3. Pass them to a sequence

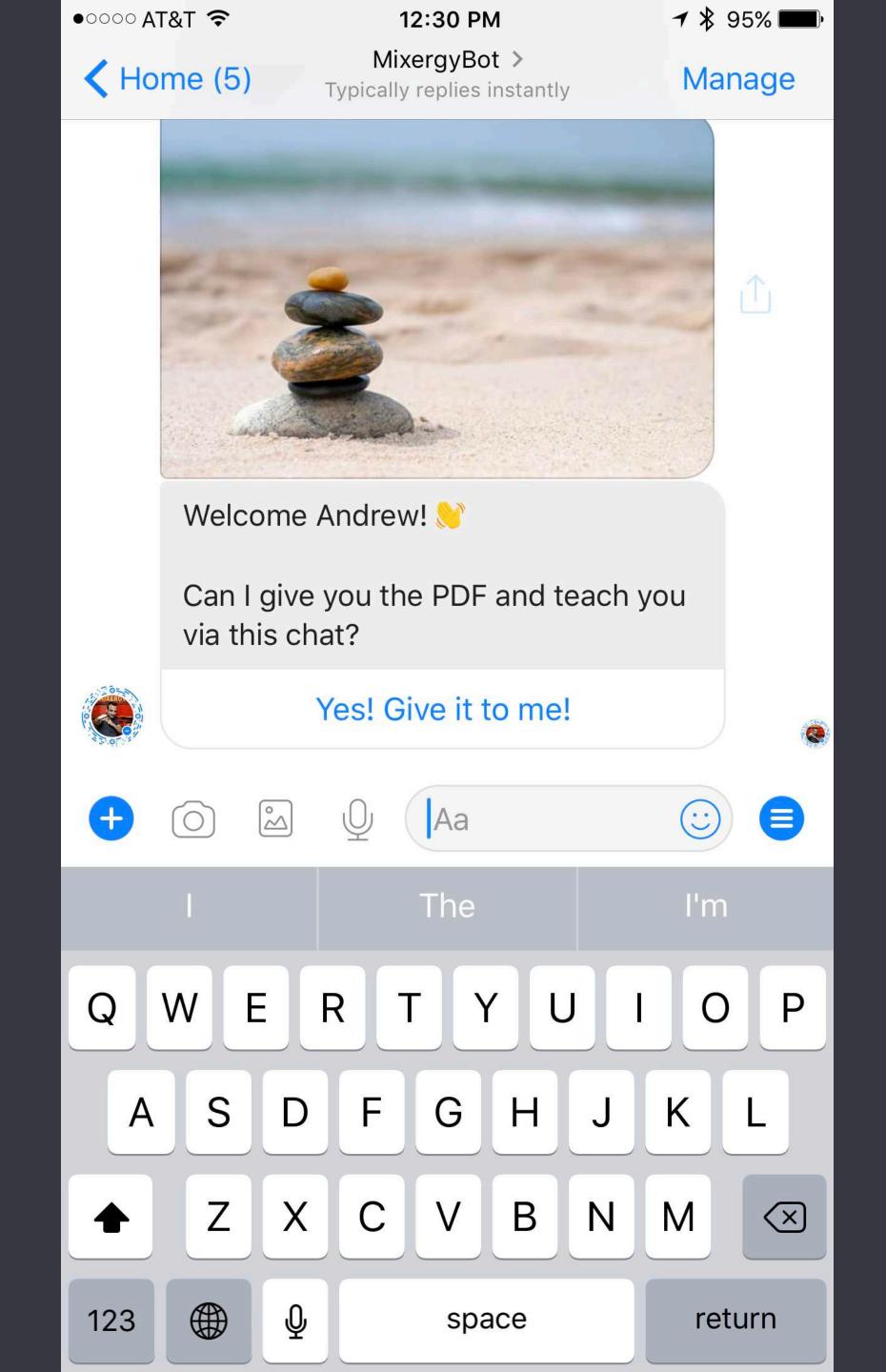


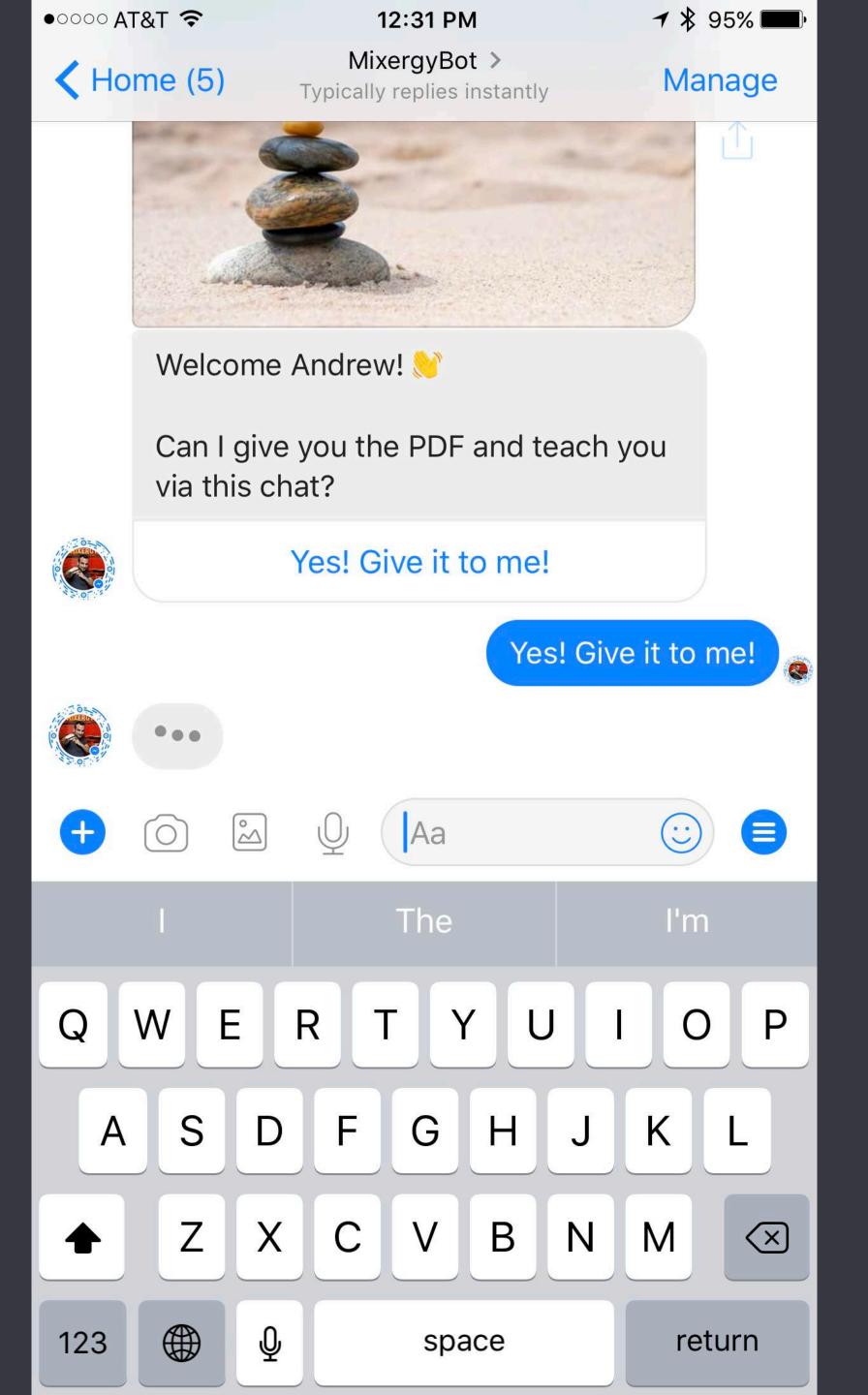
Get my free yoga guide Learn the step-by-step method used by millions.

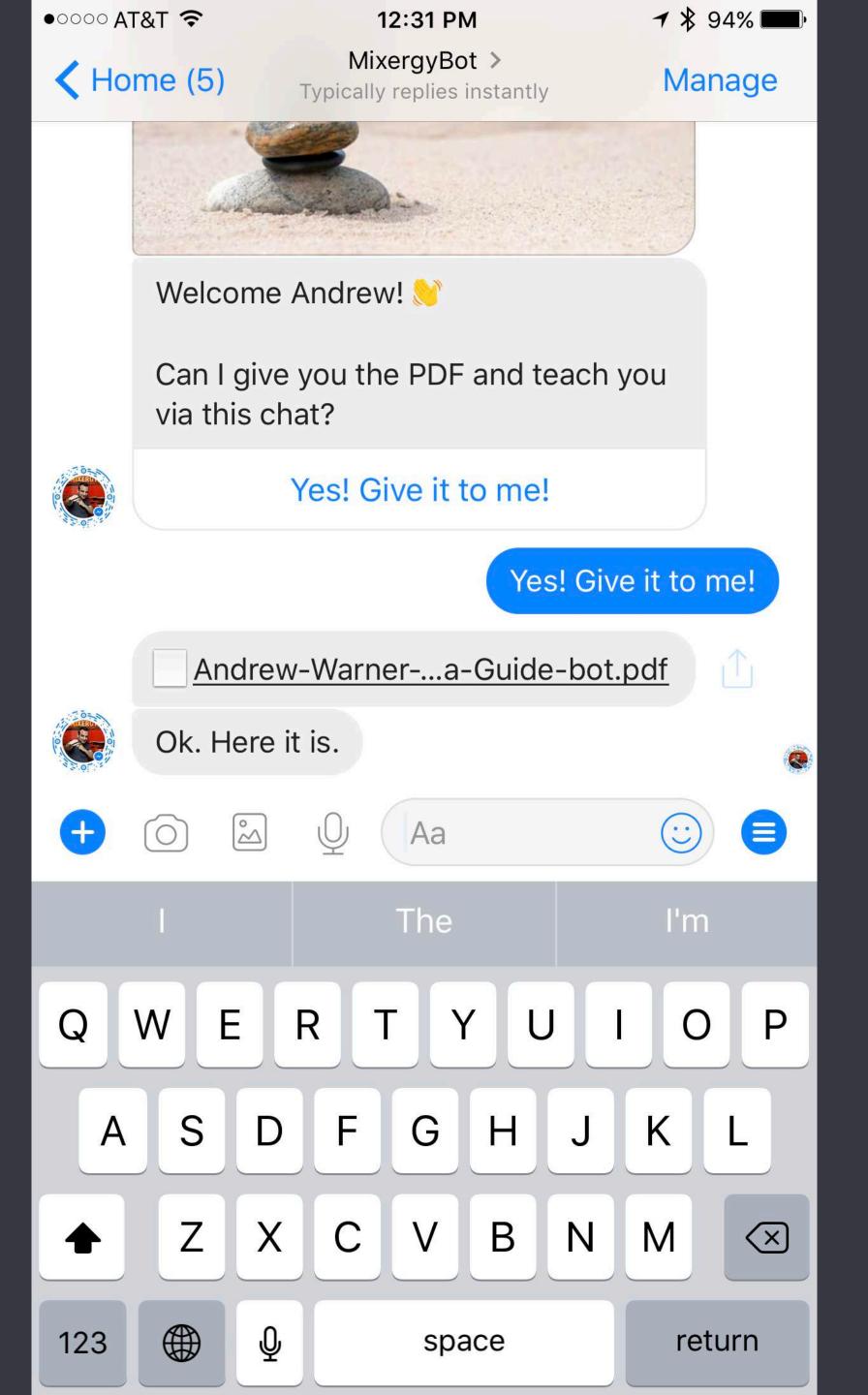
Send me the guide

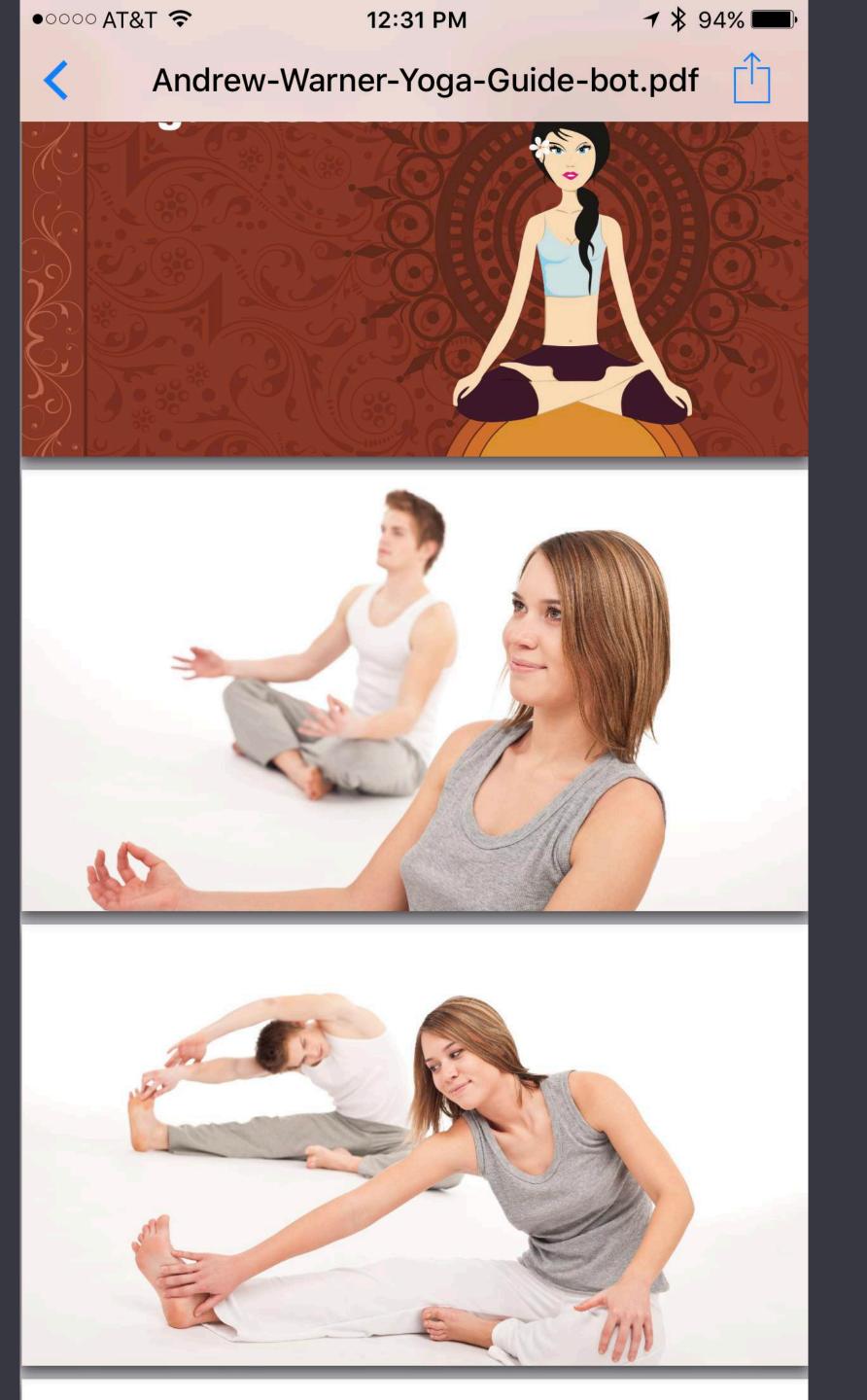


Andrew Warner Not you?







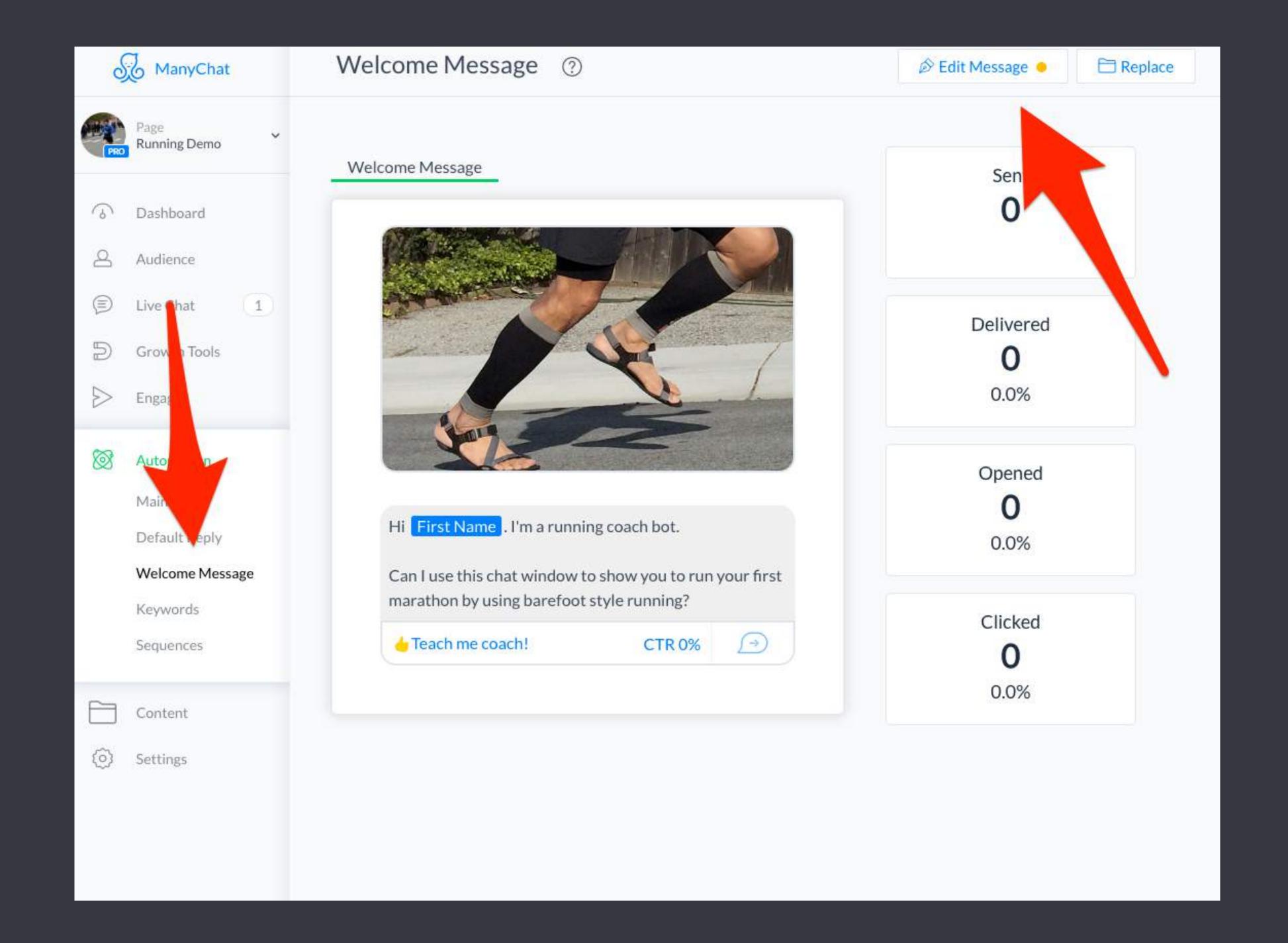


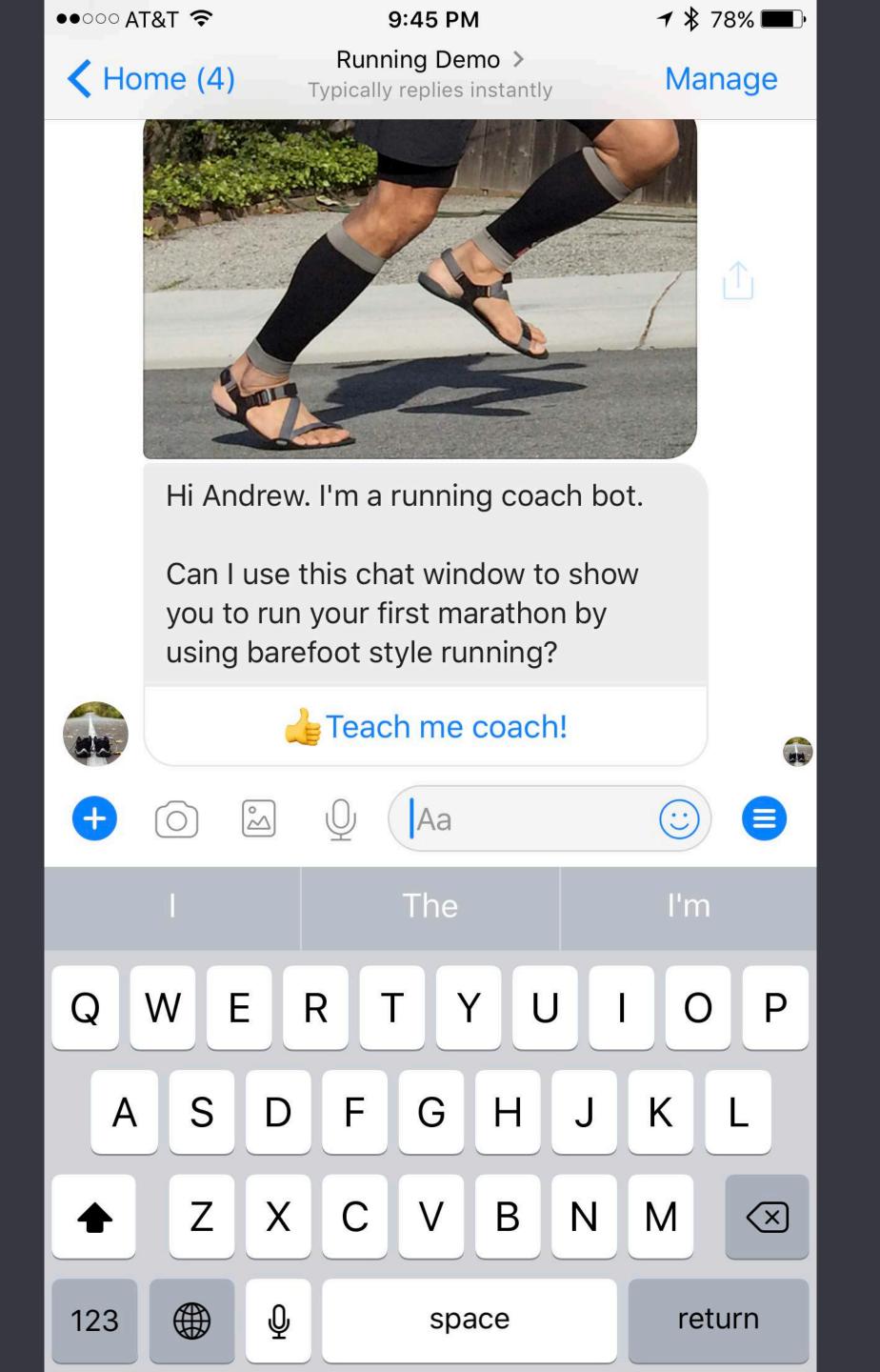
The start message's purposes:

- 1. Give them what you promised
- 2. Get their permission
- 3. Pass them to a sequence

Do NOT teach in the start message

Control Cont	The page connection was successfully reloaded								
Name Impressions Option Convention Options Convention Options	ManyChat	Growth Tools						+ New Growth Tool	
Name	Page Bot Academy				Widget		Opt-In N	Message	
Deal-board Dea		Name		Impressions		Conversion	2000 11 12 12 12		
○	Audience	test for tam only then delete	(°)		1		100.0%	0.0%	
Settings		Growth Tool #44	0	-	0	-	n/a	n/a	
Automation Settings	□ Growth Tools	Affiliate partner - EOFire - INWEBINAR bot	(3)	-	145	-	100.0%	91.0%	
Content Settings Affiliate Partner - Video Fruit Affiliate Part	Engage	this sends out what I promised people who came t	(6)		5		100.0%	67.0%	
Settings	Content Settings	Affiliate partner - Videofruit - INWEBINAR bot	(3)		34		100.0%	77.0%	
Affiliate Partner - Click Funnels		Affiliate Partner - Video Fruit	©		2	-	100.0%	0.0%	
Affiliate Partner - John Lee Dumas		Affiliate Partner - Click Funnels	(3)		19	_	100.0%	33.0%	
Affiliate Partner - John Lee Dumas Affiliate Partner - Foundation Affiliate Partner - John Lee Dumas Formally September 1999 Formally September		Main Webinar Reminders	©		1032	-	100.0%	44.0%	
Growth Tool #35		Affiliate Partner - John Lee Dumas	(6)		222		100.0%	41.0%	
Growth Tool #34		Affiliate Partner - Foundation	@	-	19	-	100.0%	37.0%	
## CODE Properties Properti		Growth Tool #35	@		57	_	100.0%	87.0%	
LM 1: Comments-copy-2		Growth Tool #34	(6)	12	0		n/a	n/a	
(?) Help (5) YOUTUBE DEFAULT (6) 2 - 100.0%		erase me. don't use me :)	(6)		0		n/a	n/a	
① YOUTUBE DEFAULT - 100.0% 0.0		EM 1: Comments-copy-2	£	1 ②	-	-	-	(+)	
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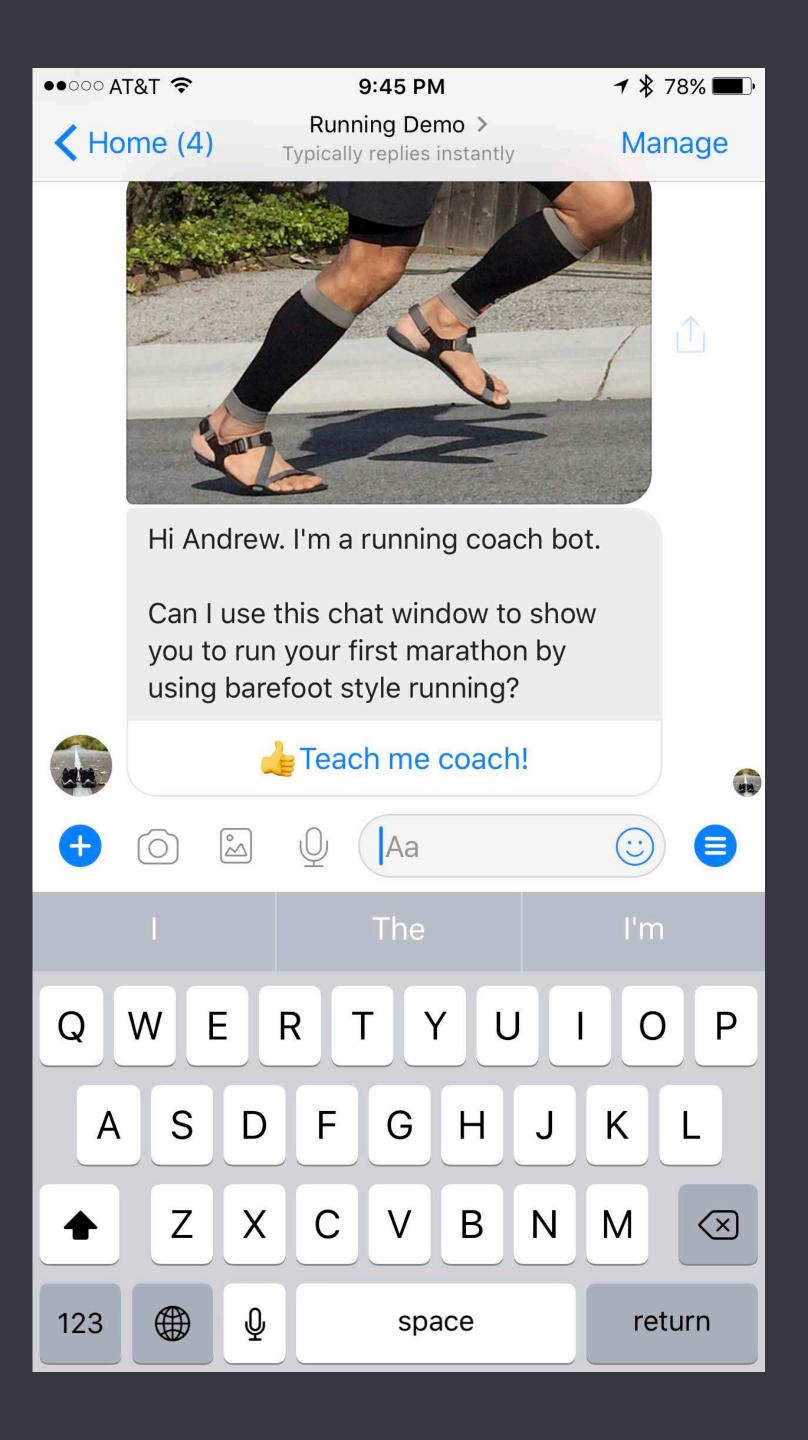


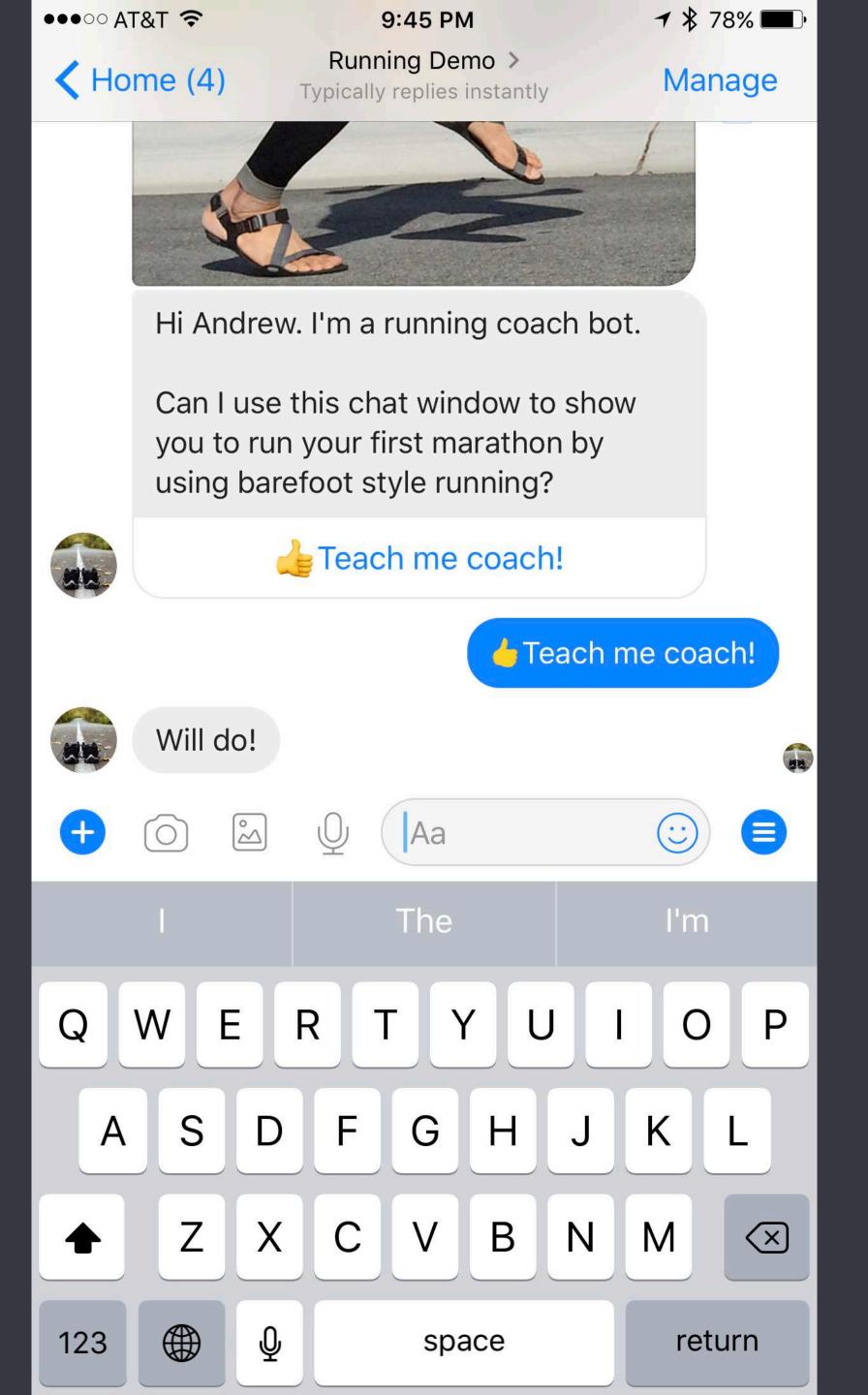
Visual

Concise Text



Interaction







Hi First Name . I'm a running coach bot.

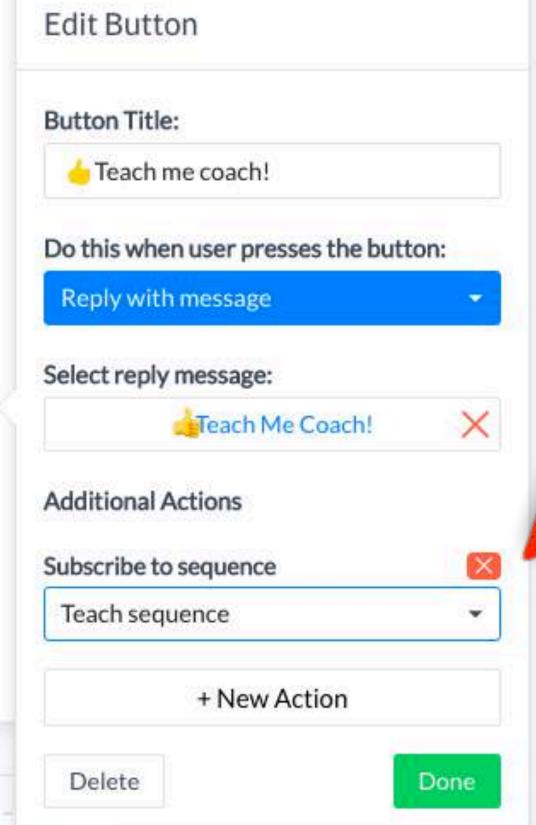
Can I use this chat window to show you to run your first marathon by using barefoot style running?

Teach me coach!

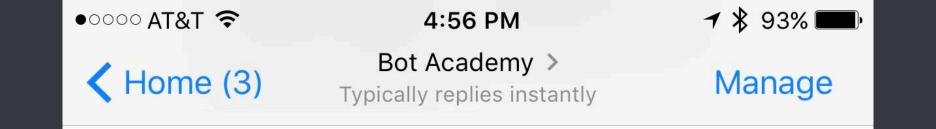


+ Add Button

+ Quick reply



If you promised a digital product...





Andrew, can I use this chat window to give you the guide I promised...

...& teach you bout chat bots?



Yes. I want it 🔓

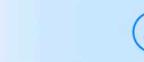
Aa



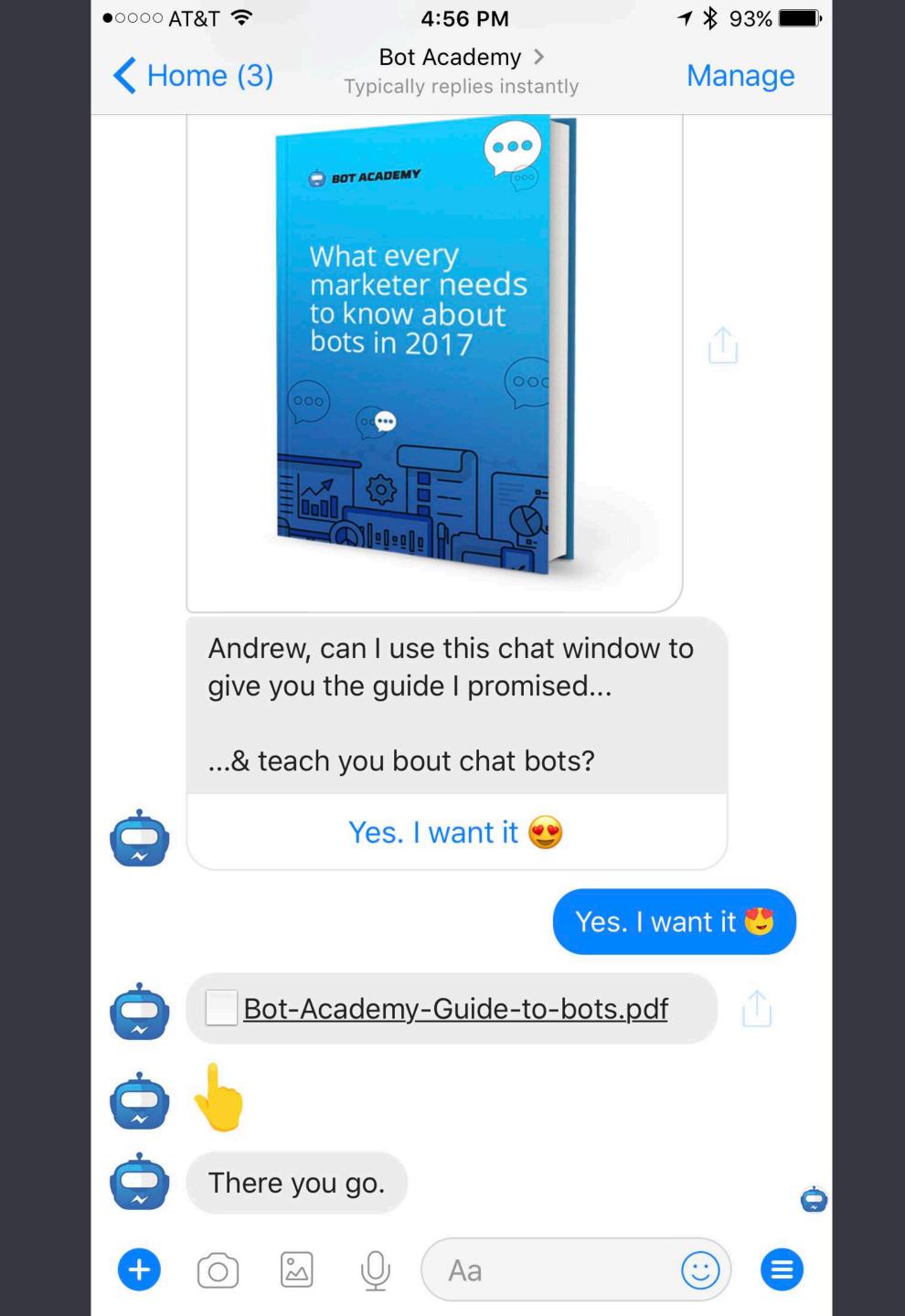














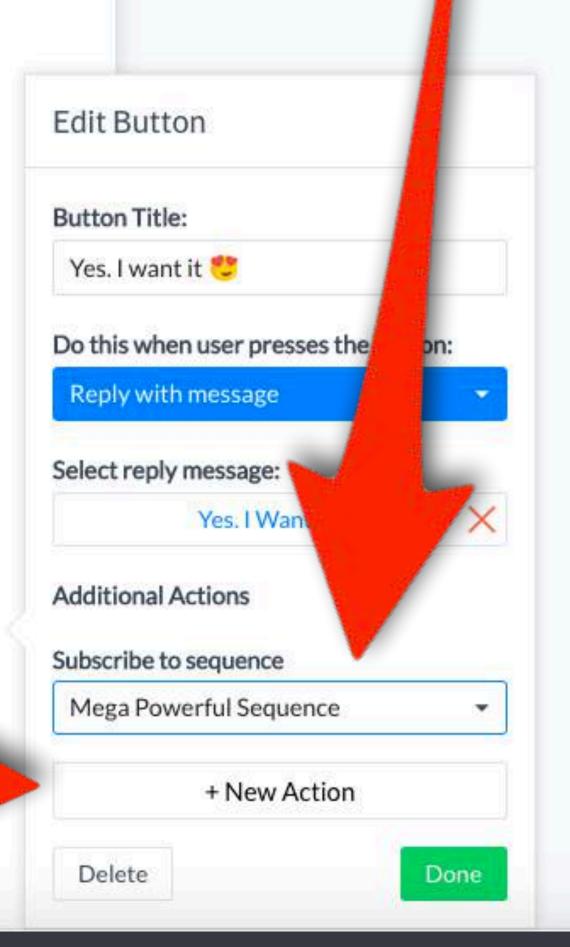
First Name , can I use this chat window to give you the guide I promised...

...& teach you bout chat bots?

Yes. I want it

+ Add Button

+ Quick reply



Start message's purposes:

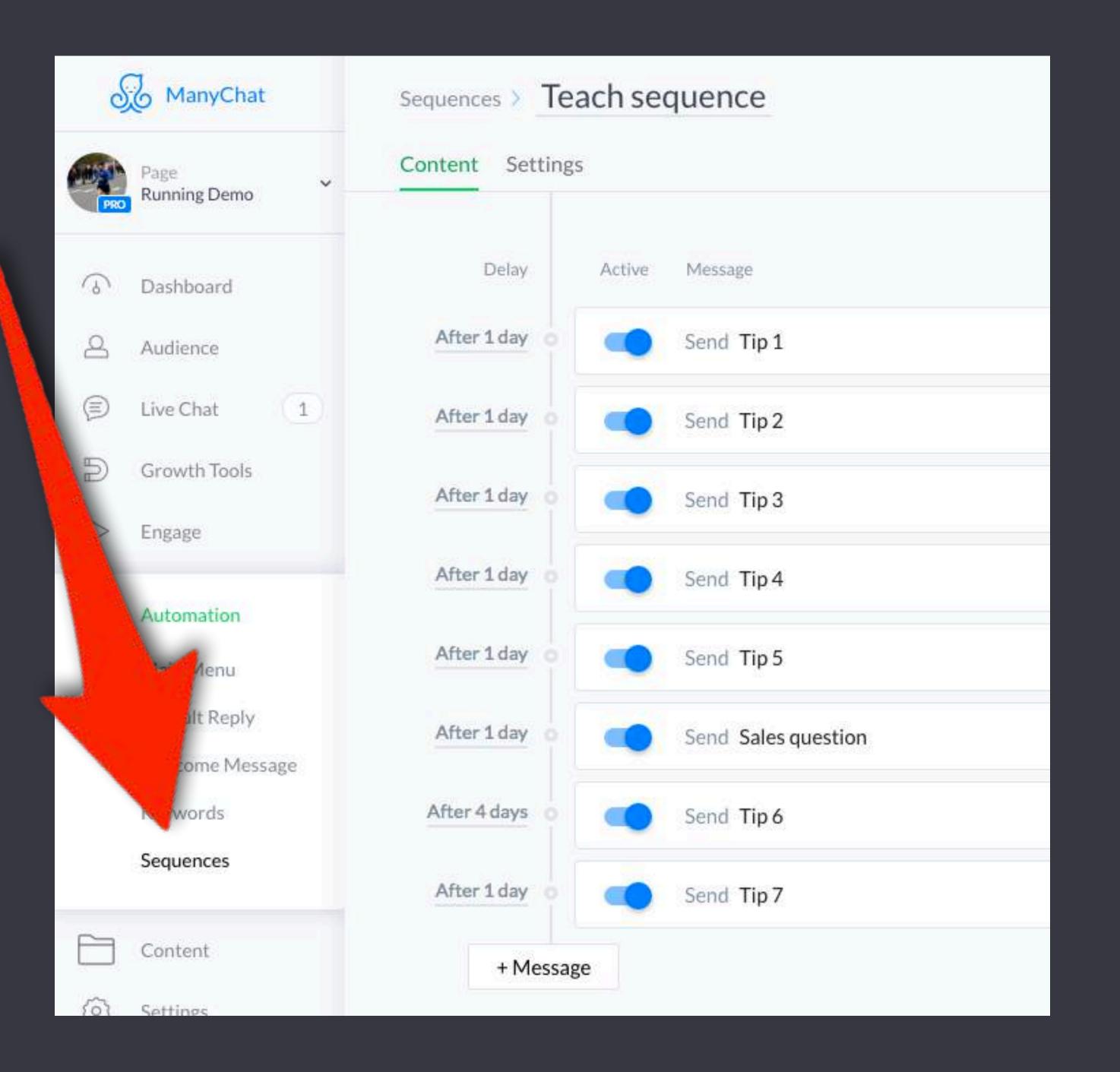
- 1. Give them what you promised
- 2. Get their permission
- 3. Pass them to a sequence

Review

- 1. Messages should be visual, short & interactive
- 2. Visuals can be photos, illustrations, animated GIFs, etc
- 3. Know your bot's goal
- 4. Your welcome message should give what you promised, get permission & add to sequence

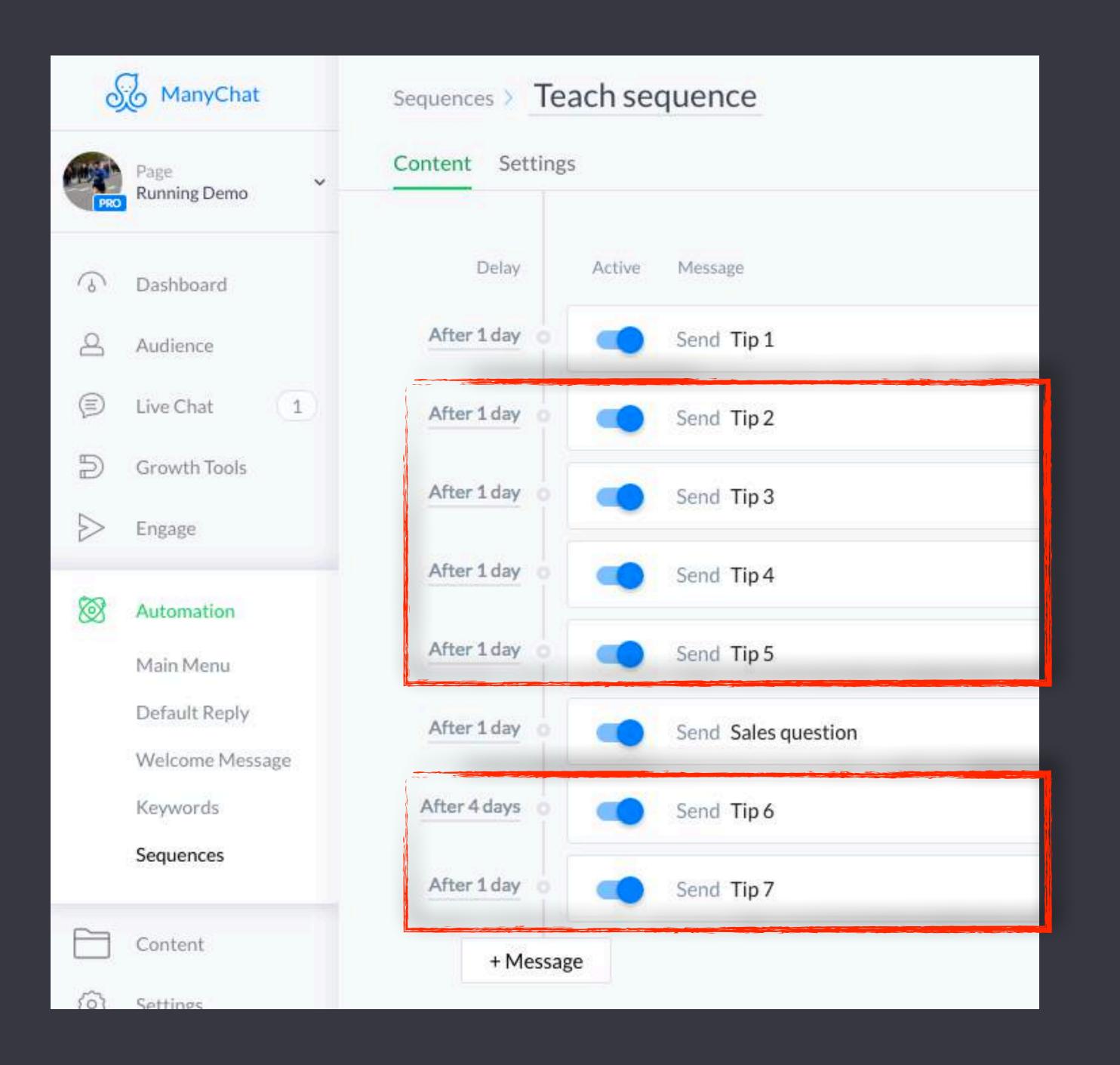


Let your sequence teach & sell

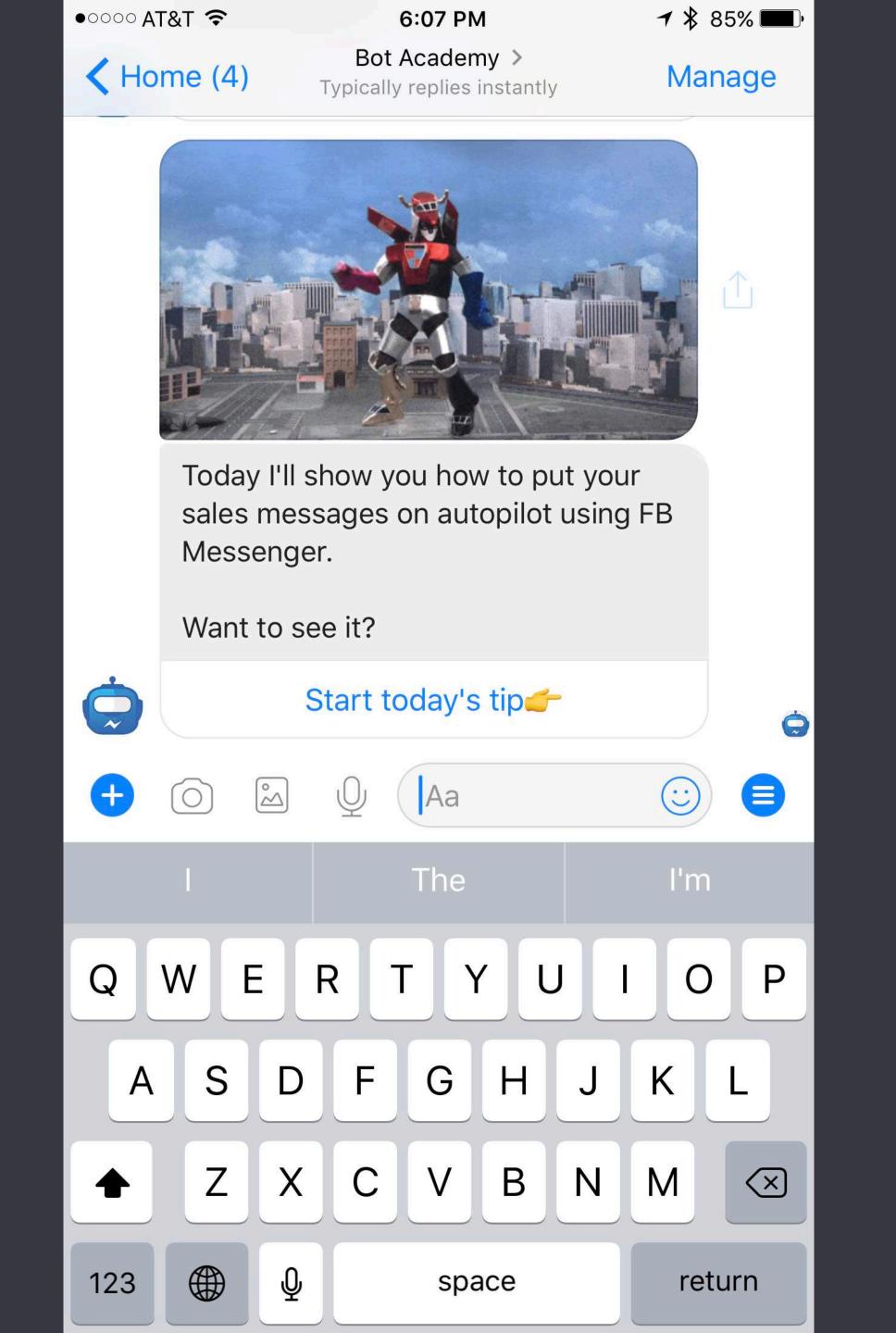




Write your <u>regular</u> messages



Persuade them to start



File_002.gif



Today I want to show you how to automate your marketing inside FB Messenger.

Frankly, in many ways it's similar to how you'd market by email...

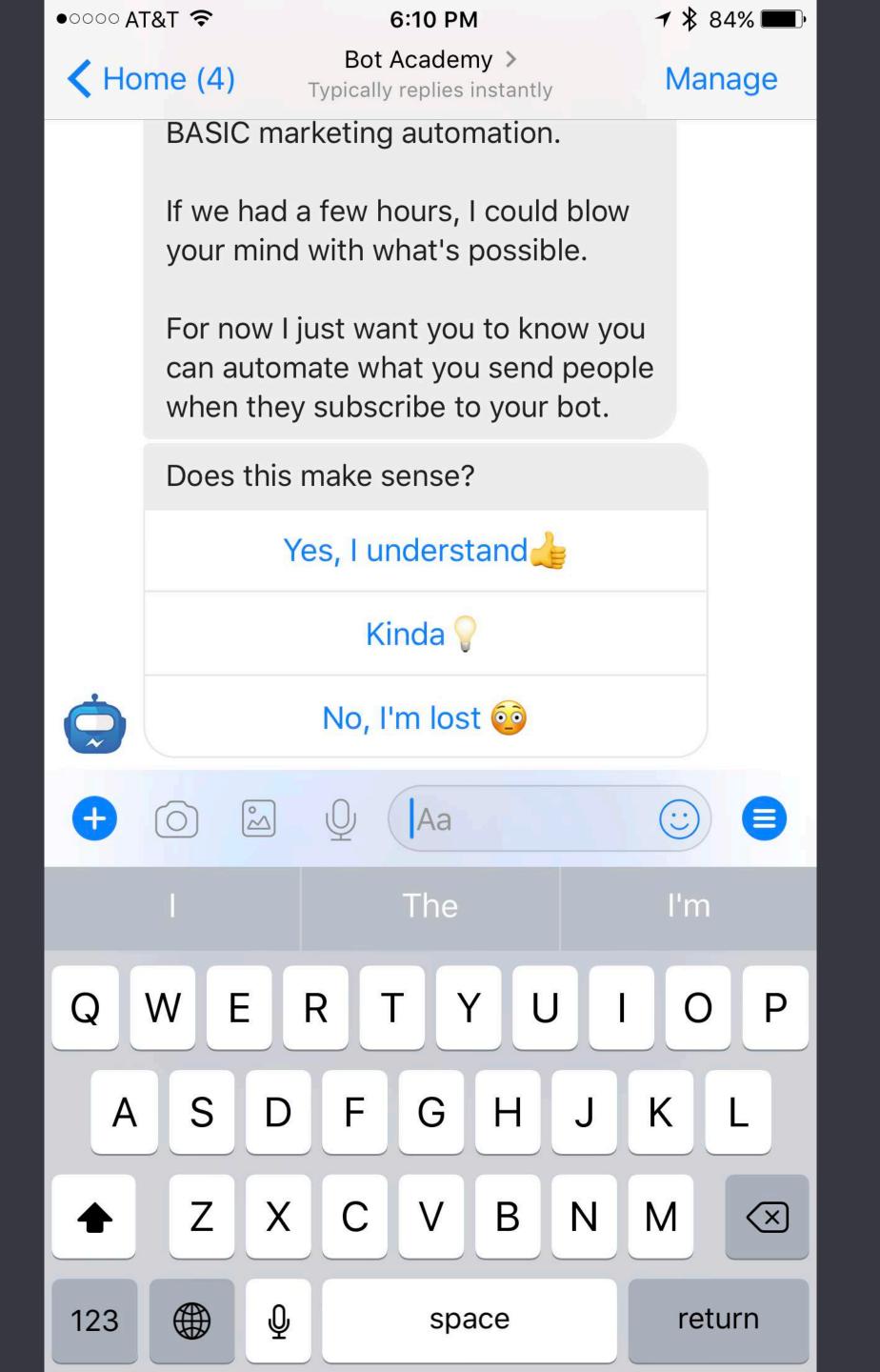
..but more powerful because of built-in user data.

Start today's tip -

CTR 41%



Ending options: survey, tease, CTA



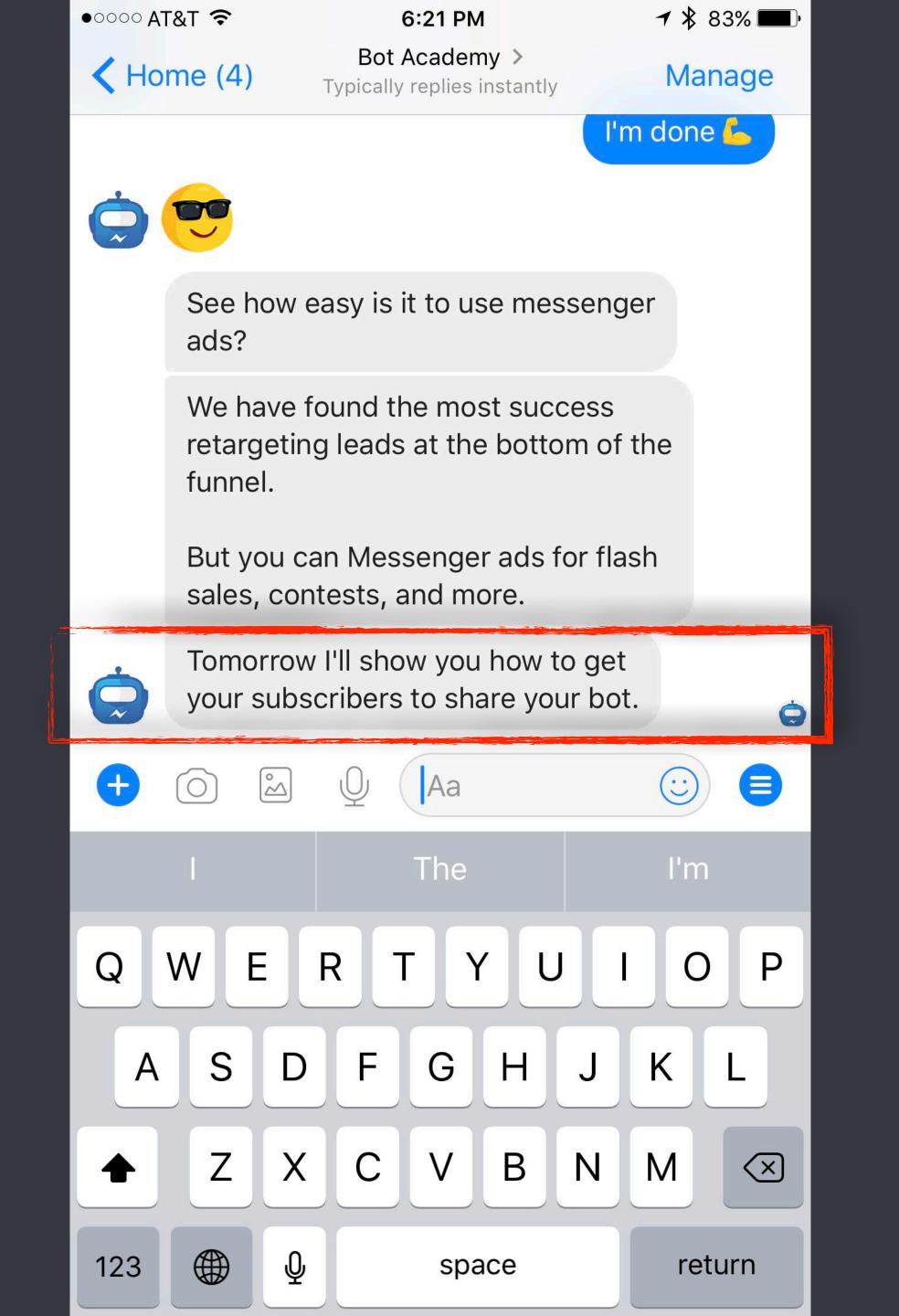
Typing ① 6 seconds

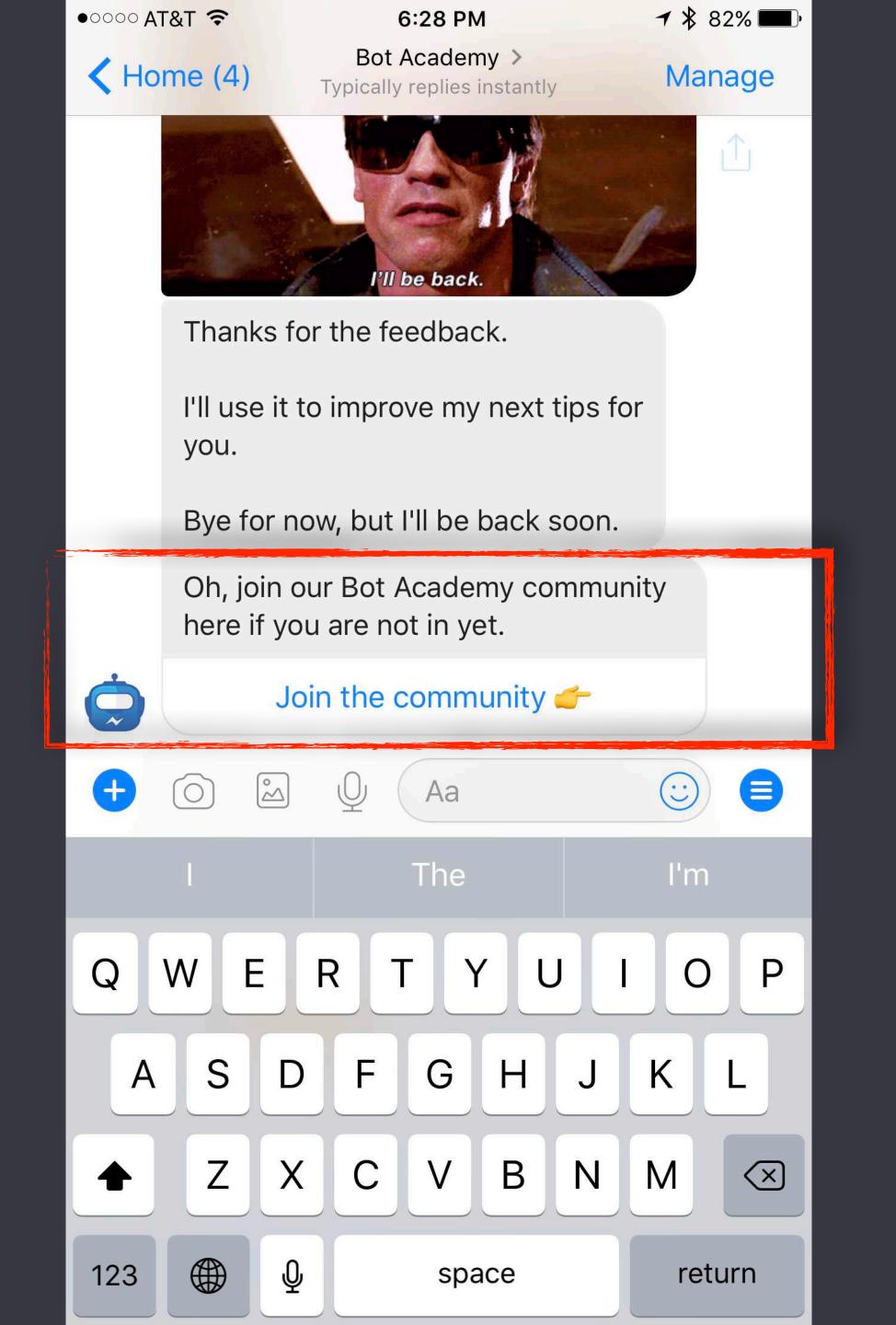
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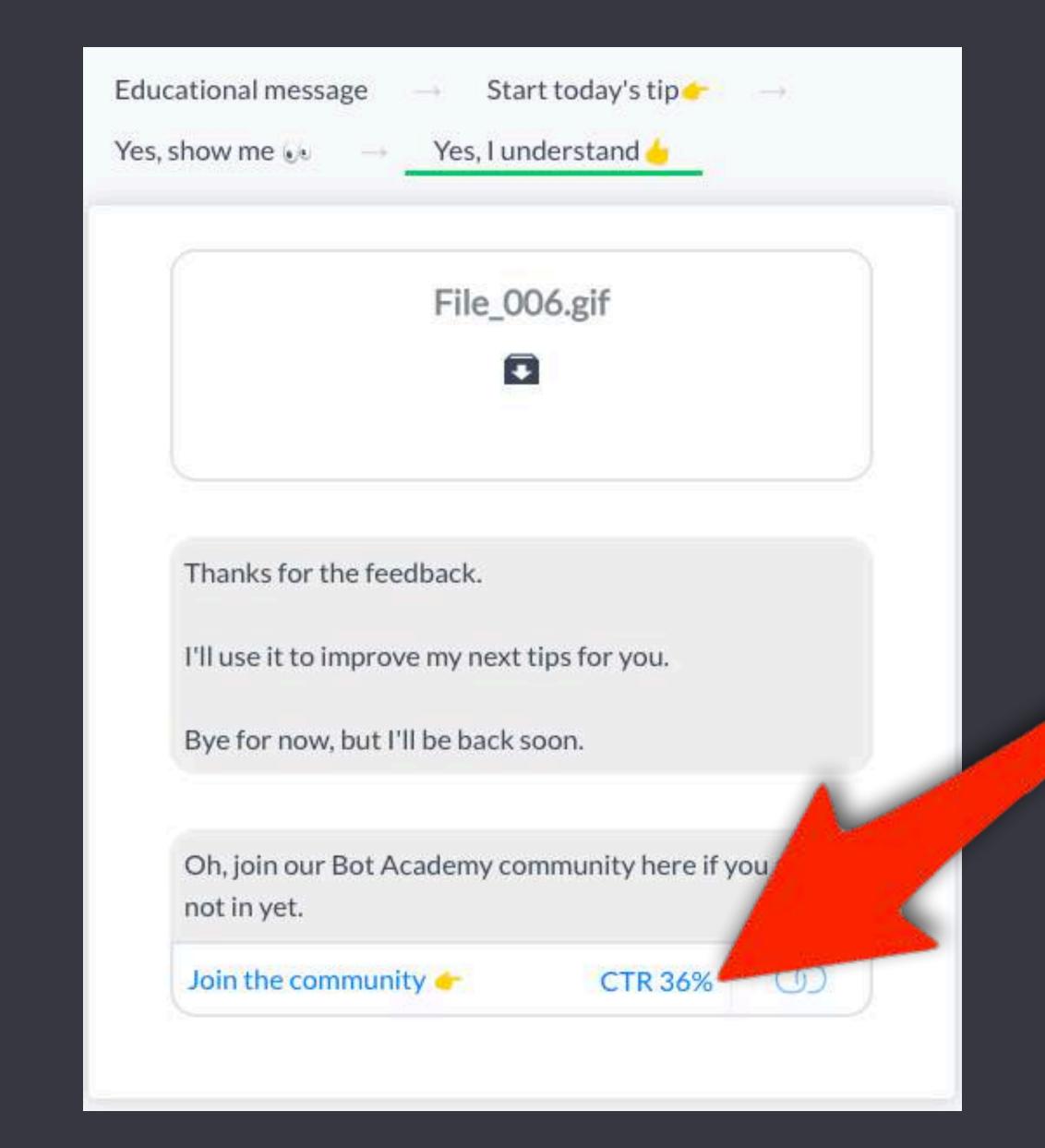
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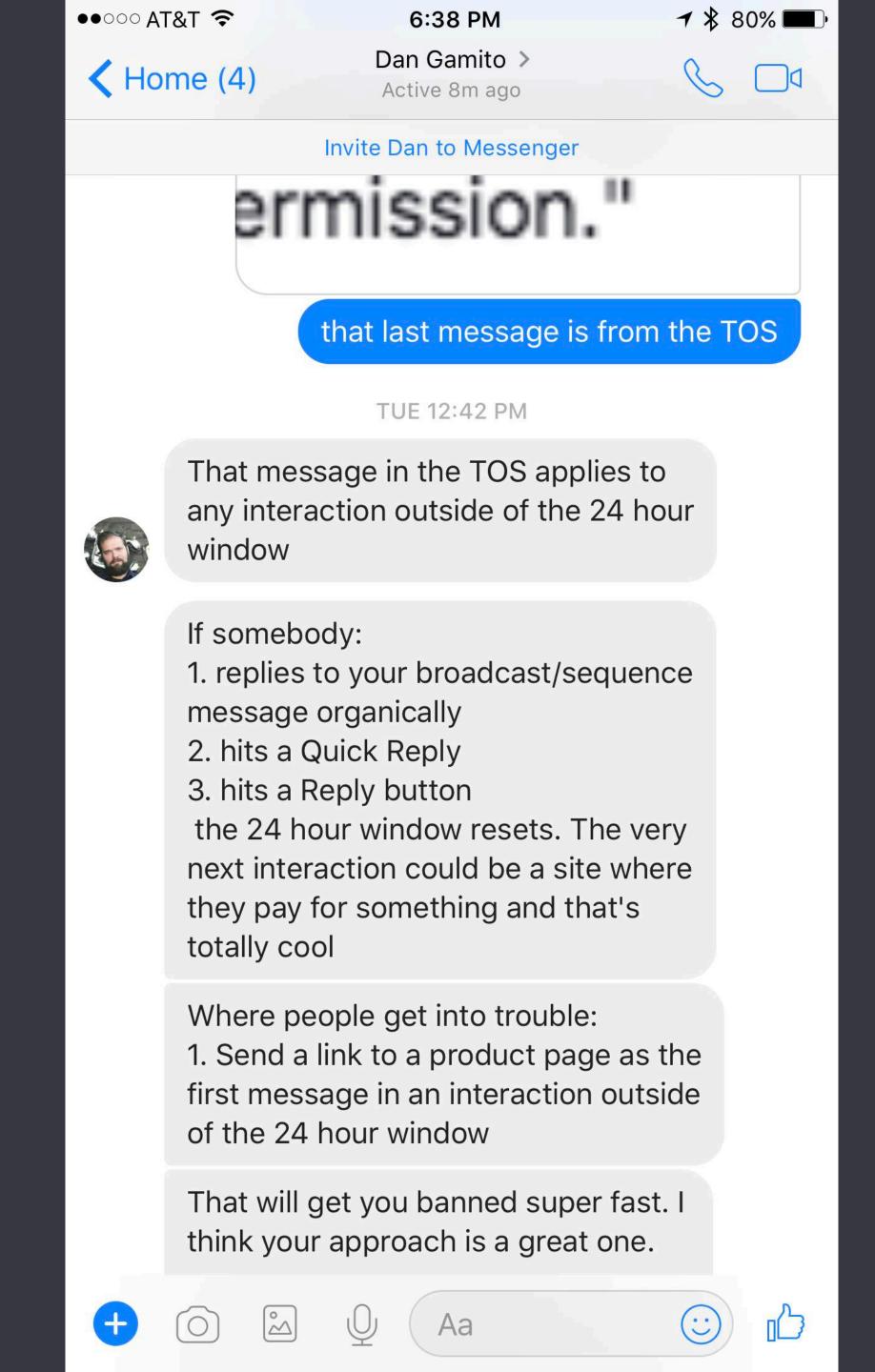


Review

- 1. Your regular messages should give people a reason to start
- 2. End each message with a survey or tease or CTA
- 3. Keep improving your messages based on data



Write your <u>sales filter</u> message

















Question from a member



Andrew Warner

Andrew, can this be done on Chatfuel and not violate FB's rules: User gets a message. User clicks and engages. User i...



Andrew Yaroshevsky

to Andrew

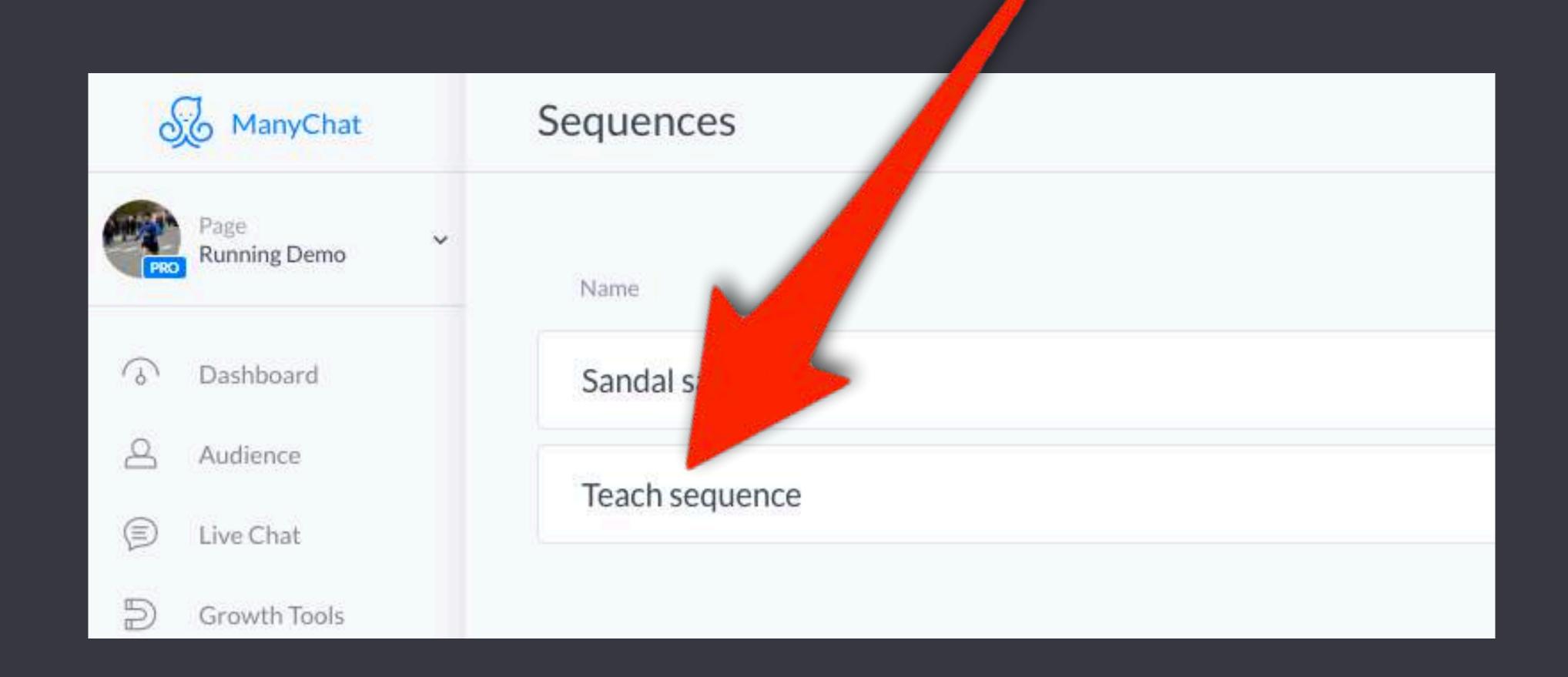
Jun 6

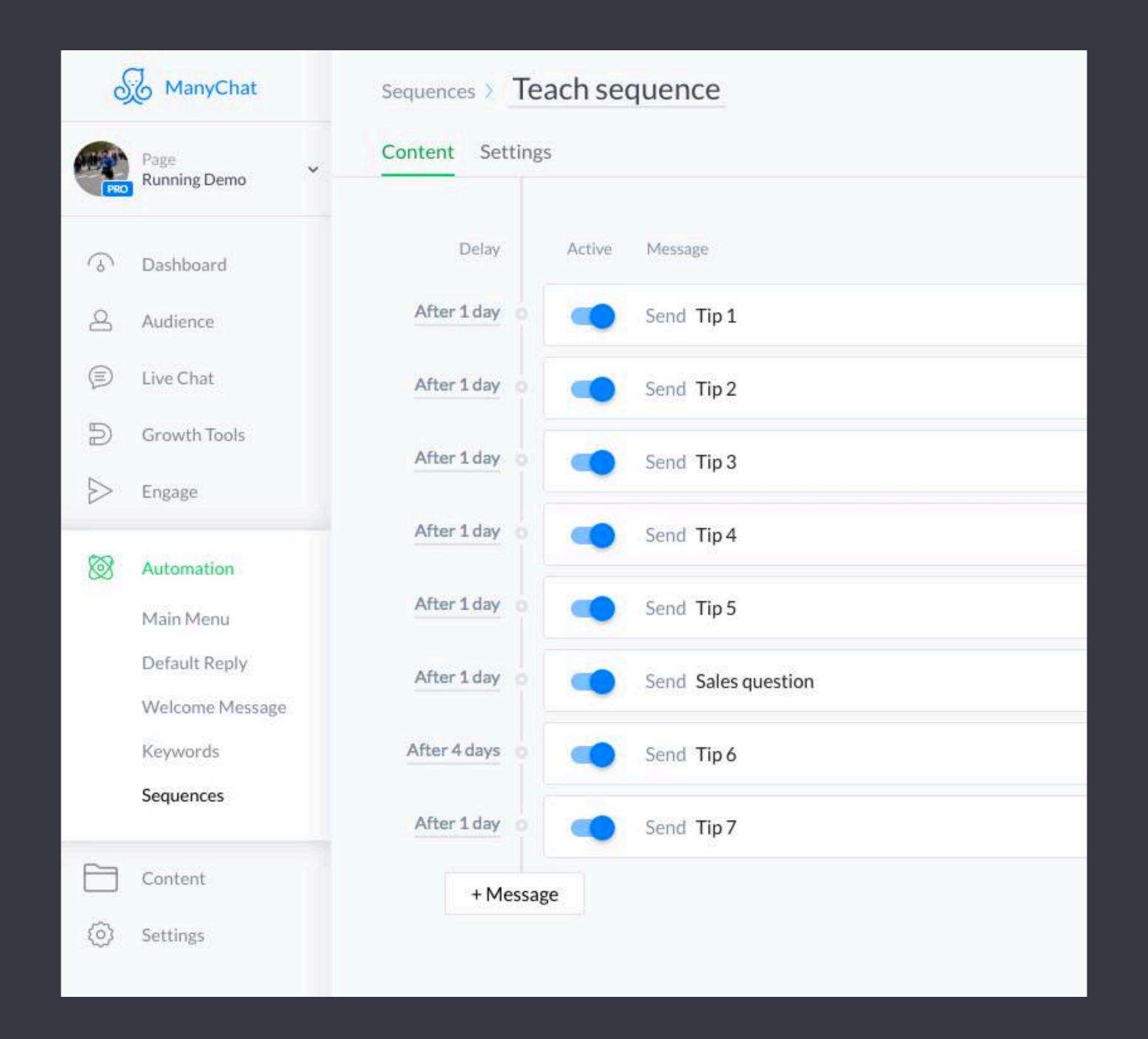
To the best of my knowledge – yes, lots of people do something similar.

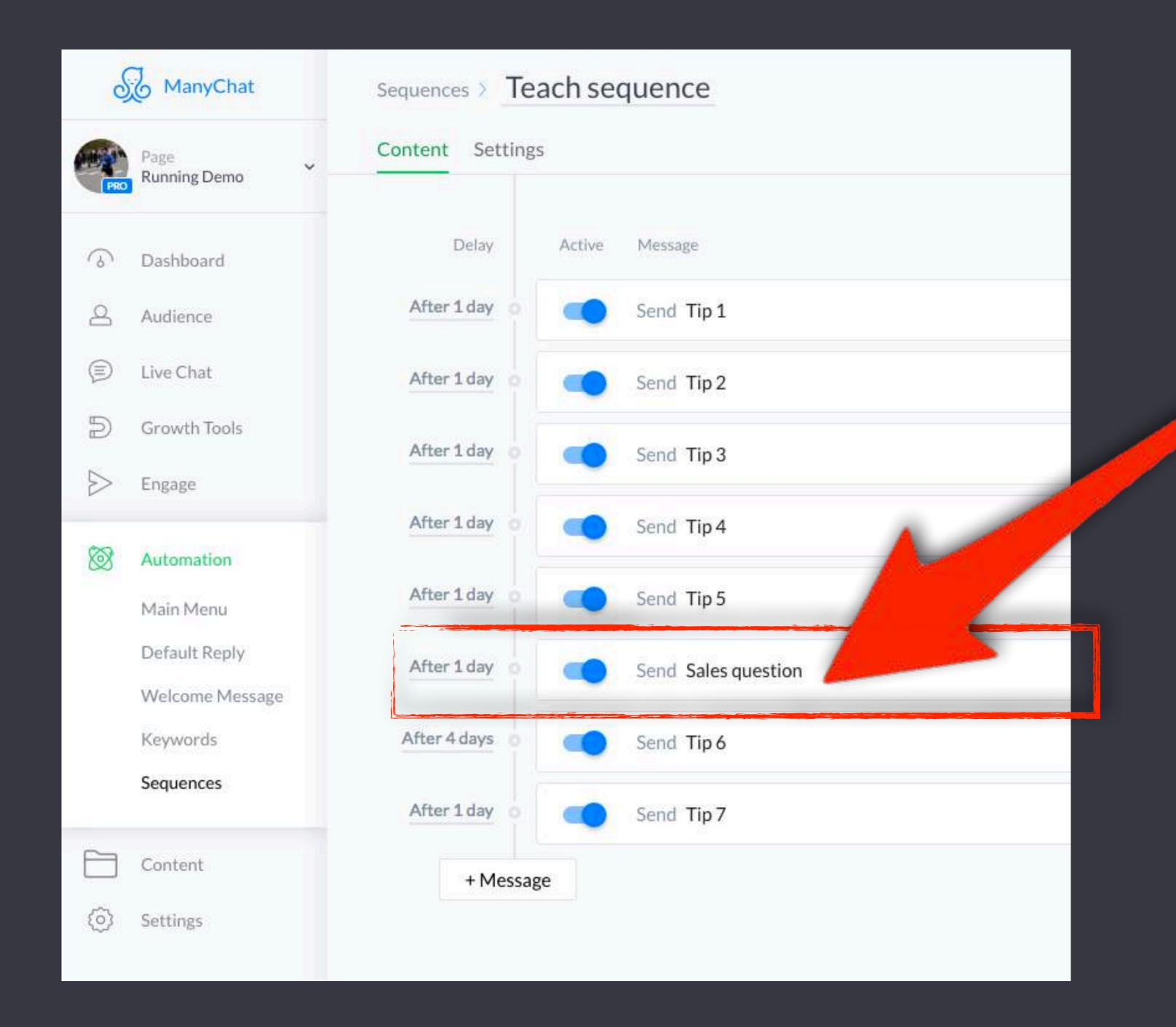
As long is you don't sell "digital goods" (coins for a game, etc.) – which is kinda a grey area.

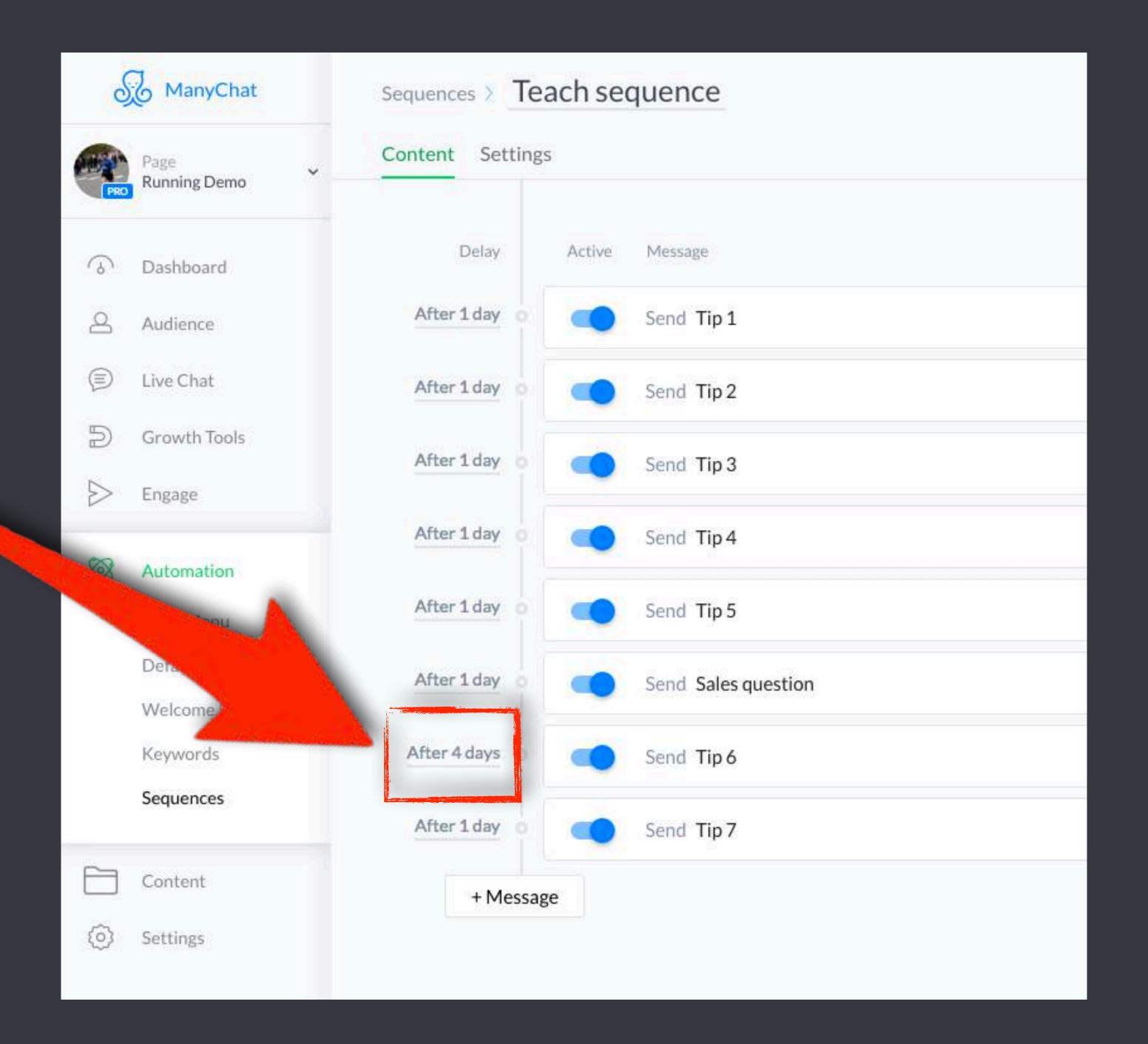
Would you be willing to jump on a call some time tomorrow? Would love to cust-dev you a little to make our product better.

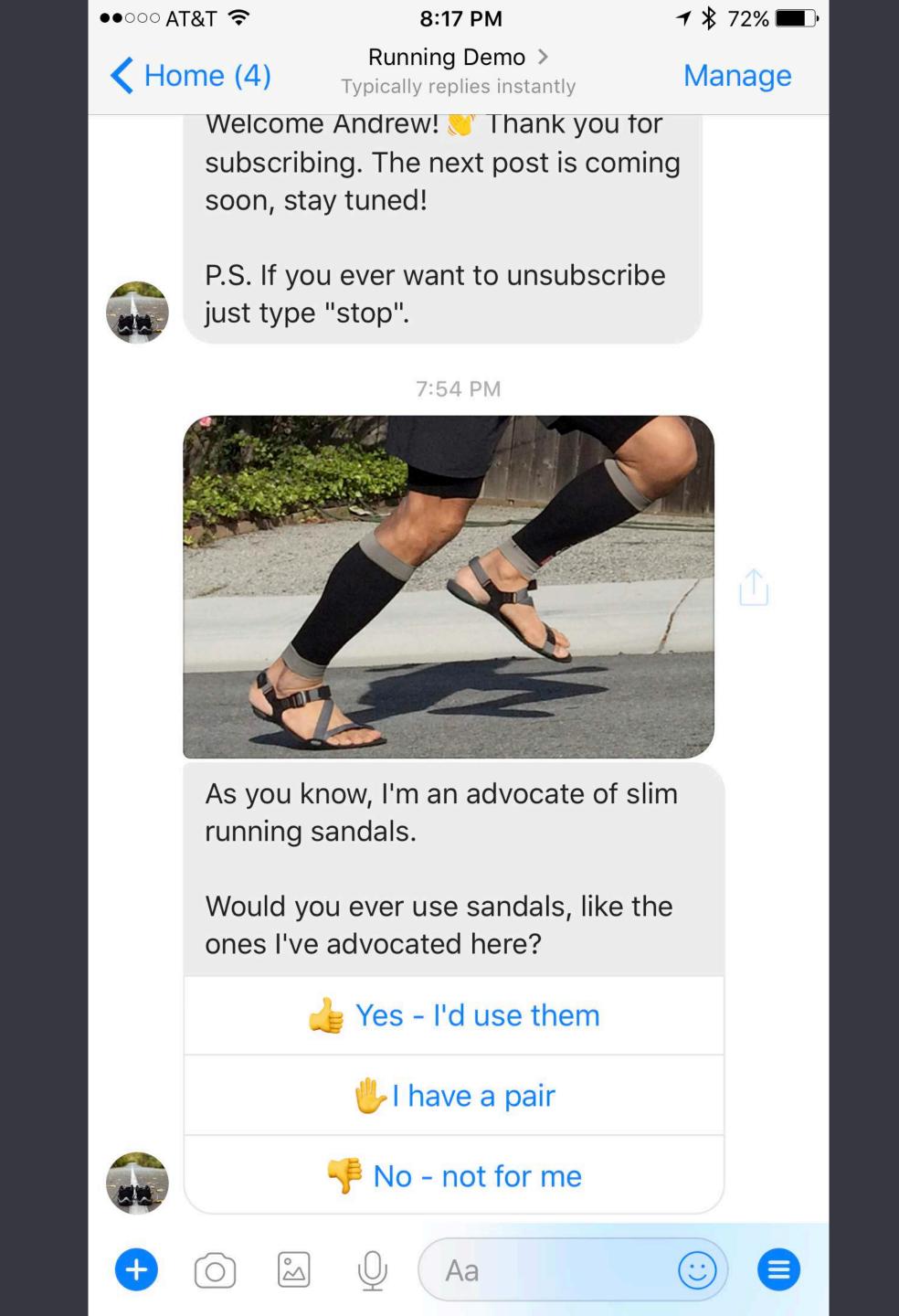
How The Dessert Technique works

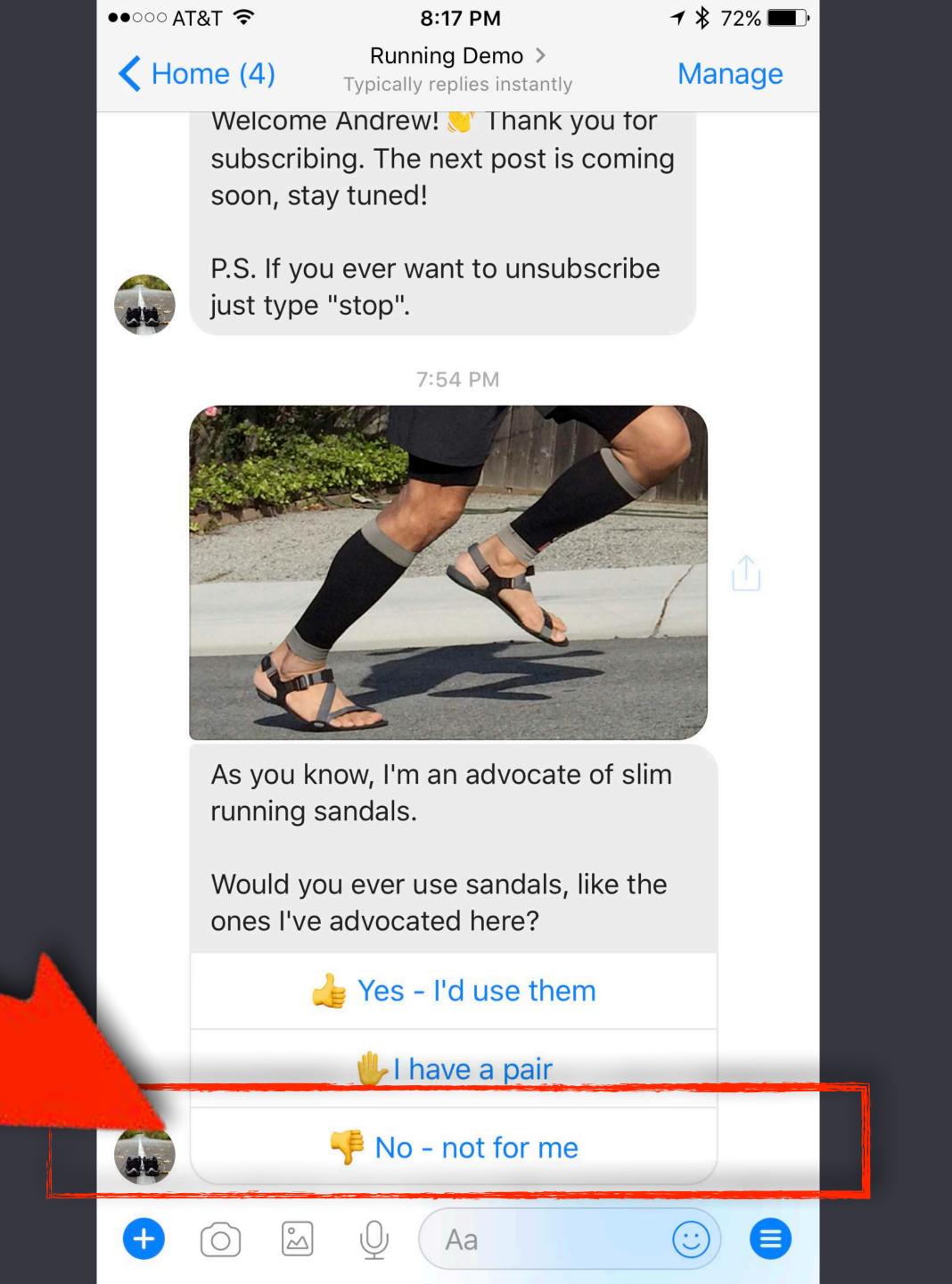


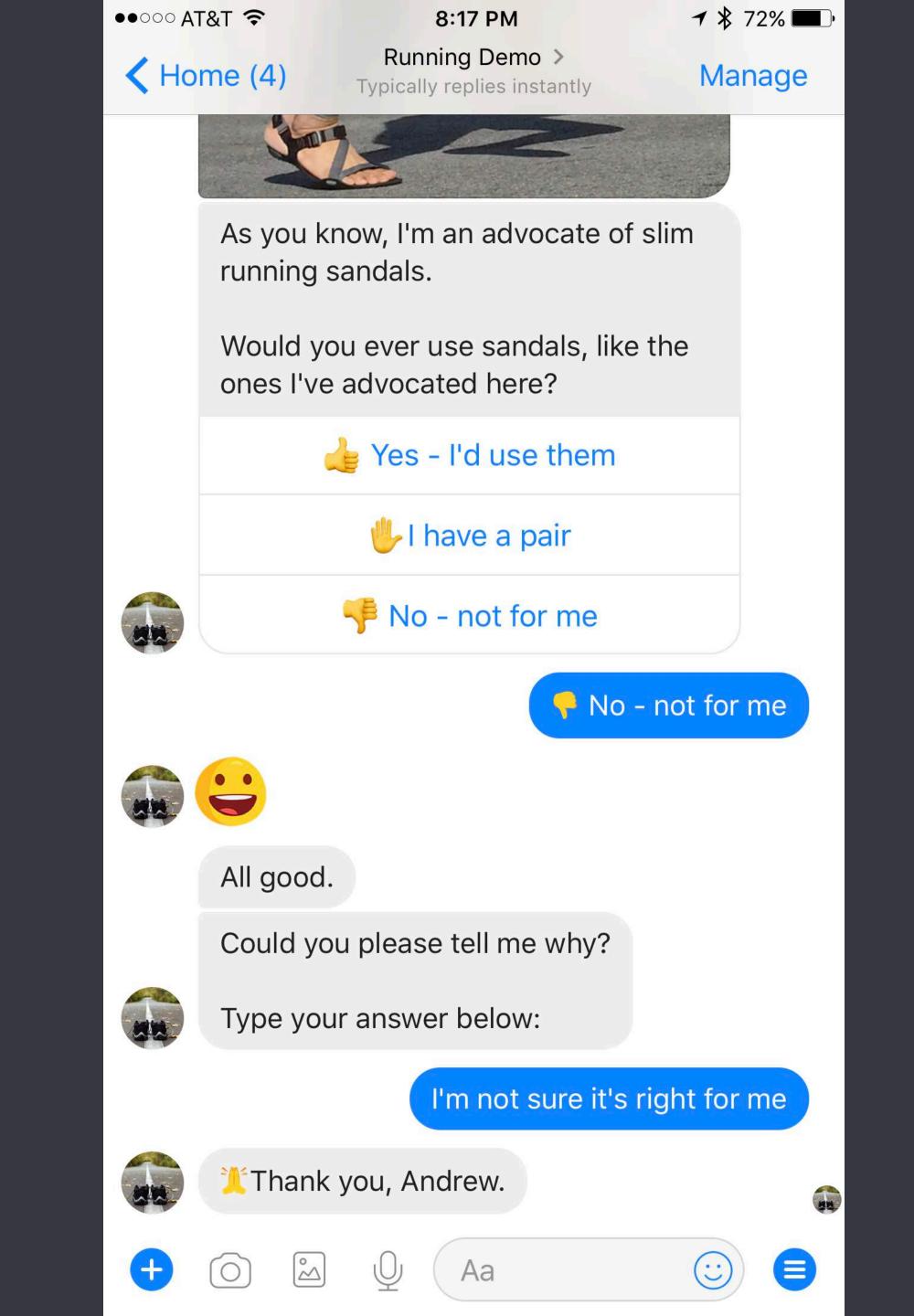


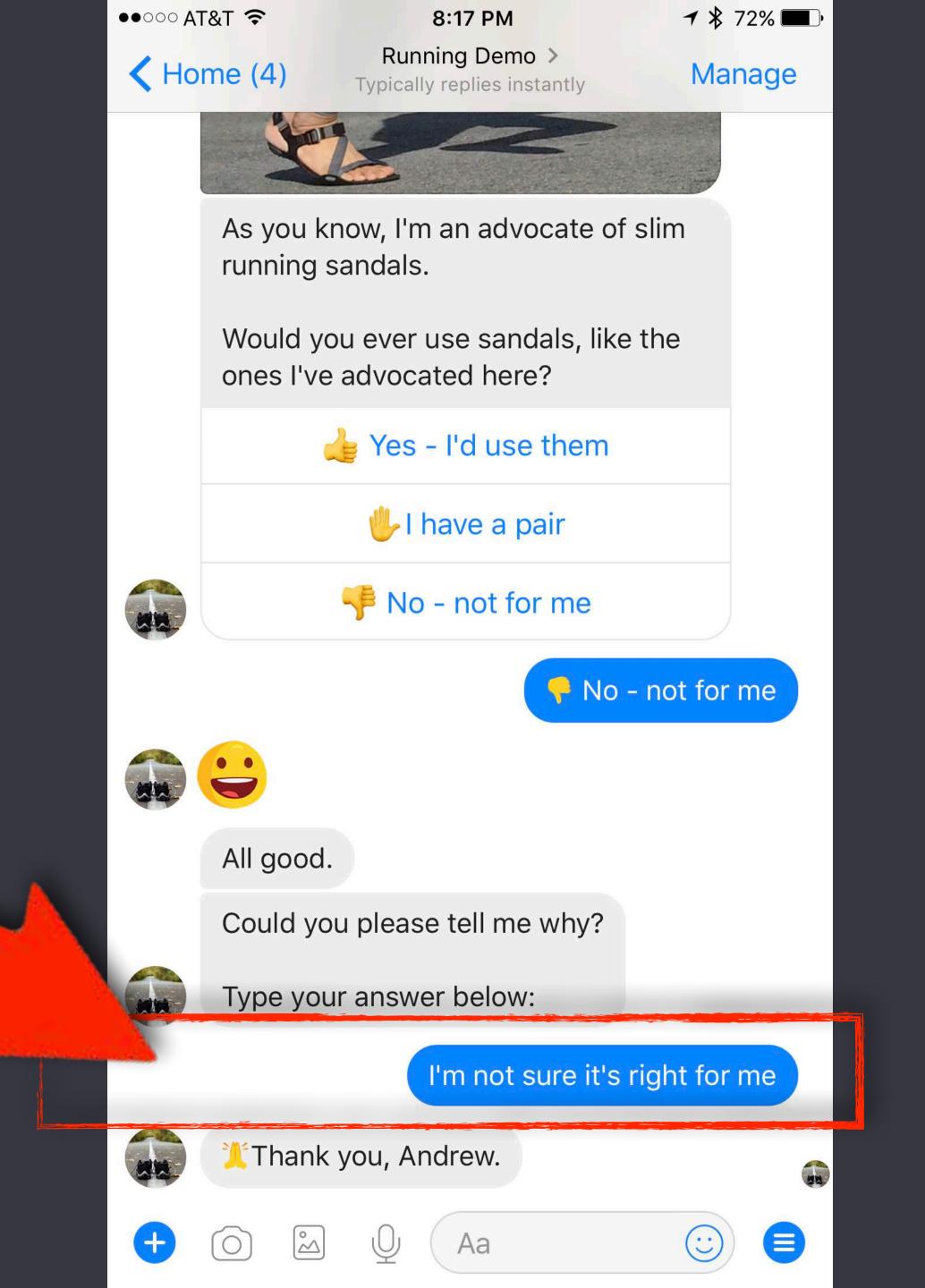


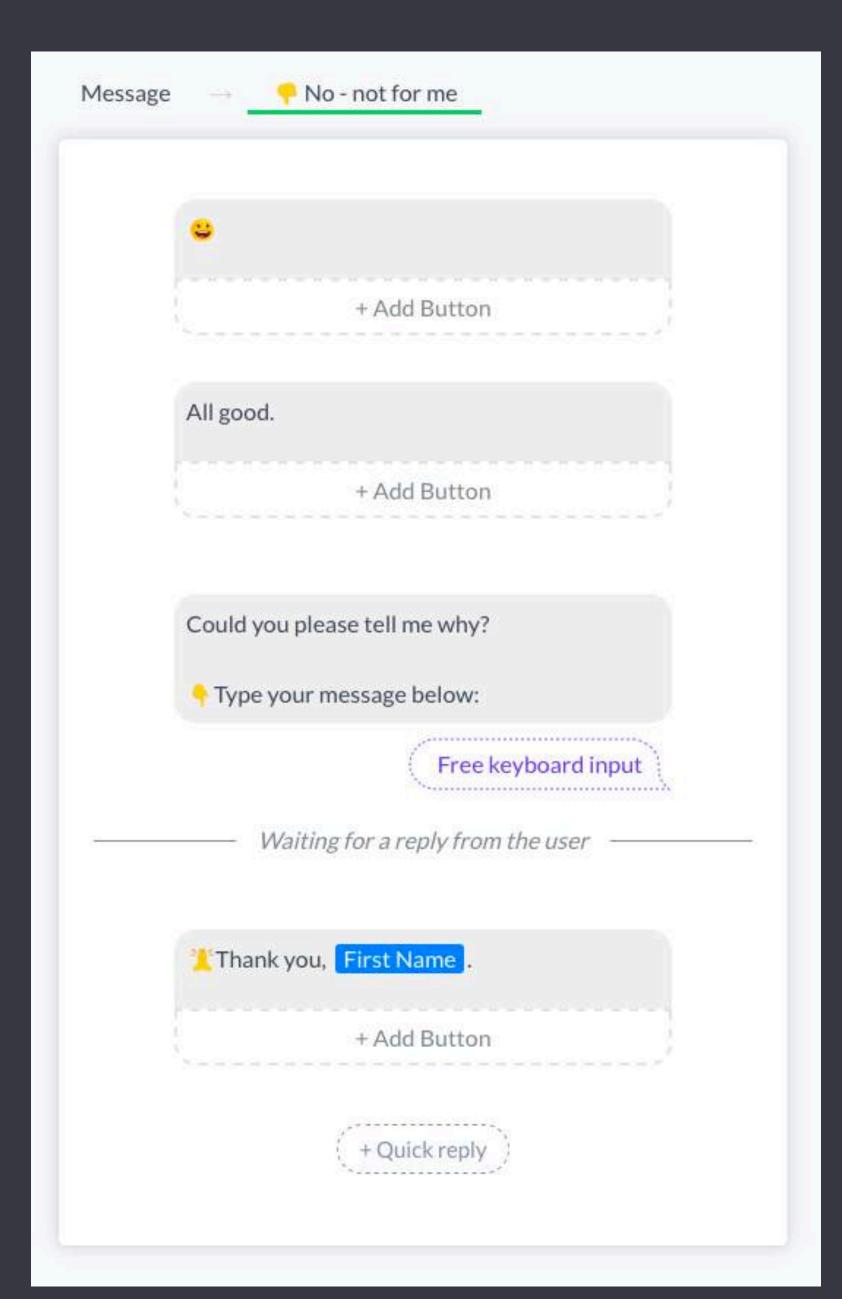


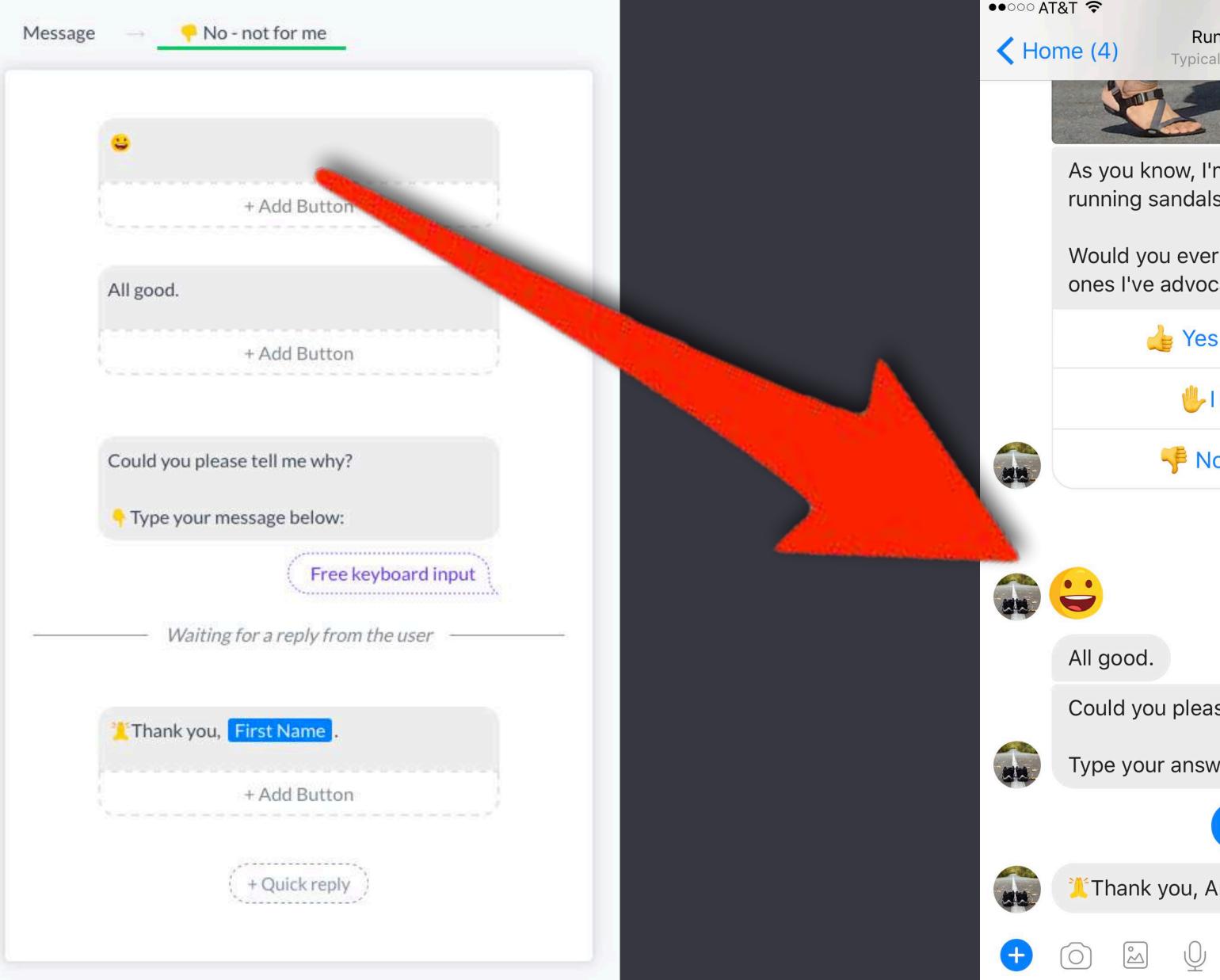


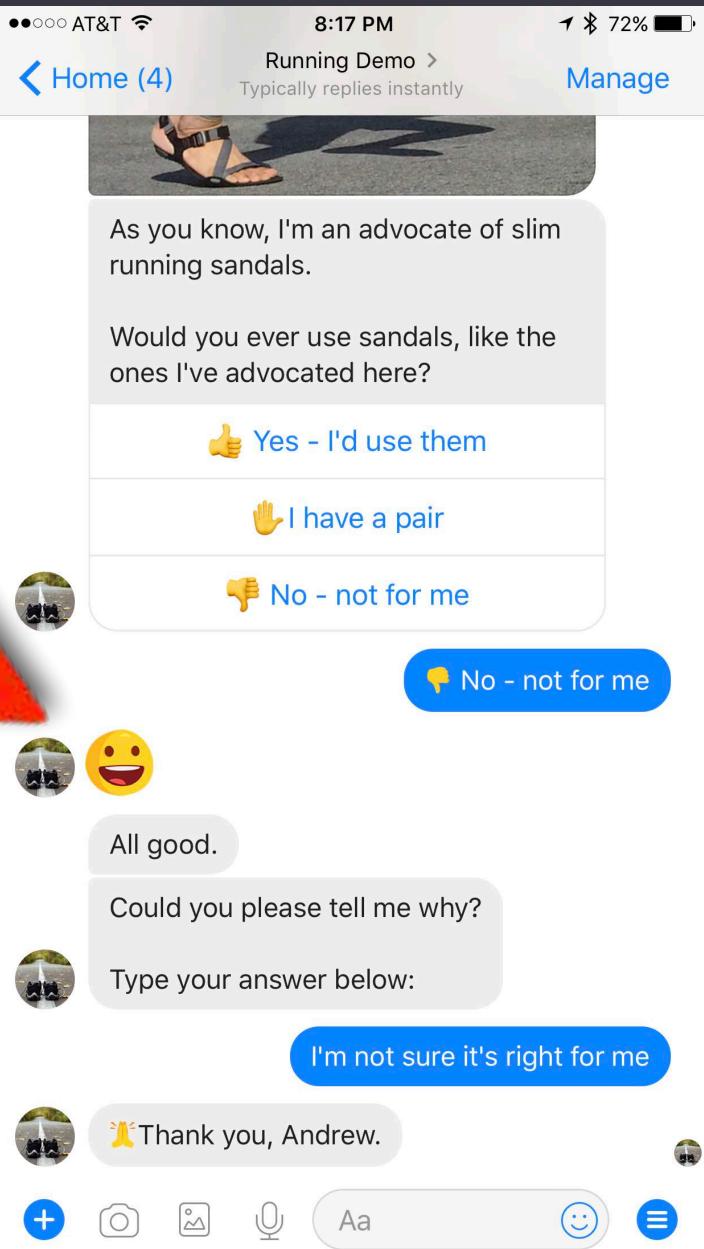


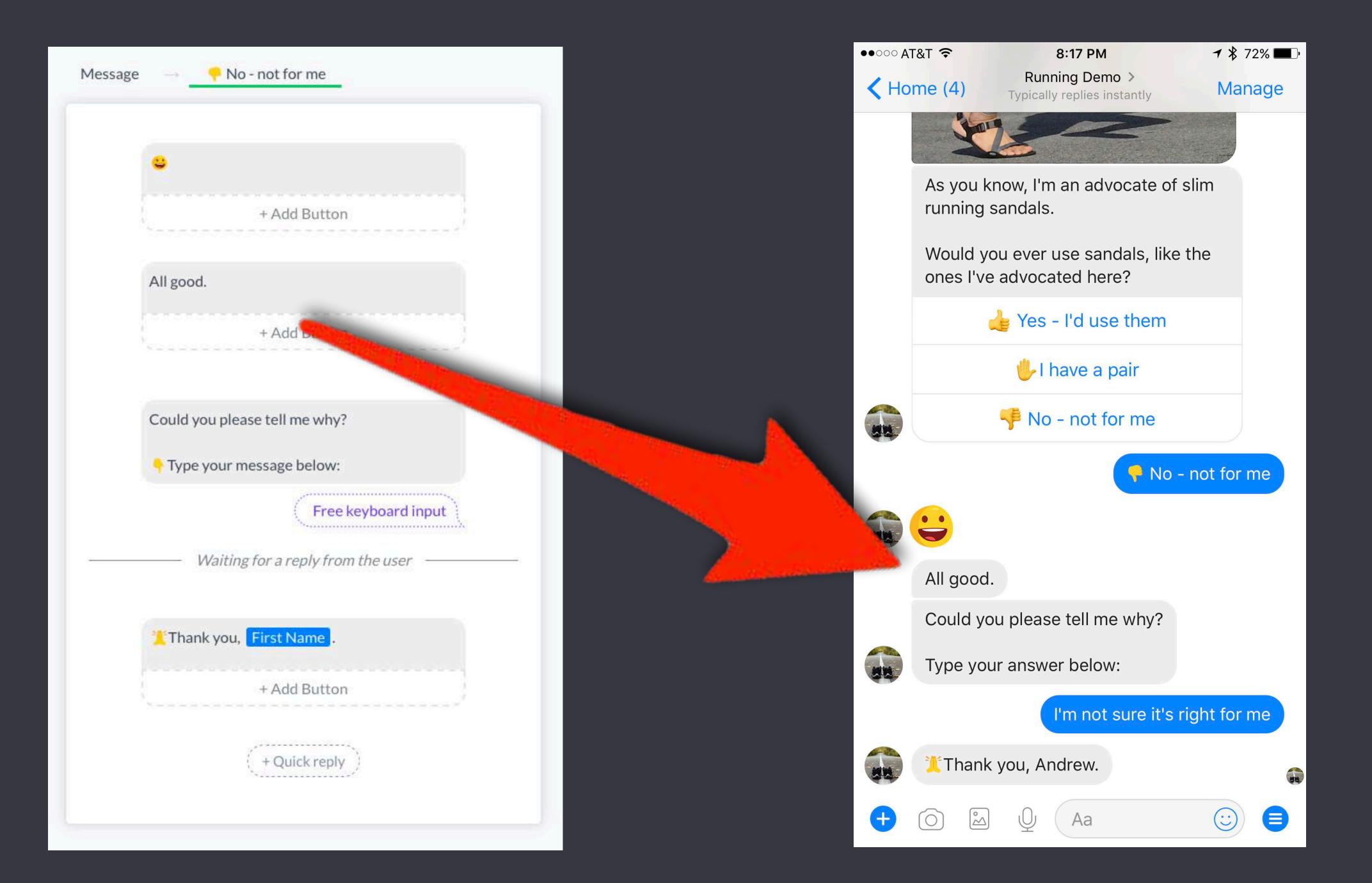


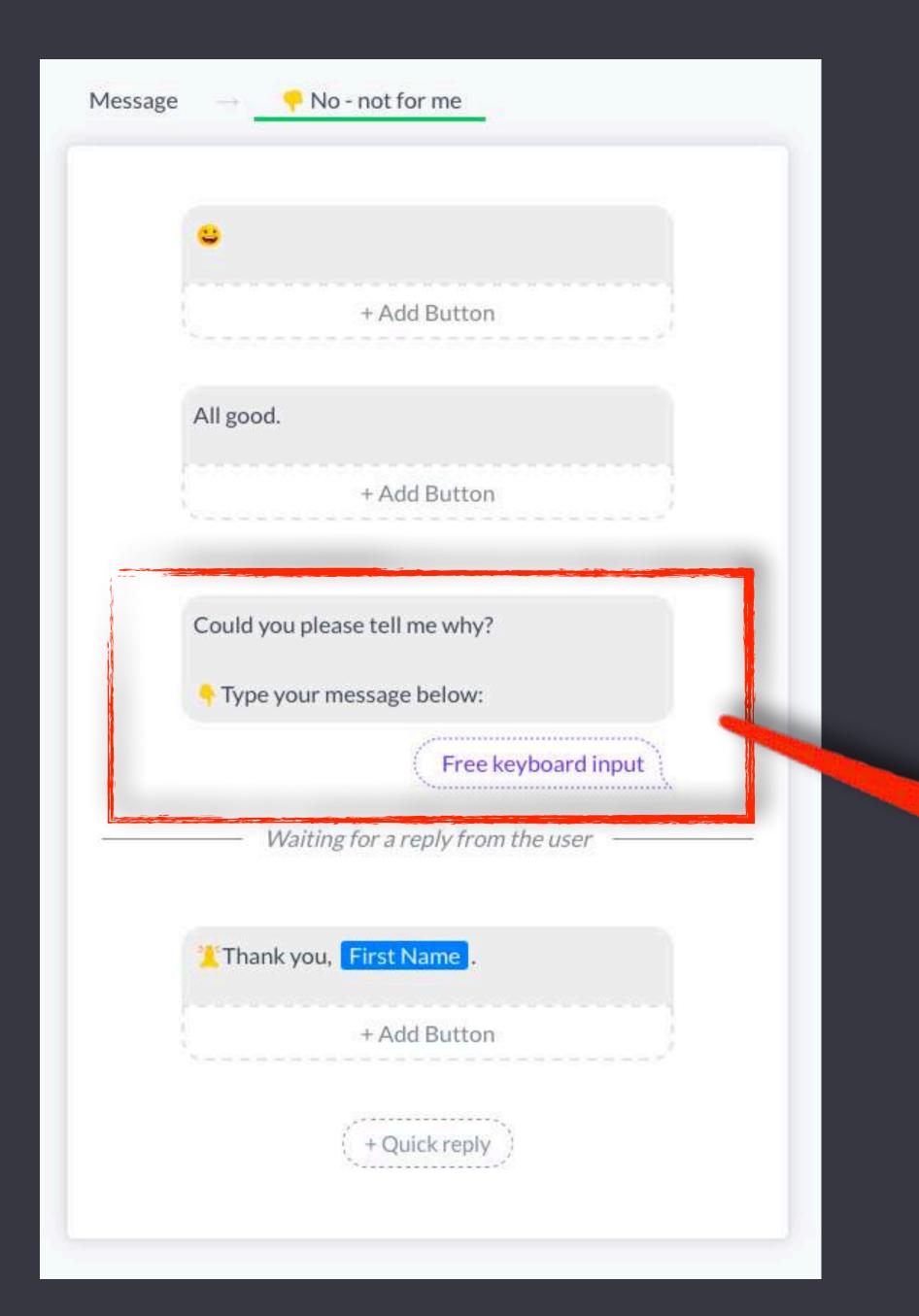


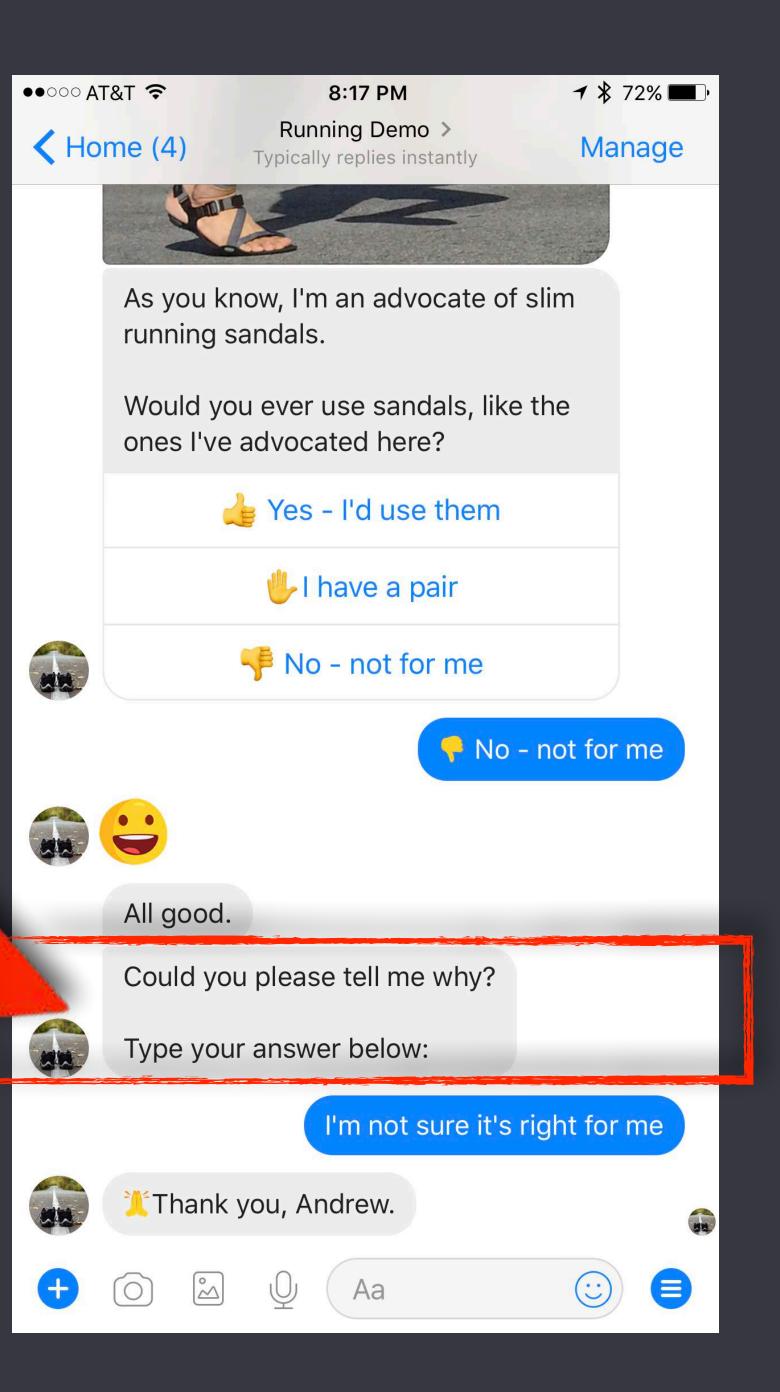


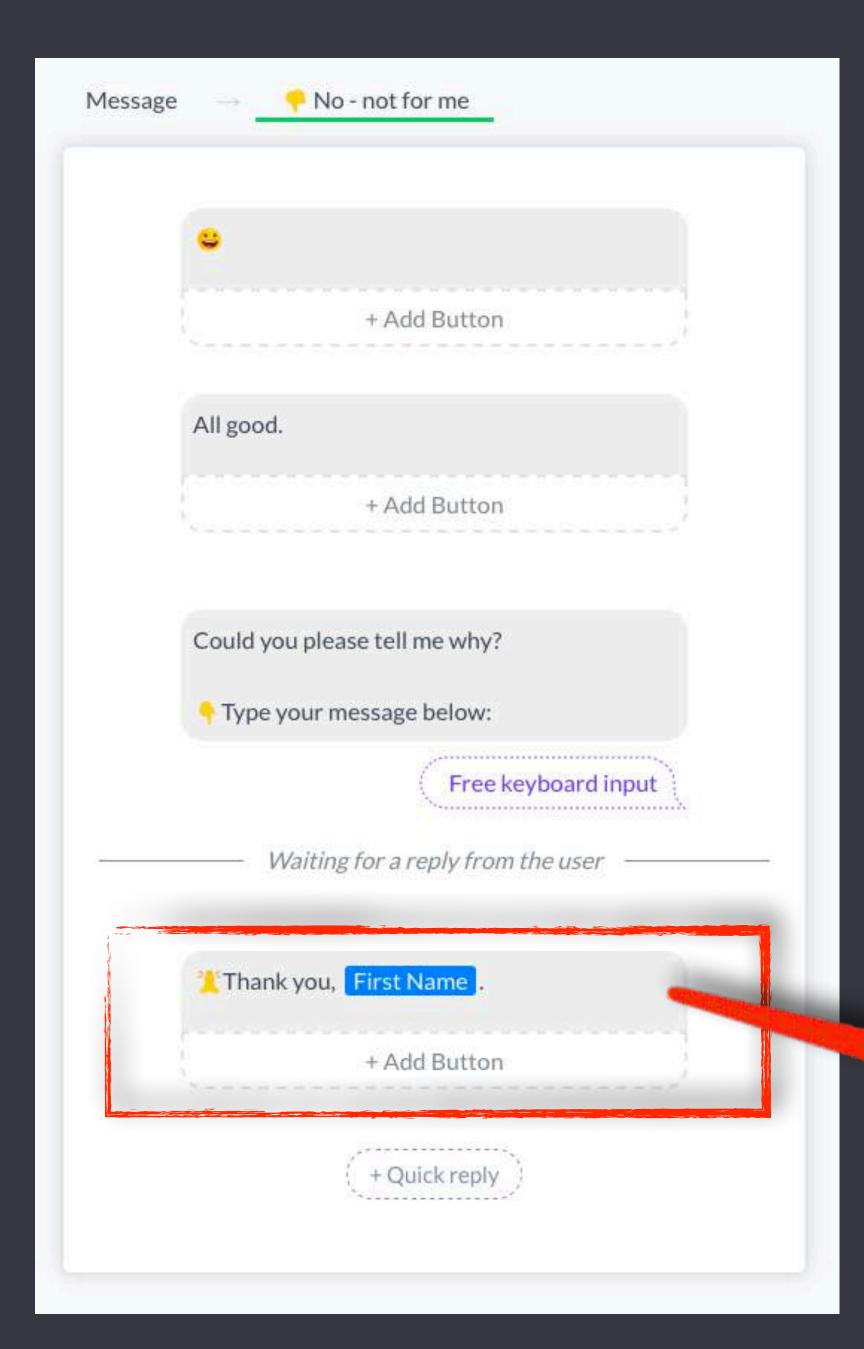


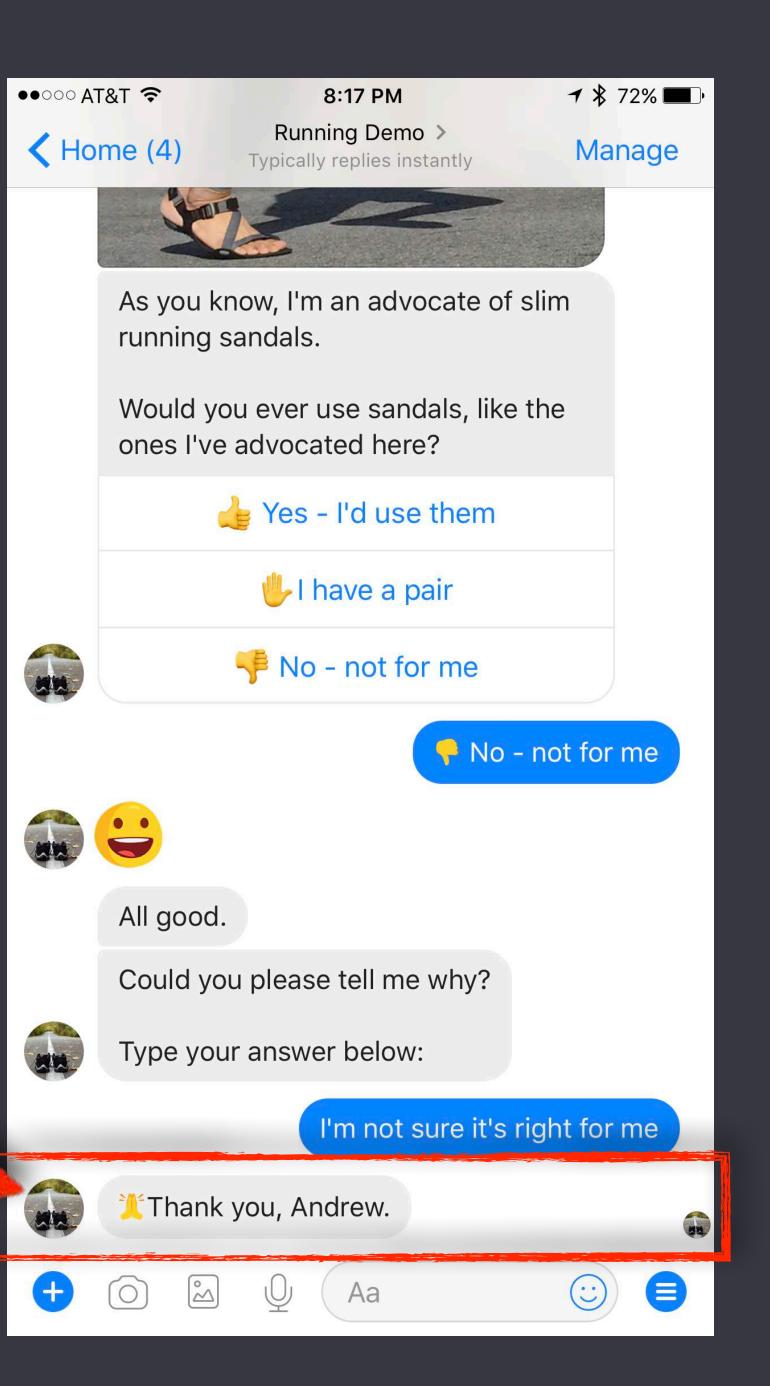


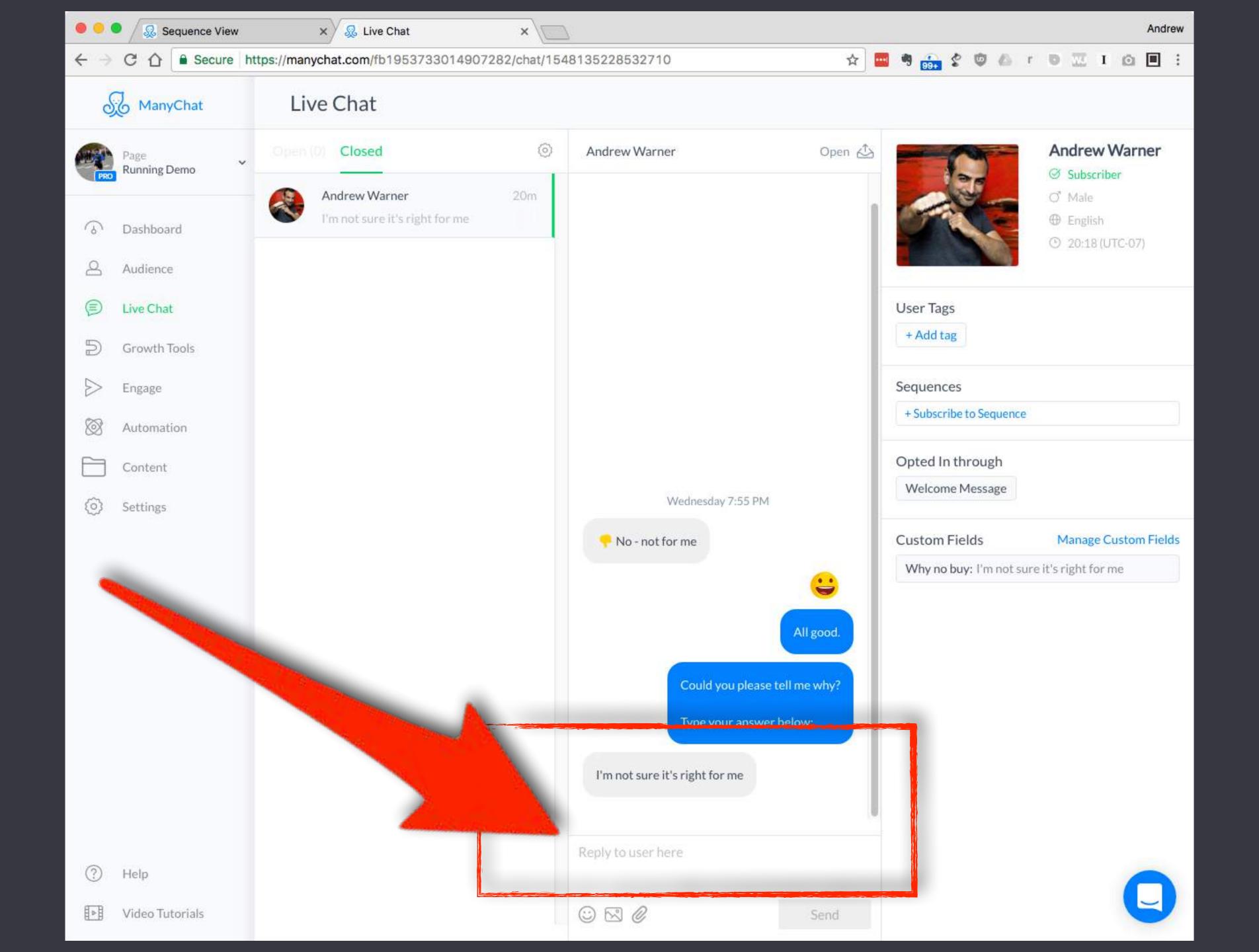


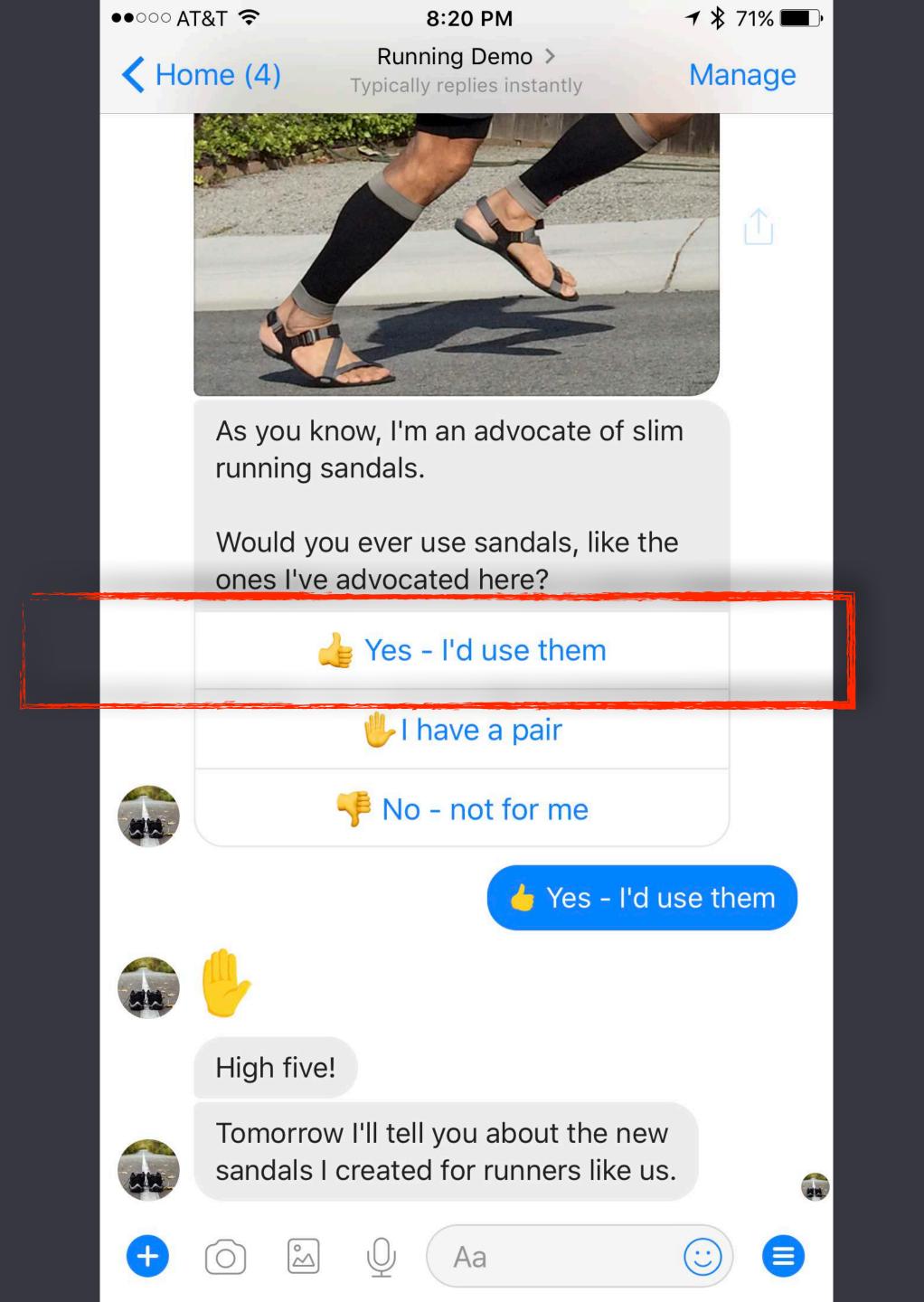


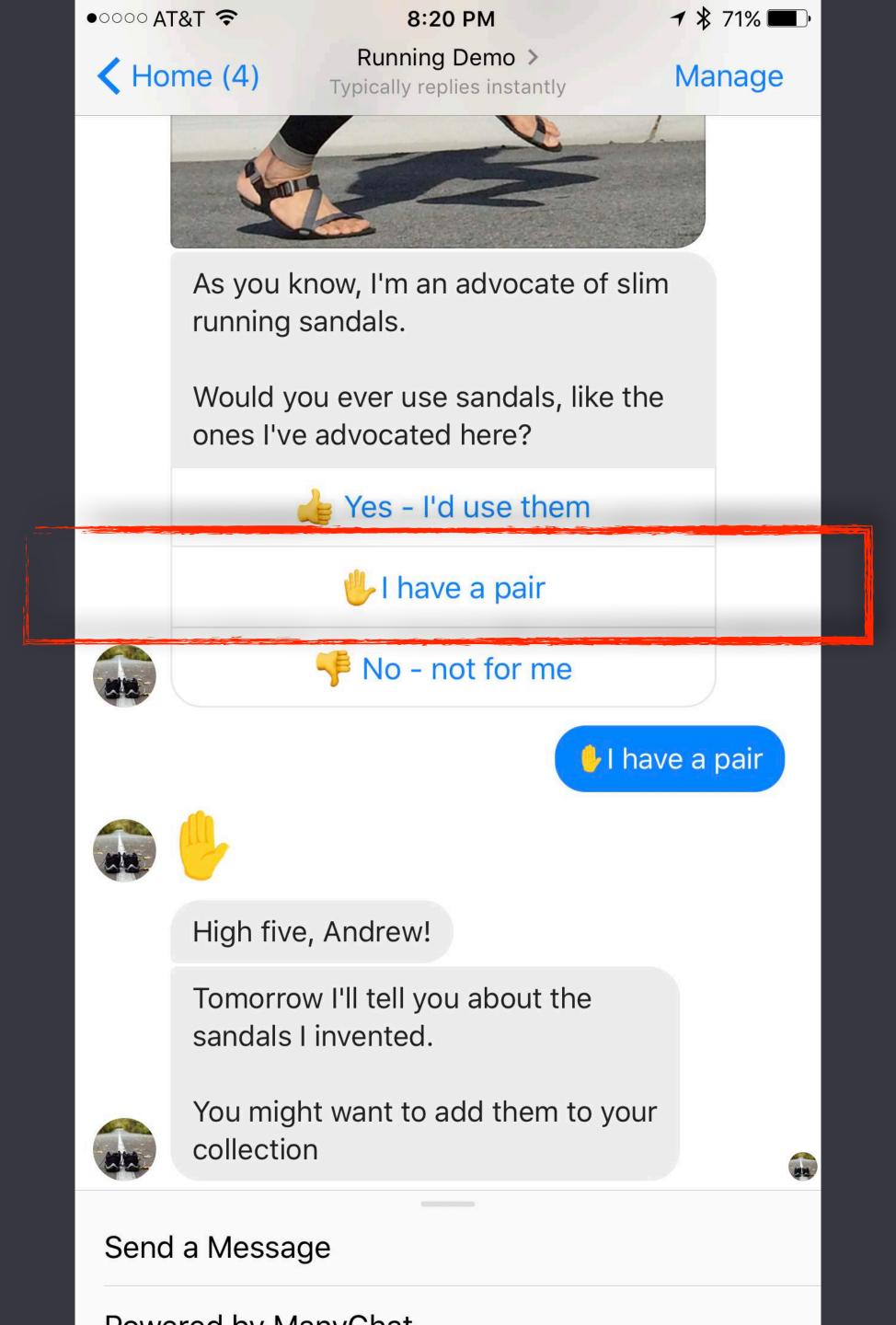












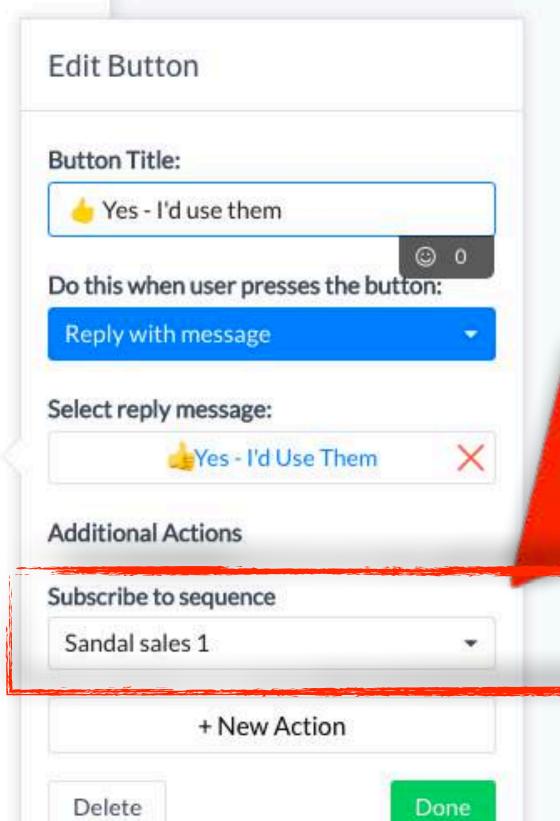


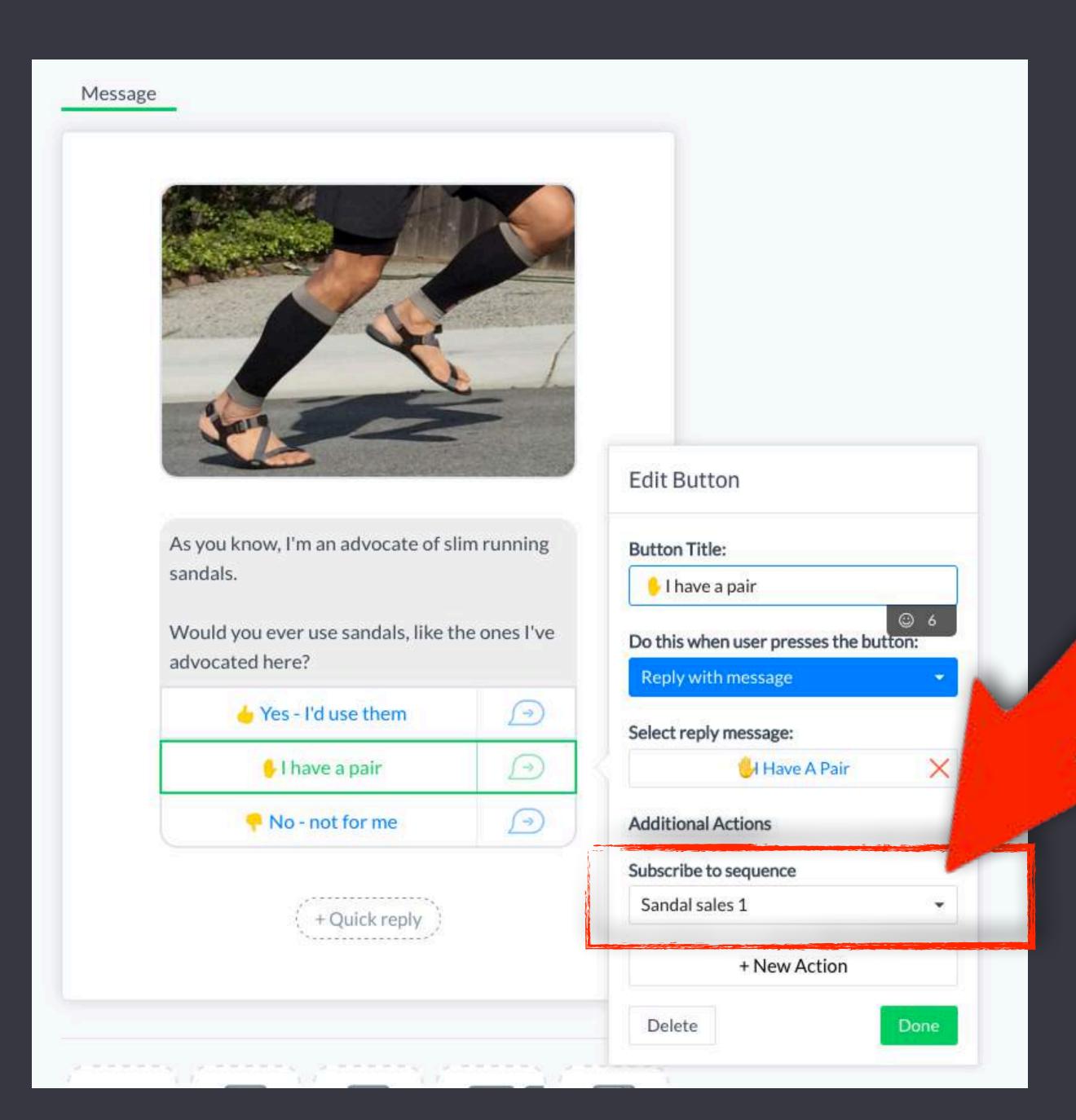
As you know, I'm an advocate of slim running sandals.

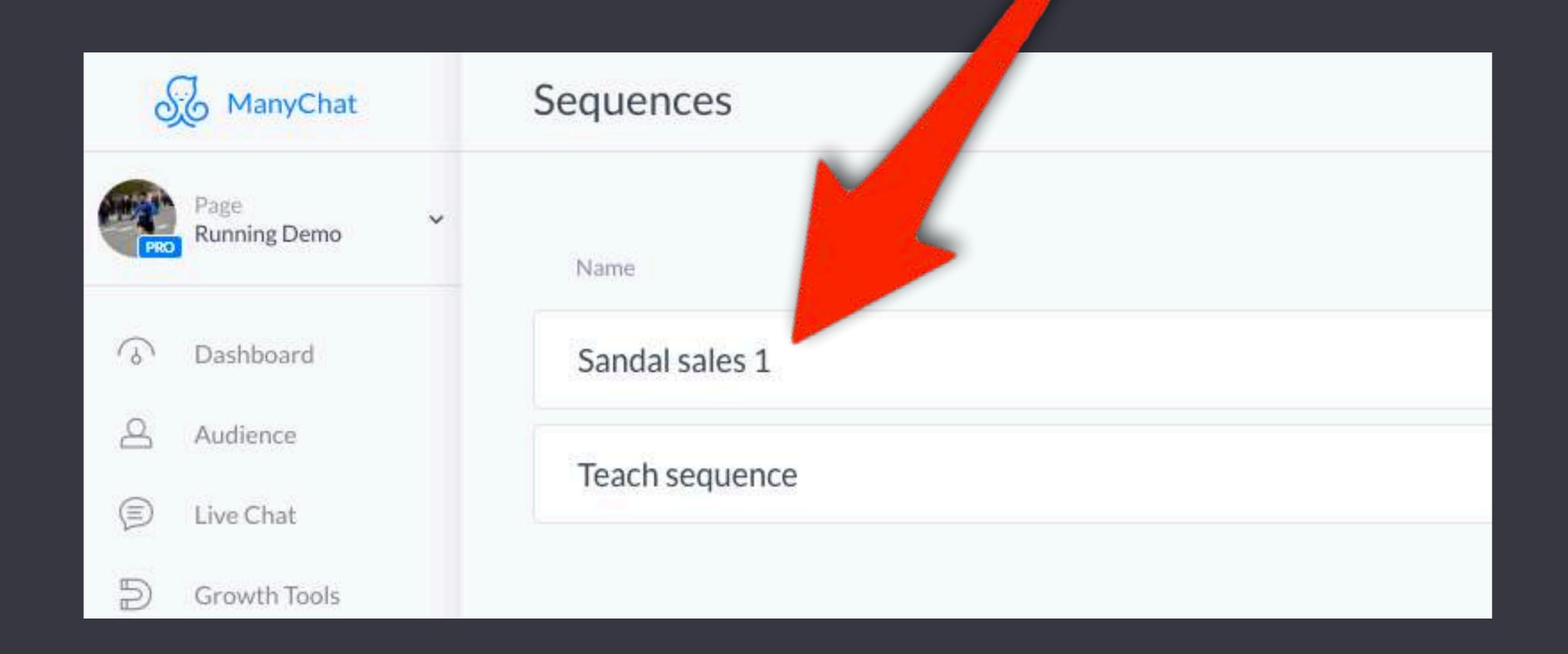
Would you ever use sandals, like the ones I've advocated here?



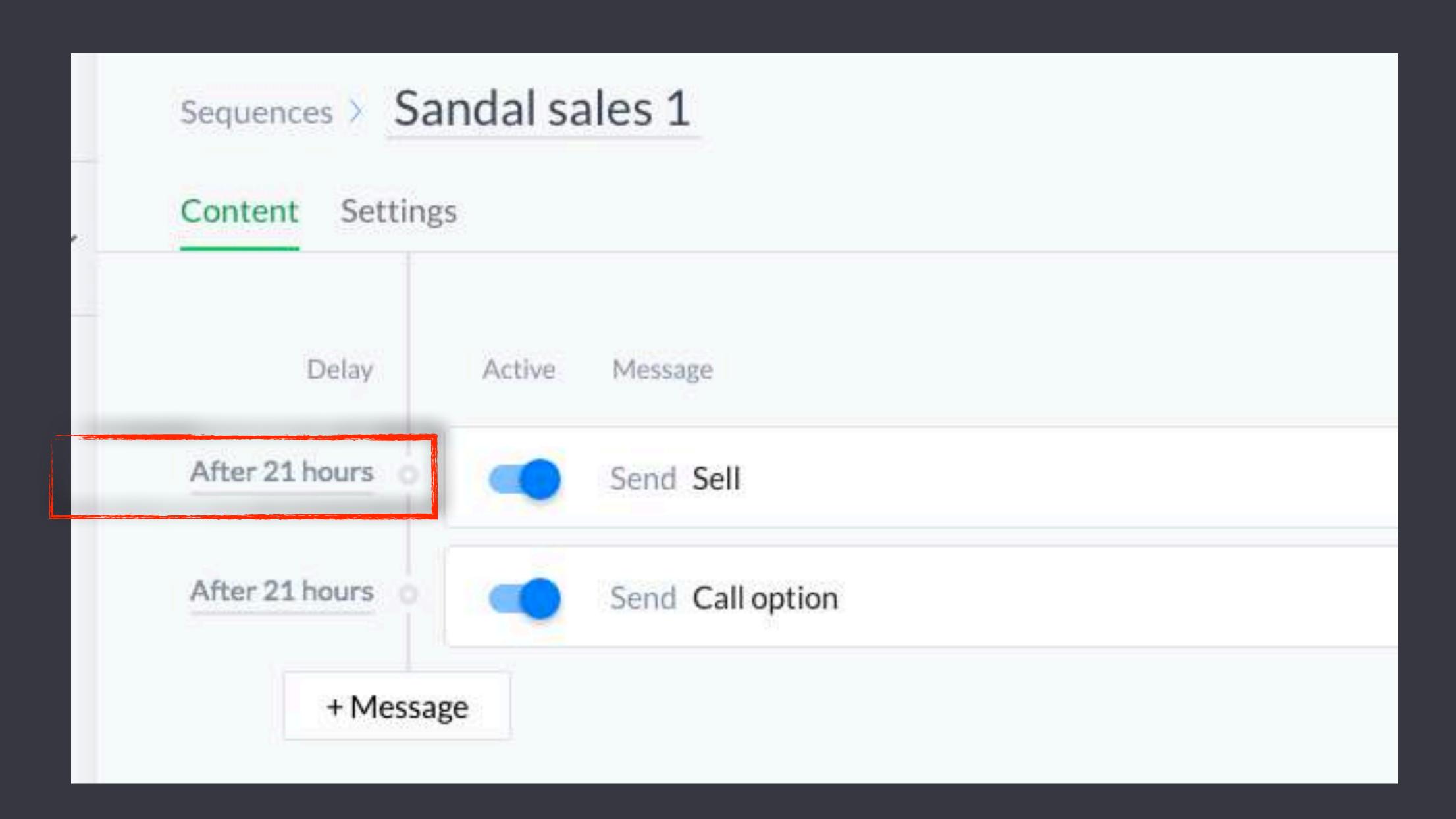
+ Quick reply



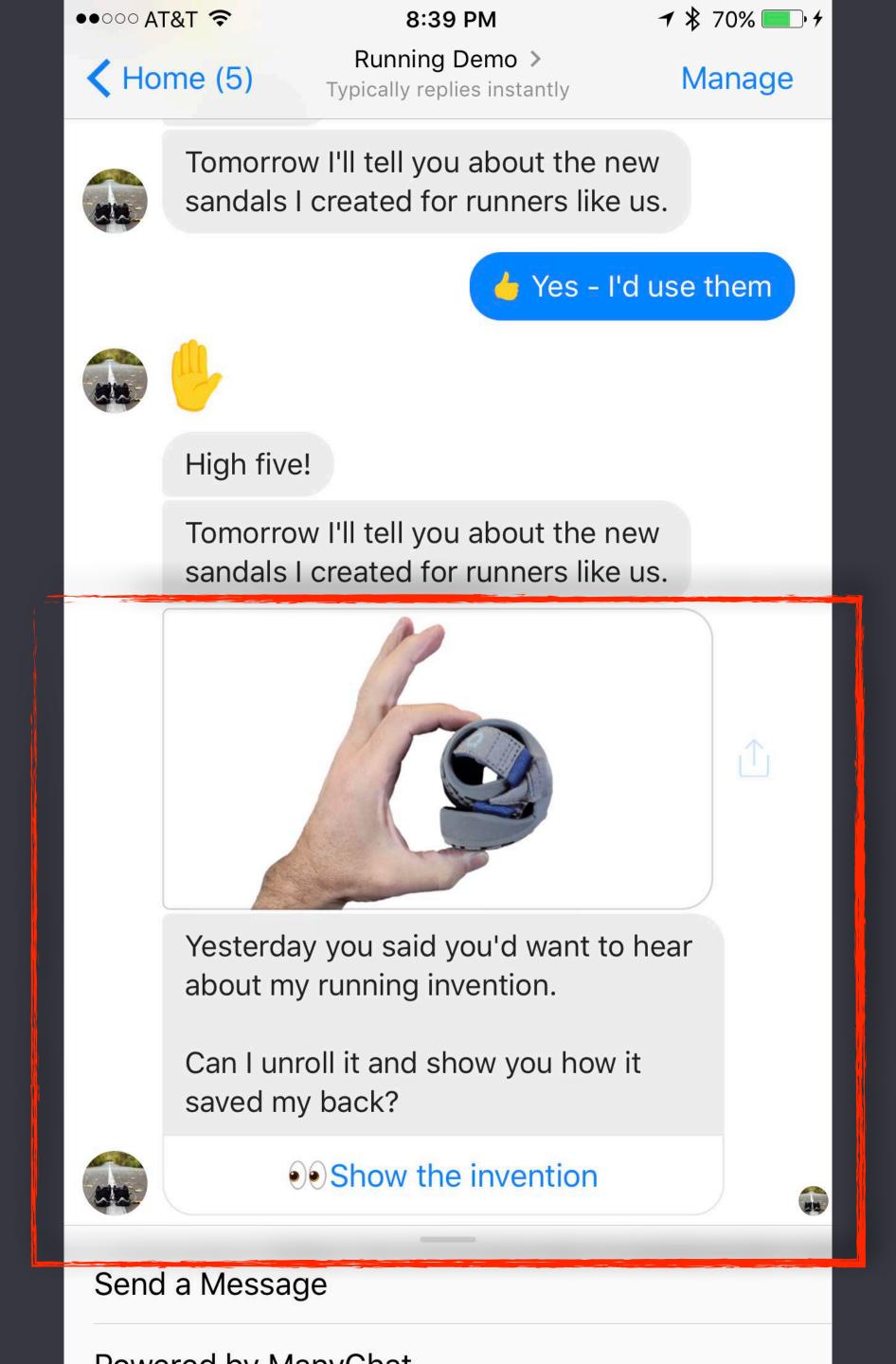


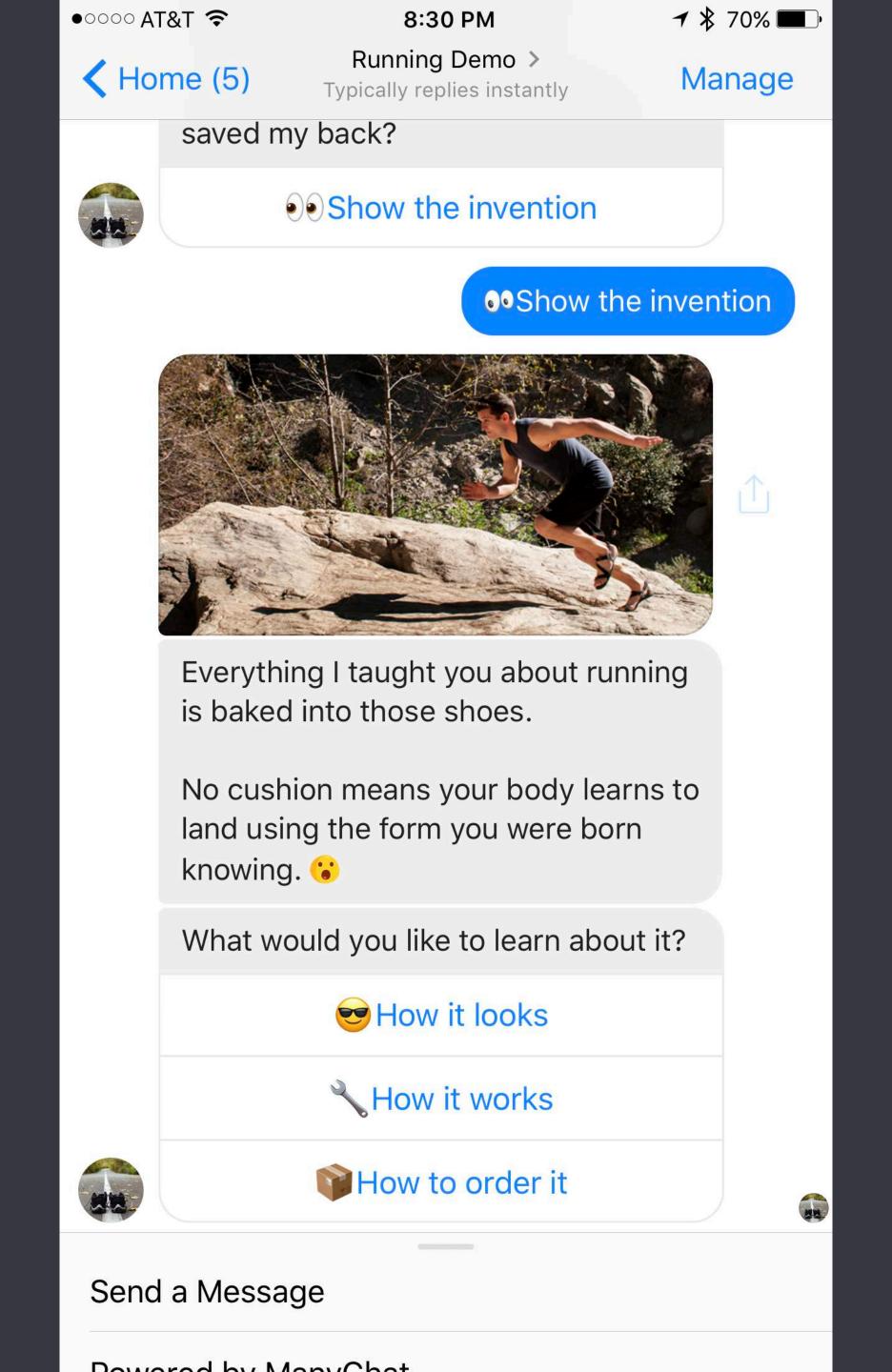


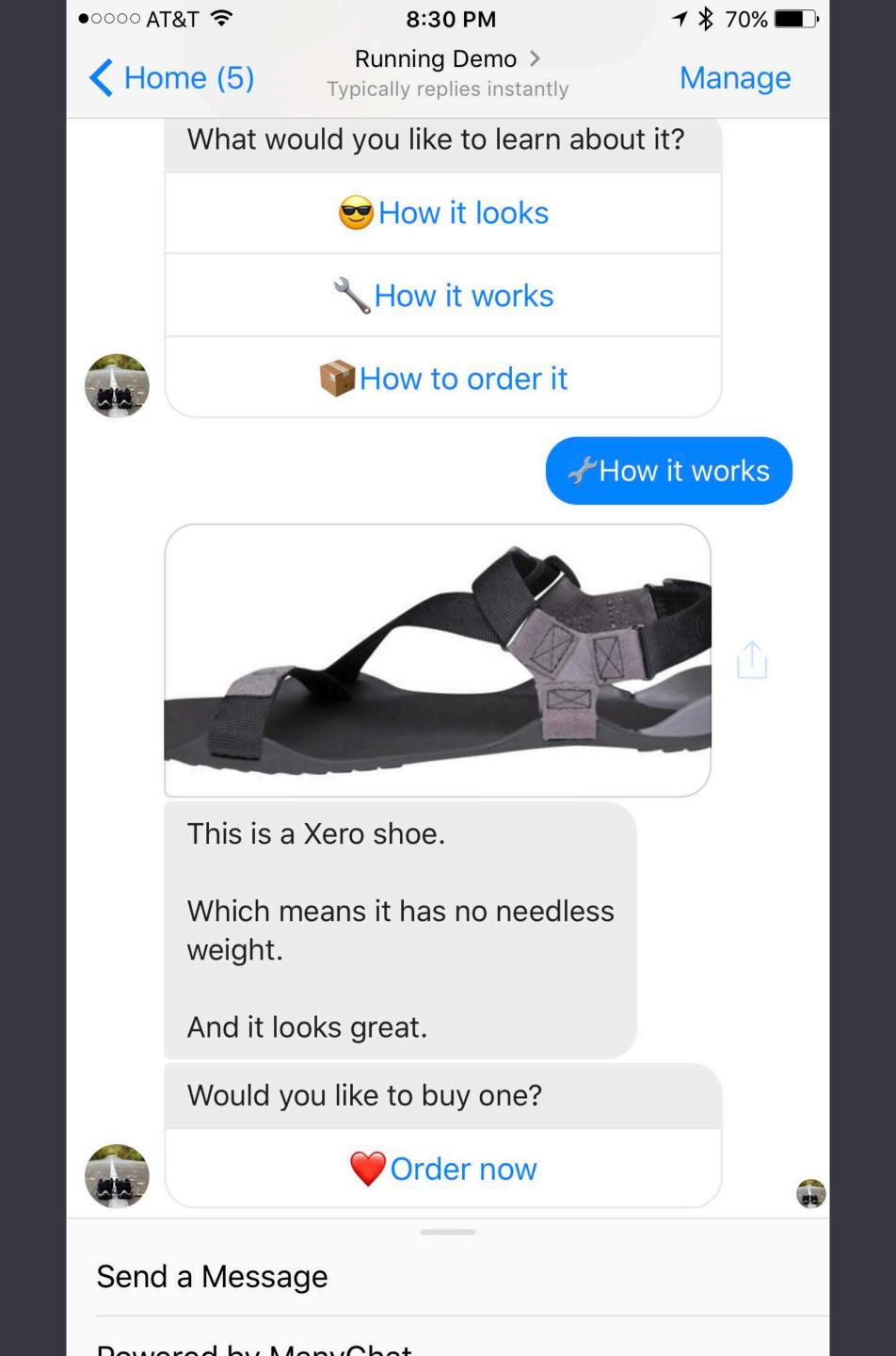
Sequences > Sandal sales 1 Settings Content Delay Active Message After 21 hours Send Sell After 21 hours Send Call option + Message

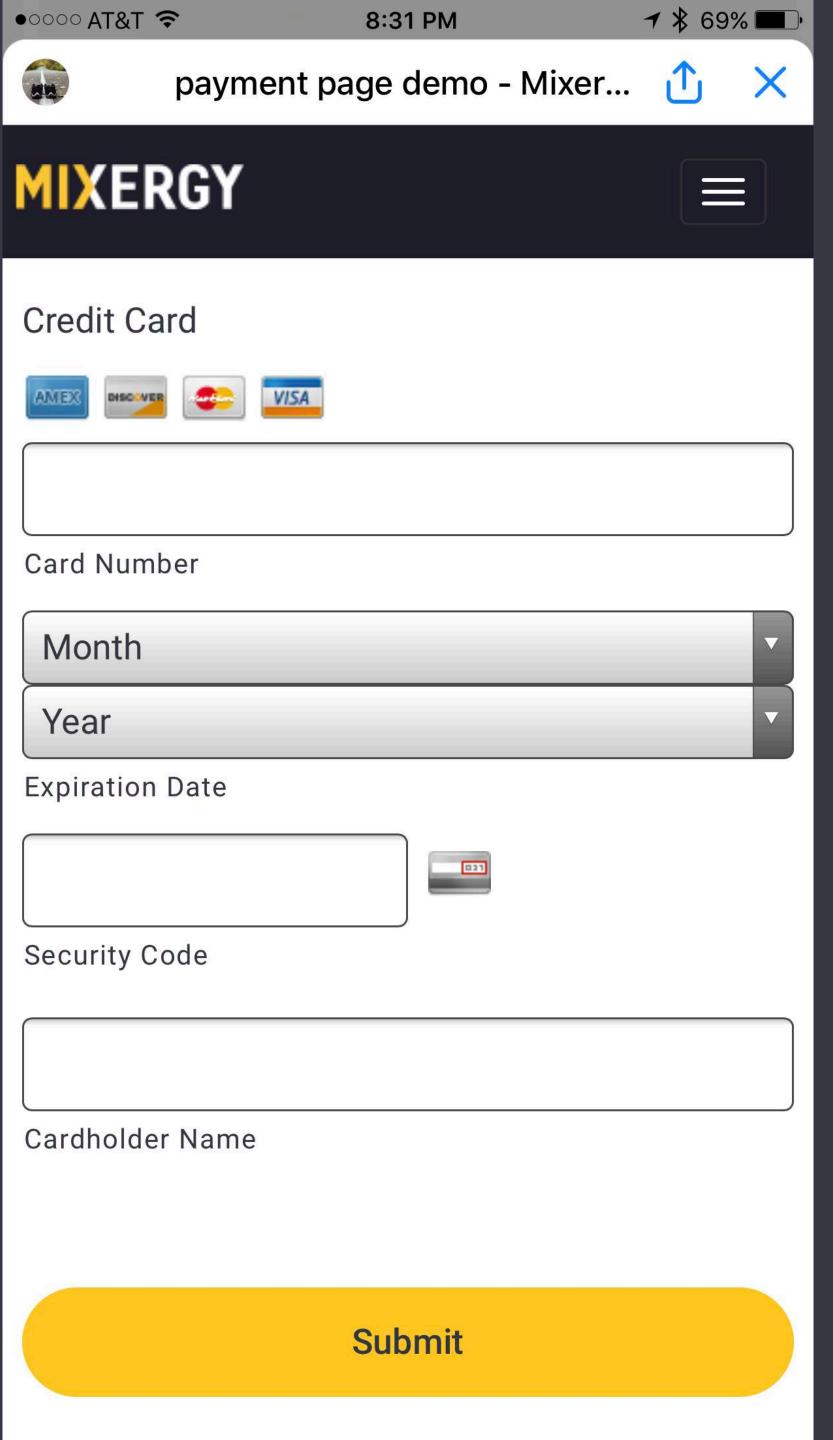


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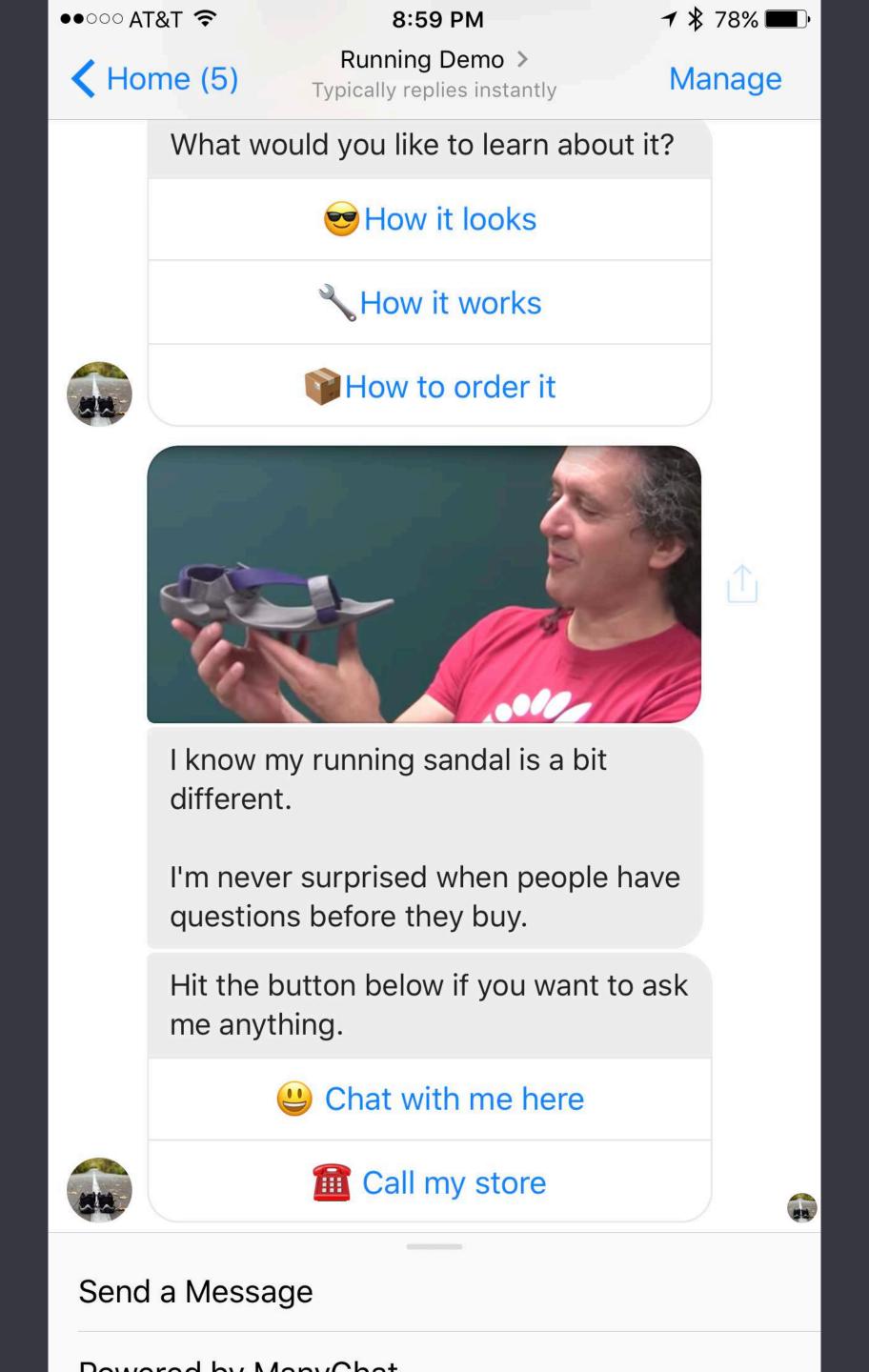


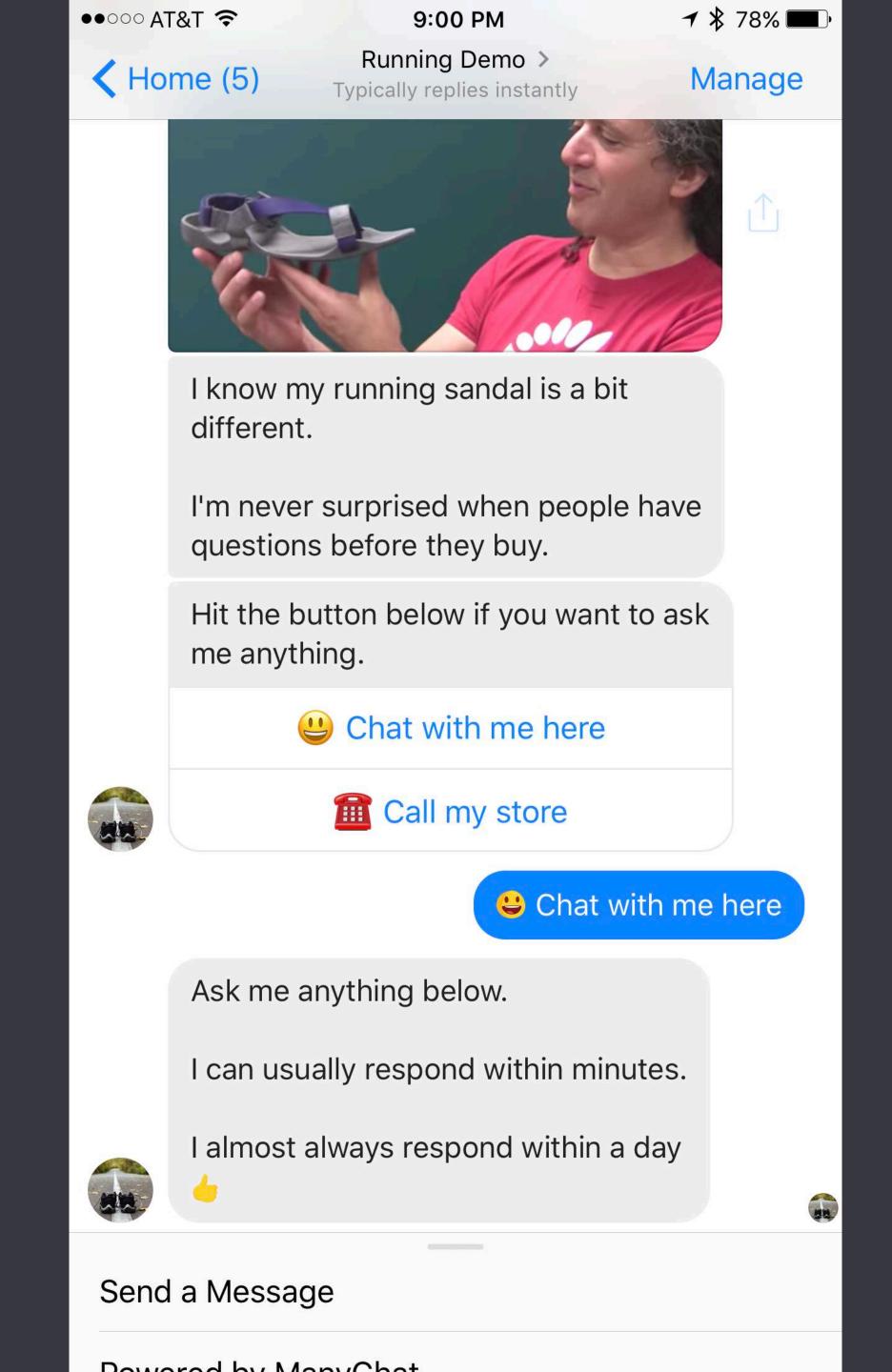


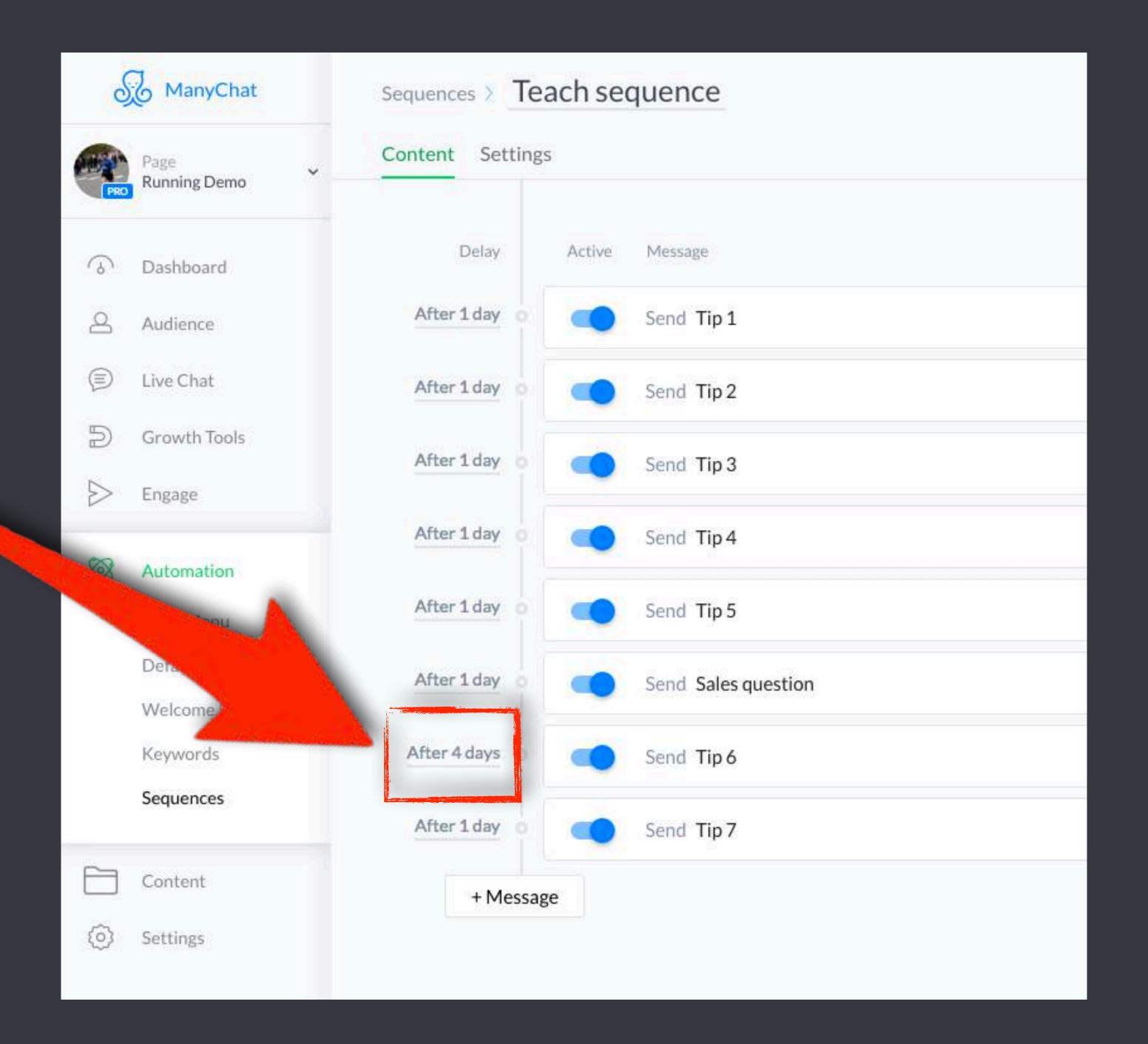




Sequences > Sandal sales 1 Content Settings Delay Active Message After 21 hours Send Sell After 21 hours Send Call option + Message







Review

- 1. Your sequence should have a sales filter so you know who's ready to buy & why some aren't ready
- 2. When someone says they don't want to buy, ask them why
- 3. When someone is ready to buy, add them to a sales sequence
- 4. Start your sale sequence within 24 hours



Let's review this full module



Module 2:

Copywriting

- Know your bot's goal
- Be visual, concise & interactive
- Use GIFS, photos, videos, etc
- Let your sequence teach & sell
- Use the Dessert Technique